

Ryan White Services Resource Guide

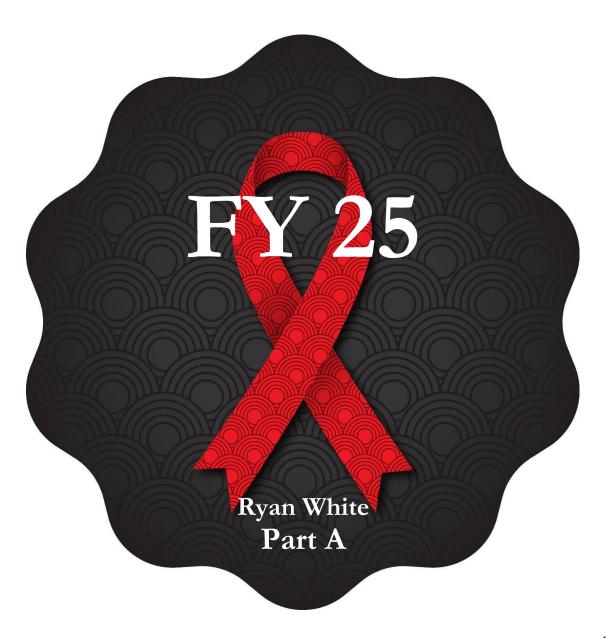


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Introduction

This guide provides information on Part A-funded HIV service providers in the Boston Eligible Metropolitan Area (Boston EMA). The Boston EMA covers 7 counties in MA; Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester, and 3 counties in New Hampshire – Hillsborough, Rockingham, and Strafford.

Agencies who provide MAI services make sure that the service is culturally and linguistically appropriate to reduce barriers and increase access to care for minorities who are living with HIV/AIDS. The agencies that are funded under MAI are denoted by an asterisk *.

You can locate Ryan White Medical Providers here: <u>Find a Ryan White HIV/AIDS Program Medical Provider (hrsa.gov)</u>

You can find the Massachusetts Department of Public Health (DPH)-funded PrEP providers here: <u>HIV</u> <u>Pre-Exposure Prophylaxis (PrEP) | Mass.gov</u>

You can find the New Hampshire-funded PreP provider here: Where can I get PrEP in New Hampshire?

If you are unable to find a specific service you need or are having trouble reaching one of the providers, please reach out to the Ryan White Services at the Boston Public Health Commission at ryanwhiteservices@bphc.org.

Service Providers

Agencies who provide services and/or documentation in additional languages have that information listed below their agency information. Please note that providers may have other language capabilities not listed here.

Agency	Services
AIDS Project Worcester 508-755-3773 Language Availability: Haitian Creole, Mandarin, Patois, Portuguese, Sango, and Spanish	Emergency Financial Assistance Food Bank & Home Delivered Meals Medical Transportation Non-Medical Case Management Psychosocial Support
AIDS Response Seacoast 603-433-5377	Non-Medical Case Management
Beth Israel Plymouth 508-746-2000 Language Availability: Full Interpretation Service	Medical Case Management Medical Transportation
Boston Children's Hospital 617-355-6000 Language Availability: Full Interpretation Service	Food Bank & Home Delivered Meals Psychosocial Support
Boston Healthcare for the Homeless Program 857-654-1000 Language Availability: Haitian Creole and Spanish	Medical Case Management Medical Transportation Housing
Cambridge Health Alliance 617-665-1000 Language Availability: Full Interpretation Service	Medical Case Management
Casa Esperanza 617-445-1123 Language Availability: Spanish	Non-Medical Case Management Medical Transportation Psychosocial Support

Medical Case Management Codman Square Health Center 617-825-9660 Medical Transportation Language Availability: Creole, Haitian Creole, Haitian French, Spanish, and Vietnamese Medical Nutrition Therapy Community Servings 617-522-7777 Language Availability: Haitian Creole, Portuguese, and Spanish Community Resource Initiative ADAP (Drug Assistance) (formerly Access Health MA) 617-502-1700 Language Availability: Full Interpretation Service Medical Case Management Dimock Community Health Center Medical Transportation 617-442-8800 Psychosocial Support Language Availability: Full Interpretation Service Edward M. Kennedy CHC Medical Case Management 800-853-2288 Medical Transportation Language Availability: Portuguese and Spanish Housing Father Bill's & Mainspring 508-427-6448 Medical Transportation Fenway Community Health Center

