

**CITY OF BOSTON
COMMUNITY CHOICE ELECTRICITY PROGRAM**

**AGGREGATION PLAN
(First Revised Version)**

July 30, 2026

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I. PURPOSE

The City of Boston developed this municipal aggregation plan in compliance with Massachusetts law regarding public aggregation of electric consumers. It contains required information on the structure, operations, services, funding, and policies of the City's Plan. The Plan has been developed in consultation with Colonial Power Group, Inc. and the Massachusetts Department of Energy Resources and is consistent with the Municipal Aggregation Guidelines developed by the Department of Public Utilities.

The purpose of this Plan is to represent consumer interests in competitive markets for electricity. It seeks to aggregate consumers in the City to negotiate rates for power supply. It brings together the buying power of more than 685,000 consumers. The City seeks to take greater control of its energy options, including enhancing the ability to pursue price savings, price stability, and the amount of renewable energy content. Participation is voluntary for each consumer. Consumers can decline service provided through the Plan and choose an alternative supply option instead.

II. DEFINITIONS

Annual Report – means the report that the City shall file annually with the Department that includes Program information for the previous year (see Section VI, below).

Auto-Enroll Customer – means an Electric Customer who is eligible to be enrolled in the Program on an opt-out basis, specifically all Basic Service customers except for those customers who (1) have informed the Electric Distribution Company they do not want their account information shared with their municipality, or (2) are participating in an optional “green power” program that requires them to remain on Basic Service.

Basic Service – means the electric supply product that the Electric Distribution Company provides to Electric Customers that are not receiving an electric supply product from a Competitive Supplier or through participation in the Program.

City – means the City of Boston.

Competitive Supplier – means an entity licensed by the Department to sell electric supply products to Electric Customers, as defined in 220 CMR 11.02.

Consultant – means the entity retained by the City to assist with the development and operation of the Plan and Program.

DOER – means the Massachusetts Department of Energy Resources.

DOER Best Practices – means the *DOER Recommended Best Practices for Advancing Clean Energy in Municipal Aggregation Plans*, as may be amended from time to time.

Default Product – means the Product that Participants in the Program receive unless they affirmatively select an alternate Product.

Department – means the Massachusetts Department of Public Utilities.

Electric Customer – means the customer of record of an account with the Electric Distribution Company.

Electric Distribution Company or EDC – means NSTAR Electric Company d/b/a Eversource Energy.

Electric Supply Agreement or ESA – means a contract between the City and a Program Supplier concerning electricity supply for the Program.

Electricity Broker – means an entity that is licensed by the Department to facilitate or otherwise arrange for the purchase and sale of electric supply and related services to customers, as defined in 220 CMR 11.02.

Environmental Justice Population – in Massachusetts, an environmental justice population is a neighborhood that meets one or more of the following criteria:

- the annual median household income is not more than 65 percent of the statewide annual median household income;
- minorities comprise 40 percent or more of the population;
- 25 percent or more of households lack English language proficiency; or
- minorities comprise 25 percent or more of the population and the annual median household income of the City in which the neighborhood is located does not exceed 150 percent of the statewide annual median household income.¹

Guidelines – means the Department-approved Municipal Aggregation Guidelines in D.P.U. 23-67, as may be amended from time to time.

kWh – means kilowatt-hour.

LICSSTGU – means a Low-Income Community Shared Solar Tariff Generation Unit, as defined in the SMART Regulations.

LICSS Guideline – means the DOER Guideline Regarding Alternative Programs for Community Shared Solar Tariff Generation Units and Low-Income Community Share Solar Generation Units.

¹ See Environmental Justice Policy of the Executive Office of Energy and Environmental Affairs (Updated June 24, 2021) available at <https://www.mass.gov/doc/environmental-justice-policy6242021-update/download>.

Municipal Aggregation LICSS Program – means a low-income community shared solar program offered through a Program, as set forth in the SMART Regulations and LICSS Guidelines.

Municipality – means a city or town (or group of cities or towns) that (1) operates a Program pursuant to G.L. c. 164, § 134(a), or (2) has filed a Plan for Department approval.

Opt-In Product – means a Product that Participants in the Program must affirmatively select to receive.

Opt-Out Notice – means the document sent to Auto-Enroll Customers to inform them of their right to opt-out of such enrollment (see Section IV.B.6.a, below).

Participant – means an Electric Customer that is participating in the Program.