617-267-0900

Language Availability: Full Interpretation Service

Medical Case Management

Psychosocial Support

Greater Lawrence Family Health Center Medical Case Management 978-685-7663 Medical Transportation Emergency Financial Assistance Language Availability: Full Interpretation Service Medical Case Management Harbor Care 603-882-3616 Psychosocial Support Language Availability: Spanish* *Additional translation capacity as needed Medical Case Management Harbor Health Services Inc 617-533-2300 Housing Language Availability: Full Interpretation Service Harvard Street Neighborhood Health Center Emergency Financial Assistance 617-825-3400 Housing Medical Case Management Language Availability: Full Interpretation Service Medical Transportation Psychosocial Support Medical Transportation Justice Resource Institute (JRI) Housing 617-457-8150 Psychosocial Support Psychosocial Support-Training **OPS-Legal Services** Lynn Community Health Center Medical Case Management 781-581-3900 Medical Transportation Language Availability: Full Interpretation Service, American Sign Language Emergency Financial Assistance Making Opportunity Count (MOC) Food Bank & Home Delivered Meals 978-345-4366 Medical Transportation Non-Medical Case Management Language Availability: Full Interpretation Service Psychosocial Support Mass Alliance of Portuguese Speakers (MAPS) Non-Medical Case Management Emergency Financial Assistance 617-864-7600

Language Availability: Cape Verdean, Creole, and Spanish	
Mass General Hospital-Boston 617-726-3812 Language Availability: Full Interpretation Service	Emergency Financial Assistance Medical Case Management Medical Transportation Psychosocial Support
Mass General Hospital-Chelsea 617-884-8300 Language Availability: Full Interpretation Service	Medical Case Management Medical Transportation
Merrimack Valley Assistance Program (MVAP) 603-226-0607	Non-Medical Case Management Food Bank & Home Delivered Meals
Multicultural AIDS Coalition (MAC) 617-442-1622 Language Availability: Portuguese and Spanish	Non-Medical Case Management Medical Transportation Psychosocial Support Emergency Financial Assistance
NH Dept. Health & Human Services 603-271-4502 Language Availability: Full Interpretation Service	ADAP (Drug Assistance)
Neighborhealth (formally East Boston) 617-569-5800 Language Availability: Portuguese and Spanish	Medical Case Management Psychosocial Support
Ryan White Dental Program 617-534-2344	Oral Health
Upham's Corner Health Center (Upham's) 617-287-8000 Language Availability: Portuguese and Spanish	Medical Case Management Emergency Financial Assistance

Victory Programs 617-541-0222 Language Availability: Spanish	Non-Medical Case Management Housing Medical Transportation Food Bank & Home Delivered Meals Psychosocial Support
Whittier Community Health Center 617-427-1000	Medical Case Management Medical Transportation

AIDS Drug Assistance Program (ADAP/HDAP)

Service Description:

The service funded under this category provides Drug Reimbursement, Health Insurance Premiums, and additional prescription assistance for eligible people living with HIV/AIDS.

- Community Resource Initiative (formerly AccessHealth MA) (617) 502-1700
- NH Dept. Health & Human Services (603) 271-4502

Medical Case Management

Service Description:

Medical Case Management services provide a linkage to medical care and health-related support services focused on improving health outcomes for clients.

- <u>Beth Israel Plymouth</u> (508) 746-2000
- <u>Boston Healthcare for the Homeless Program</u> (857) 654-1000
- <u>Cambridge Health Alliance</u> (617) 665-1000
- <u>Codman Square Health Center</u> (617) 825-9660
- <u>Dimock Community Health Center</u> (617) 442-8800
- Edward M. Kennedy CHC (800) 853-2288
- Fenway Community Health Center (617) 267-0900
- Greater Lawrence Family Health Center (978) 685-7663

- <u>Harbor Care (Harbor Homes)</u> (603) 882-3616
- Harbor Health Services Inc (617) 533-2300
- *Harvard Street Neighborhood Health Center (617)825-3400
- <u>Lynn Community Health Center</u> (781) 581-3900
- <u>Mass General Hospital-Boston</u> (617) 726-3812
- <u>Mass General Hospital-Chelsea</u> (617) 884-8300
- NeigborHealth Community Health Center (formally known as East Boston)
 (617) 569-5800
- <u>Upham's Corner Health Center (Upham's)</u> (617) 287-8000
- *Whittier Street Community Health Center (617) 427-1000

Non-Medical Case Management

Service Description:

Non-Medical Case Management aims to coordinate activities for clients that will improve health outcomes and/or stay in care. Activities include educational, social, legal, financial, and other services to remove barriers and increase access for clients.

- <u>AIDS Project Worcester</u> (508) 755-3773
- AIDS Response Seacoast (603) 433-5377
- *Casa Esperanza (617) 445-1123
- Making Opportunity Count (MOC) (978) 345-4366
- Merrimack Valley Assistance Program (MVAP) (603) 226-0607
- <u>Multicultural AIDS Coalition (MAC)</u> (617) 442-1622
- *Mass Alliance of Portuguese Speakers (MAPS) (617) 864-7600

Emergency Financial Assistance (EFA)

Service Description:

Emergency Financial Assistance provides limited one-time or short-term payments to assist with an urgent need for essential items or services necessary to improve health outcomes.