Petition – means a petition submitted by a Municipality to the Department for review and approval of a Plan.

Plan – means this municipal aggregation plan.

Product – means an electric supply product available to Participants in the Program.

Program – means the City’s Community Choice Electricity Program, which aggregates Electric Customers located within its municipal boundaries for the purpose of procuring electric supply and energy-related products and services, pursuant to G.L. c. 164, § 134(a).

Program Supplier – means a Competitive Supplier that is providing electric supply and, if applicable, energy-related products and services to Participants.

SMART Regulations – means the regulations promulgated by DOER to establish a Solar Massachusetts Renewable Target program to encourage the continued use and development of solar generation in the Commonwealth.

III. PROCEDURAL REQUIREMENTS

- A. Initiation of the Process – The City obtained the authorization by a majority vote of its City Council to initiate a process to develop a municipal aggregation plan on October 4, 2017.
- B. Consultation with DOER – The City consulted with DOER in developing its Plan, pursuant to G.L. c. 164, § 134(a), on May 20, 2019.
- C. Public Review – The City made its original, proposed Plan available for public review from April 23, 2019 to May 17, 2019 through a prominent link on its municipal website. The City made this First Revised Plan available for public review through a prominent link on its municipal website for at least 30 days beginning on July 29, 2026.

IV. PLAN ELEMENTS

- A. Organizational Structure of the Program – Table IV.A identifies the entity or entities (City, Consultant, Program Supplier) that will perform core functions of the Program. See Guidelines, Section IV.A.

Table IV.A Organizational Structure			
	Performing Entity		
Core Functions	City	Consultant	Supplier
Liaisons/Representatives/Agents			
Municipal Representative/Agent before Department	https://www.boston.gov/departments/mayors-office		
Liaison with DOER		X	
Liaison with Electric Distribution Companies		X	
Plan Elements			
Procurement of Supply	X	X	
Product Determination	X		
Other Funding/Costs	X		
Customer Enrollment			X
Customer Notifications/Outreach/Education	X	X	
Ongoing Program Information	X	X	
Program Termination	X		
Annual Reports		X	
Customer Service	https://boston.gov/bcce	Colonial Power	Direct Energy
		866-485-5858 ext. 1	855-402-5868
		https://www.cityofbostonccce.com/contact/	<u>N/A</u>
Other (<i>description</i>)			

- (i) Required contact information regarding the plan is provided in Attachment 1.

B. Program Operations

1. Statutory Requirements – Pursuant to G.L. c. 164, § 134(a), a Plan shall provide for:

- a. Universal Access – All customers residing or located within the municipal boundary will be eligible to participate in the Program, either through an automatic enrollment process or upon request of the customer to join the Program (see Section IV.B.5, below).
- b. Reliability – The City has retained the services of Colonial Power Group, Inc. as its Consultant, a Department-approved Electricity Broker that is licensed to provide municipal aggregation consulting services. The City offers this as a demonstration that it has the technical expertise necessary to operate and manage the Program.
- c. Equitable Treatment of All Customer Classes – Table IV.B.1.c identifies the Plan elements for which the treatment between customer classes (or subclasses) may vary in order to ensure equitable treatment. The City anticipates that varied treatment that reflects the disparate characteristics of each customer class will be reasonable and appropriate.

Customer classes and subclasses differ in many respects such as electrical load, electricity consumption patterns or load factors, interest in and the ability to support enhanced renewable energy or opportunities described in the DOER Best Practices or factors associated with Environmental Justice Populations such as English proficiency. These distinctions are expected to affect all aspects of Program operation. For example, effective and responsive procurement, product determination, enrollment, notification and ongoing customer education efforts will vary between residential and larger commercial or industrial customers due to differences between customers in these classes and their consumption patterns. These factors will necessarily affect the Program’s best practices for all of the tasks described in Table IV.B.1.c, below. Several additional examples of appropriate, varying treatment are also described below in the text relevant to each task.

Table IV.B.1.c Equitable Treatment of Customer Classes					
Plan Element					
Procurement of Supply (§ IV.B.2)	Product Rate Setting/Renewable Energy Content (§ IV.B.3)	Other Funding Sources/Costs (§ IV.B.4)	Customer Enrollment (§ IV.B.5)	Customer Notification (§ IV.B.6)	Ongoing Program Information (§ IV.B.7)
☒	☒	☒	☒	☒	☒

2. Procurement of Supply – Table IV.B.2 identifies: (1) the actions the City expects to take to procure supply for the Program; and (2) the expected timeline for each action. As described above in Section IV.B.1.c, while the below process will typically be applied for the procurement of Program supply, alternative approaches may be employed for some classes or subclasses, for example in the context of procuring local renewable energy sources consistent with DOER Best Practices.

Table IV.B.2 – Procurement of Supply	
Procurement Steps	Expected Timeline
<i>Issue RFQs/RFPs</i>	Q2 2027
<i>Evaluate/Select Bids</i>	Q2 2027
<i>Negotiate/Execute Contracts</i>	Q2 2027
<i>Other (description)</i>	-

3. Product Information – Table IV.B.3 identifies, for each Product, (1) the components of the rates that will be charged to Participants, and (2) the renewable energy content, including the types of renewable energy resources that comprise the voluntary component. All funds collected through rates will be used specifically for the benefit of the Program.

Table IV.B.3 – Product Information			
Electric Supply Agreement			
Effective Dates	December 2025- December 2027		
Supplier Name	Direct Energy Services		
Product	Default	Option 1	Option 2
Rate Components (in \$/kWh)			
Supply and Renewable Content	\$0.14117	\$0.13547	\$0.16134
Consultant Services	\$0.00080	\$0.00080	\$0.00080
Municipal Services	\$0.00017	\$0.00017	\$0.00017
TOTAL	\$0.14214	\$0.13644	\$0.16231
Renewable Content (% of total)*			
Required Other Renewable	39%	39%	39%
Required RPS Class I	30%	30%	30%
Total Required Renewable	69%	69%	69%
Voluntary RPS Class I	15%	0%	70%
Voluntary National Wind	0%	0%	0%
Total Voluntary Renewable	15%	0%	70%
Total RPS Class I	45%	30%	100%
Total Renewable	84%	69%	139%

*Applicable for calendar year 2026

As described above in Section IV.B.3.c, product information may vary by customer class or subclass. The City will alter from time to time: (1) the number of Products to be offered by the Plan; (2) the value of the rate components of each Product, (3) the level of renewable energy content of each Product or (4) whether to include and at what level to set a rate component for Municipal Services. The Mayor will make final decisions on the number of product offerings and the features of each based upon market prices for power supply and renewable energy content at the time of any competitive bid process and after considering input from Electric Customers and the Consultant. If the City elects to include a rate component for Municipal Services, all funds collected through such rate component will be used specifically for the benefit of the Program.

To make determinations on product selections and renewable energy content of each product, the Mayor will consider the Program’s objectives for competitive pricing, price stability, environmental policies and goals and other City or State policies (for example, advancing the interests of low-income customers, fostering business development or pursuing options described in the DOER Best Practices). Such determinations could also include the City purchasing renewable energy and/or renewable energy attributes directly and committing some or all of the purchased products to the Program. In any potential City purchases where the City is

also committing some of the purchased products for the benefit of City facilities, the City will maintain careful records of a pro-rata sharing of costs and benefits between the City and the Program. Any funds collected through Program rates to pay for City-purchased products shall only be used to offset the costs of products delivered to and used by the Program. The City will not use funds collected from Participating Customers to offset the costs of products used for the benefit of City facilities. Given that market prices for power supply and renewable energy content are always changing and can be extremely volatile, such prices present at the time of any competitive bid process are expected to have a substantial influence on the City deciding how much, if any, additional renewable content greater than state minimum requirements to include in the product(s) selected in each round.

The City has not yet determined whether it will offer other energy-related products and services. Decisions on whether and how (e.g., opt-out or opt-in) to offer other energy-related products and services will be based on the projected net value to some or all Participants.

As described above in Section IV.B.1.c, the plan recognizes that certain customer subclasses differ in material respects in electrical load, electricity consumption patterns, and load factors. The Program therefore may offer such subclasses different rates to mitigate negative outcomes for other customer classes. For example, large industrial Electric Customers who (i) are new Auto-Enroll Customers, (ii) have previously opted out of the Program, or (iii) are being served by a Competitive Supplier may request to join the Program. Given the high monthly usage of such customers, enrollment may be at the then-current market price.

The Plan addresses how the City will update this table in Section IV.B.7 (Ongoing Program Information), below.