- <u>AIDS Project Worcester</u> (508) 755-3773
- Greater Lawrence Family Health Center (978) 685-7663
- Harvard Street Neighborhood Health Center (617)825-3400
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366

- <u>Mass Alliance of Portuguese Speakers (MAPS)</u> (617) 864-7600
- <u>Mass General Hospital-Boston</u> (617)-726-3812
- <u>Multicultural AIDS Coalition (MAC)</u> (617) 442-1622
- <u>Upham's Corner Health Center (Upham's)</u> (617) 287-8000

Food Bank & Home-Delivered Meals

Service Description:

The Food Bank and Home Delivered Meals service provides groceries, vouchers, and hot meals to clients dealing with food insecurity. This service also helps with the coordination of other non-food items such as hygiene products, cleaning supplies, and water filters.

- <u>AIDS Project Worcester</u> (508)755-6000
- <u>Boston Children's Hospital</u> (617) 355-6000
- Merrimack Valley Assistance Program (MVAP) (603) 226-0607
- Making Opportunity Count (MOC) (978) 345-4366

Housing

Service Description:

Housing services provide short-term, emergency, or transitional rental assistance and housing search support or planning to continue access to necessary healthcare and support services.

- Boston Healthcare for the Homeless Program (857) 654-1000
- <u>Father Bill's & Mainspring</u> (508) 427-6448
- Harvard Street Neighborhood Health Center (617)825-3400
- Harbor Health Services Inc (617) 533-2300

- <u>Justice Resource Institute (JRI)</u> (617) 457-8150
- <u>Victory Programs</u> (617) 541-0222

Medical Nutrition Therapy

Service Description:

Medical Nutrition Therapy provides food assistance including hot meals under the supervision of a registered dietician. Eligibility for this service requires certification by a physician and assessment by a registered dietitian.

Providers & Contact information:

• <u>Community Servings</u>

(617) 522-7777

Oral Healthcare

Service Description:

Oral Health coordinates clients with dental services to assist in the cost payment for routine dental health care, and other dental conditions/procedures.

Providers & Contact information:

• Ryan White Dental Program

(617) 534-2344

Other Professional Services-Legal

Service Description:

Other Professional Services-Legal assists with legal matters related to HIV including discussing benefits, coordinating housing, preparing legal documents, disputing discrimination, and other matters that impact the health of people living with HIV.

Providers & Contact information:

• *Justice Resource Institute (JRI)

(617) 457-8150

Medical Transportation

Service Description:

Medical Transportation connects clients with public transit or taxi vouchers to access HIV primary medical care and health-related support services.

- <u>AIDS Project Worcester</u> (508) 755-3773
- <u>Beth Israel Plymouth</u> (508) 746-2000
- <u>Boston Healthcare for the Homeless Program</u> (857) 654-1000
- <u>Casa Esperanza</u> (617) 445-1123
- <u>Codman Square Health Center</u> (617) 825-9660
- <u>Dimock Community Health Center</u> (617) 442-8800
- Edward M. Kennedy CHC (800) 853-2288
- Fenway Community Health Center (617) 267-0900
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- <u>Harvard Street Neighborhood Health Center</u> (617)825-3400

- <u>Justice Resource Institute (JRI)</u> (617) 457-8150
- Lynn Community Health Center (781) 581-3900
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366
- Mass General Hospital-Boston 617-726-3812
- <u>Mass General Hospital-Chelsea</u> (617) 884-8300
- Multicultural AIDS Coalition (MAC) (617) 442-1622
- <u>Victory Programs</u> (617) 541-0222
- Whittier Street Community Health
 Center
 (617) 427-1000

Psychosocial Support Services

Service Description:

Psychosocial Support Services provides individual sessions and support groups to address and support topics such as dealing with stigma, isolation, and other mental health needs.

- AIDS Project Worcester (508)755-3773
- Boston Children's Hospital (617) 355-6000
- *Casa Esperanza (617) 445-1123
- <u>Dimock Community Health Center</u> (617) 442-8800
- Fenway Community Health Center (617) 267-0900
- <u>Harbor Care (Harbor Homes)</u> (603) 882-3616
- Harvard Street Neighborhood Health <u>Center</u>
 (617)825-3400
- <u>Justice Resource Institute (JRI)</u> (617) 457-8150
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366
- <u>Mass General Hospital-Boston</u> 617-726-3812
- <u>Victory Programs</u> (617) 541-0222

- *Multicultural AIDS Coalition (MAC) (617) 442-1622
- *NeigborHealth Community Health Center (617) 569-5800