4. Other Funding Sources/Other Costs to Participants – The City has not identified other funding sources. Participants will incur no costs other than those they incur through Product rate components. As described above in Section IV.B.1.c, product funding or costs may vary by customer class or subclass.

5. Customer Enrollment

- a. Initial Enrollment – Prior to enrollment, the City will send an Opt-Out Notice to Auto-Enroll Customers, informing them that they will be automatically enrolled in the Program unless they take the action(s) specified in the Opt-Out Notice. The City will provide customers with at least 30 calendar days (plus six days to account for delivery) to opt-out of the Program. After that time, the City will enroll Auto-Enroll Customers in accordance with the requirements of the Electric Distribution Company. Auto-Enroll Customers that do not opt out will be enrolled in the Default Product, unless they notify the City that they seek to receive an Opt-In Product. As described above in Section IV.B.1.c, customer enrollment may vary by customer class or subclass.

The City recognizes that, if it seeks to reinstate its Program at a later date, it must comply with the procedural requirements set forth in the Guidelines, Section III.

- b. Ongoing Enrollment – As described above in Section IV.B.1.c, ongoing customer enrollment may vary by customer class or subclass, including for example with respect to large industrial customers. On a periodic basis, the City will (1) automatically enroll new Auto-Enroll Customers, with the exception of new large industrial Auto-Enroll Customers, subject to the opt-out provisions for initial enrollments described above; and (2) provide Non-Auto-Enroll Customers with the opportunity to join the Program on an opt-in basis. Large industrial Electric Customers who (i) are new Auto-Enroll Customers, (ii) have previously opted out of the Program, or (iii) are being served under competitive supply may request to join the Program at the then-current market price.
- c. Opt-In Product Enrollment – Electric Customers can opt into a Program Product directly online through the Program website or by contacting the Consultant or the Program Supplier. The City will notify Participants enrolled in an Opt-In Product prior to any change in the product's rates and/or renewable energy content. Participants will continue to receive their current Product, subject to the new applicable price and renewable energy content at commencement, unless the Participant informs the City otherwise. A Participant enrolled in an Opt-In Product that is being discontinued must affirmatively select another Product. If the Participant does not make such a selection, the Participant will be enrolled in the Default Product. As described above in Section IV.B.3.c, Opt-In Product enrollment may vary by customer class or subclass.

6. Customer Notifications

- a. Opt-Out Notice – The City will deliver an Opt-Out Notice to all Auto-Enroll Customers at least 36 calendar days prior to enrollment. The Opt-Out Notice will inform customers (1) that they are to be automatically enrolled in the Program, (2) that they have the right to opt out of the Program without penalty, and (3) of the actions they must take to opt-out. The Notice will include Product information related to price, term, and renewable energy content, and will identify the actions that a customer must take to select an Opt-In Product. Finally, the Notice will include information on Basic Service rates, including how to access it, and the fact that it is available to them without penalty. Attachment 2

includes a representative form of the City's proposed Opt-Out Notice.

The City will (1) send the Opt-Out Notices in a clearly marked municipal envelope that identifies it contains important information regarding participation, (2) include a self-addressed, postage-paid envelope for the opt-out reply card, and (3) include a separate Language Access Document which will provide instructions regarding how customers can receive visual or audial assistance with Program information. As described above in Section IV.B.3.c, Opt-Out notices and procedures may vary by customer class or subclass.

- b. Notification of Product Change – The City will notify Participants of changes in price or renewable energy content of any of its Products. The notification will identify both the Product's existing and new price and renewable energy content and will identify the actions Participants must take if they no longer seek to purchase the existing Product. As described above in Section IV.B.3.c, notifications of product change may vary by customer class or subclass.
- c. Other Notifications
 - (i) General Program Information –The City may deliver information and educational materials regarding its Program to each Electric Customer within its boundary. The City may request, no more than quarterly, that the Electric Distribution Company provide the information (customer name, mailing address (and service address, if different), and rate class) necessary to facilitate such notifications. The City will not share this information with Program Suppliers. In the event that the City sends notices or educational materials to customers enrolled with a Competitive Supplier, such notification or educational materials will inform those customers that, if they enroll in the Program, they may incur an early cancellation fee from their Competitive Supplier, and that they should check with their Competitive Supplier on this matter before enrolling in the Program. As described above in Section IV.B.3.c, customer notification and educational materials and procedures may vary by customer class or subclass.
 - (ii) Program Supplier Communications – Upon approval from the City, an active Program Supplier may communicate with Participants regarding the Program and, if applicable,

energy-related products or services.

7. Ongoing Program Information – The City will provide the public with access to the ongoing program information listed in sections (a) through (c), below. The City will make this information available to the public through a prominent link on the City’s website. Table IV.B.7 identifies the methods by which the City will communicate to the public how they can access this information.

Table IV.B.7	Public Access to Ongoing Program Information
Description	Location
Municipal website	https://www.boston.gov/
Program website	https://www.cityofbostoncce.com/
Communication vehicles/ Outreach activities	Activities posted on municipal website
Social media accounts	https://www.facebook.com/GreenBoston/ https://www.instagram.com/bostonenviro/related_profiles/ https://bsky.app/profile/environment.boston.gov
Municipal cable access TV	https://www.boston.gov/departments/broadband-and-cable/watch-boston-city-tv
Announcement to local/regional media	https://www.boston.gov/news
Physical posting in municipal buildings	City hall, clerk's office, library, senior center, etc
Municipal departments, boards and committees	https://www.boston.gov/departments/environment
Community organizations	As appropriate

- a. Updated Product Information – The City will update Product rates and renewable energy content as necessary, in the format shown in Table IV.B.3.
- b. Annual Program Information for the Previous Year – The City will provide the Department with Program information annually for the previous year as required by the Guidelines.
 - (i) Product information – rate components, renewable energy content, and participation
 - (ii) Product rate component information
 - (iii) Renewable energy content information

- (iv) Organizational structure, as set forth in Table IV.A
 - (v) Equitable treatment of customer classes, as set forth in Table IV.B.1.c
 - (vi) Supply procurement activities, as set forth in Table IV.B.2
 - (vii) Representatives of all notifications sent during the previous year
 - (viii) Methods of Public Access, as set forth in Table IV.B.7.c.iii, and
 - (ix) Other funding source/costs to participants, if applicable
- c. General Program Information – The City will provide and maintain access to Program-related documents (e.g., Plan, Department Order, Program Press releases).

8. Termination of the Program – The City will take all reasonable actions to ensure a continuous supply of electricity to Participants. Nonetheless, the Program may be terminated.

- a. Potential Causes of Program Termination – The Program may be terminated in two ways: (1) upon contract termination or expiration without any extension, renewal, or subsequent contract being negotiated; or (2) at the direction of the City to dissolve the Program.
- b. Planned Actions to Minimize Chances of Termination – The City, in coordination with its Consultant, will pro-actively manage the Program with the objective of consistently providing attractive offerings for the Plan’s Electric Customers. Such activities shall include: (1) developing and applying strategic and forward-looking procurement strategies; (2) modifying and introducing products that attract and sustain interest from Electric Customers; (3) designing program operations and associated contract terms to attract and sustain interest from suppliers; and (4) pre-empting adverse outcomes by early identification and management of market or regulatory events through contract language and operational strategies.
- c. Transition Plans in Event of Termination – Each Participant will receive notification of termination of the Program 90 days prior to such termination. In the event of termination, Participants would return to Basic Service or individually choose a Competitive

Supplier. This transfer would occur in coordination with the Electric Distribution Company using established Electronic Data Interchange (EDI) protocols and in accordance with the rules and procedures set forth in the EBT Working Group Report.

- d. Notifications – The City will notify the Electric Distribution Company and the Department 90 days prior to a planned Program termination. The City’s notification to the Department will include copies of all public notices, press releases, website postings and any other communications and communication methods the City intends to provide Participants and other Electric Customers regarding the Program’s termination and return of Participants to Basic Service.

In the event of program termination, the City will not file a new Plan for Department approval for a minimum of two years from the date of termination, defined as the date by which the City has returned all Participants to Basic Service. The new Plan will fully describe the circumstances that led to the termination, and the steps the City has taken to protect against a second termination.

C. Rights and Responsibilities of Program Participants – Participants will be able to: (1) select any of the Products offered to the applicable customer class or subclass; (2) switch from one Product to another by contacting the Program Supplier or Consultant; and (3) leave the Program at any time without penalty by contacting the Consultant, Program Supplier, or Electric Distribution Company.

V. DEPARTMENT REVIEW OF MUNICIPAL AGGREGATION PLANS

The Department approved the City’s original Program Plan on July 22, 2020 in docket D.P.U. 19-65.

VI. ANNUAL REPORTS

The City will submit the following information annually to the Department related to Program operations during the previous year:

- An Excel spreadsheet in the format shown in the Guidelines, Attachment VI;
- A document that includes the information requirements set forth in Section IV.B.7.b, above.

VII. NOTIFICATIONS TO ELECTRIC DISTRIBUTION COMPANY

- A. Plan Filing –The City notified the Electric Distribution Company upon filing the Plan with the Department. The City notified the Electric Distribution Company

upon receiving a Department order approving the Plan.

- B. Energy Supply Agreement –The City will notify the Electric Distribution Company, in a timely manner, when it executes an agreement with a Program Supplier.

VIII. PLAN AND PROGRAM CHANGES

- A. Plan Revision Process – In the event that the City seeks to modify its Plan in a manner consistent with the Guidelines, it will allow at least 30 calendar days for public review of the revised Plan. Following public review, the City will submit the revised Plan to the Department for informational purposes. The City may seek consultation with the Department to determine if a proposed modification is consistent with the Guidelines.
- B. Program Consultant – In the event that the City hires a new Consultant, it will notify the Department in writing, identifying the new Consultant and including, if applicable, documentation that the Consultant is an Electricity Broker licensed to provide municipal aggregation consulting services (see Section IV.B.1.b, above).

IX. MUNICIPAL AGGREGATION LICSS PROGRAMS

The City seeks to implement a Municipal Aggregation LICSS Program and submitted its proposed program to the Department for its review and approval on May 20, 2026. The City's initial filing included documentation from DOER that the Municipal Aggregation LICSS Program meets the requirements of the SMART Regulations and LICSS Guidelines in effect as of the date of the filing. The filing also included the following information related to the Municipal Aggregation LICSS Program:

- A. For each LICSS TGU participating in the Municipal Aggregation LICSS Program:
- Name of owner/authorized agent;
 - Location (name of city/City);
 - Nameplate capacity and total projected annual energy output, in kilowatts and kWhs, respectively;
 - Projected annual energy output that will participate in the program, in kWhs;
 - Projected SMART base compensation rate funds and adder funds to be paid annually to the generating unit; and
 - Projected portion of SMART adder funds to be passed through annually to low-income customers participating in the program, in dollars and percent of SMART adder funds paid to the generating unit.
- B. Low-income customers participating in the Municipal Aggregation LICSS Program:

- Number of low-income customers projected to participate in the program;
- Projected annual usage of participating low-income customers, in kWhs;
- Projected cents per kWh reduction on bills of participating low-income customers resulting from passthrough of SMART funds; and
- Projected monthly bill savings for participating low-income customers.

C. Municipality/Consultant Fees:

- SMART funds to be paid to the City, in cents per kWh and projected total dollars; and
- SMART funds to be paid to the Consultant, in cents per kWh and projected total dollars.

The City shall make the information identified above publicly available in the manner set forth in Section IV.B.7 (Access to Ongoing Program Information), and shall include this same information in its Annual Report (Section VI). The City understands that the Department will review the filing to determine whether it includes the required documentation from DOER and the Program information identified above. Once confirmed, the Department will approve the Municipal Aggregation LICSS Program without further process. Department approval will serve to inform DOER that the Municipal Aggregation LICSS Program complies with the Department's requirements related to such programs and these Guidelines. The City may contract with additional or replacement LICSSTGUs that meet the requirements of the SMART Regulations and the LICSS Guidelines then in effect and shall describe such contracts in the City's next Annual Report.

ATTACHMENT 1

Contact Information

The municipal official that the Department should include on all correspondence as the Plan's representative/agent before the Department:

Brooks Winner, Director, Community Energy Programs
617-635-3850
brooks.winner@boston.gov

Several parties will be available to provide “customer assistance” to Electric Customers, as follows:

City contact(s):

Theresa Teixeira, Program Manager, Boston Community Choice Electricity
617-635-2331
theresa.teixeira@boston.gov

Consultant contact:

Colonial Power Group, Inc.
866-485-5858, ext. 1
<https://colonialpowergroup.com/>

Program Supplier contact:

Direct Energy
855-402-5868

The City may change customer service contacts from time to time. The current customer service contacts will be displayed prominently on the City and Program websites.

ATTACHMENT 2

Opt-Out Notice

Opt-Out Notifications can be found at:

<https://content.boston.gov/departments/environment/boston-community-choice-electricity-consumer-notification-letters>