



CITY of BOSTON

City of Boston
c/o Direct Energy
P.O. Box 180
Tulsa, OK 74101-0180

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DO NOT DISCARD - IMPORTANT NOTICE REGARDING ELECTRICITY RATES



This letter contains important information about your electricity bill.

September 12th, 2025

Dear Neighbor,

Your current electricity supplier is Eversource Basic Service. This means Eversource delivers *and* supplies your electricity. As of November 2025, your new supplier will be **Boston Community Choice Electricity (BCCE)**.

WHAT IS BCCE?

Boston Community Choice Electricity is the City of Boston's electricity supply program that provides stable, affordable, and renewable electricity for renters, homeowners, and small businesses. The Program allows the City to contract directly with an electricity supplier on your behalf to provide an alternative to Eversource Basic Service. Direct Energy, the current BCCE supplier, provides electricity supply for all customers enrolled in the Program through the end of 2027. Although this Program replaces Eversource as your electricity supplier, Eversource will continue to deliver your electricity and monthly bill.

What changes:	What stays the same:
<ul style="list-style-type: none">Electricity supply will come from the City of Boston through its current contracted supplier, Direct Energy."Billing for City of Boston CCE" will appear on your bill as your electricity supplier.Your electricity supply rate will be the Program's Standard plan at \$0.14805/kWh for one month then reduce to \$0.14231/kWh through December 2027.	<ul style="list-style-type: none">Electricity delivery, account management, and billing will be processed by Eversource.Eversource will respond to emergencies, read meters, and maintain the distribution and transmission lines.You will continue to have all existing consumer rights and protections.

WHAT DO I NEED TO DO?

- **If you take no action:** you will be automatically enrolled in the BCCE Standard plan, the Program's default plan, starting in November and **"Billing for City of Boston CCE"** will appear as your supplier on your December bill.

When your account is enrolled for your November billing cycle, your electricity rate will be \$0.14805/kWh. BCCE's new electricity supply contract starts December 2025. Starting with your December billing cycle, your new Standard plan rate will be \$0.14231/kWh until December 2027.

- **If you want to opt-out:** please sign and mail the enclosed opt-out card by October 16th, 2025. You can also call Direct Energy at (855) 402-5868 or fill out the opt-out form at boston.gov/bcce. Eversource will continue to be your electricity supplier and you will pay their rate, which changes every six months.

Residents receiving public assistance who have a household income at or below 60% of the state median income may be eligible for discounts on their electricity bill. Participation in BCCE will **not** interfere with any Eversource credits, payment plans, discounts, or assistance. For additional savings, you can opt-down to Optional Basic (currently \$0.14205/kWh). Visit boston.gov/energy for more information.

Opt-up to Green 100 (currently \$0.17195/kWh), an easy and affordable option to support clean energy. All of the renewable energy in the Program is generated in New England. By joining Green 100, you will play a critical role in reducing pollution, protecting our environment, and helping Boston become carbon-neutral. Opt-up today at boston.gov/bcce.

NEW PROGRAM RATES

Current contracted rates will decrease in December. New rates will then be locked in until December 2027.

BOSTON COMMUNITY CHOICE ELECTRICITY (BCCE)				EVERSOURCE
	OPTIONAL BASIC	STANDARD (default)	OPTIONAL GREEN 100	BASIC SERVICE
Rate	\$0.13661 / kWh	\$0.14231 / kWh	\$0.16248 / kWh	Residential: \$0.14884/kWh Small C&I: \$0.15150/kWh Medium and Large C&I: \$0.18127/kWh Streetlight: \$0.15150/kWh
Duration	December 2025 - December 2027			Residential: August 1, 2025 - January 31, 2026 Small C&I: August 1, 2025 - January 31, 2026 Medium and Large C&I: November 1, 2025 - January 31, 2026 Streetlight: August 1, 2025 - January 31, 2026
2025 MA Class I Renewable Energy Content	27% Renewable Meets Massachusetts renewable energy minimum requirement	42% Renewable Adds 15% of MA Class I RECs on top of the state minimum requirement	100% Renewable Adds 73% of MA I Class RECs on top of the state minimum requirement	27% Renewable Meets Massachusetts renewable energy minimum requirement
Exit Terms	NO PENALTIES OR FEE			NO PENALTIES OR FEE

BCCE cannot guarantee savings as Eversource rates change twice a year. The goal of the aggregation is to deliver savings over the life of the Program.

*The current BCCE rates includes (1) a Consultant Services Fee of \$0.0007/kWh, which will increase to \$0.0008/kWh in December, to facilitate the Program; (2) a Municipal Services Fee of \$0.00011/kWh, which will increase to \$0.00034/kWh in December to fund personnel costs for the Program and Program Services.

*Rates may increase if there is a change in law that results in a direct, material increase in costs during the term of the contract.

COMMONLY ASKED QUESTIONS

- **What is the difference between Supply and Delivery?** The supply charge on your electricity bill is the cost of electricity you use during each billing cycle. The delivery charge is the cost to maintain the electricity distribution and transmission lines and manage your account, which includes generating your monthly bill, reading your meter, and processing payments.
You cannot choose who delivers your electricity but you can choose who supplies your electricity. Changing your supplier will have no effect on your delivery charges.
- **Will this affect my electricity assistance benefits or payment plans?** No, you will continue to receive those benefits from Eversource.
- **I already chose a competitive electricity supplier on my own, what should I do?** You must opt-out of BCCE to avoid any contract violations. You can opt-out by mailing back the enclosed opt-out card, filling out the opt-out form at boston.gov/bcce, or calling Direct Energy, the City's current electricity supplier, at (855) 402-5868.
 - ◆ Residents who would prefer to have BCCE as their supplier instead of their current competitive electric supplier should contact the Program for further assistance.
- **I have a tax-exempt account, what do I need to do?** To retain your tax-exemption status you must send a copy of your [Energy Exempt Certificate](#) via email to usn.taxexemption@directenergy.com, fax to (800) 5400-7428, or mail to Direct Energy Attn: USN Tax Exemption at P.O. Box 180, Tulsa, OK 74101-0180.
- **I have solar panels or community solar, will I continue to receive credits?** You will continue to receive net metering or on-bill credits and the value of these credits will not be altered by participating in BCCE.

To learn more, visit us online at boston.gov/bcce, call 3-1-1, or email bcce@boston.gov.



Brian Swett

Chief Climate Officer | Environment, Energy, and Open Space Cabinet



**THE CITY OF BOSTON'S
COMMUNITY CHOICE ELECTRICITY PROGRAM**



IMPORTANT NOTICE



(855) 402-5868



TTY (800) 720-3480 / Español (866) 930-9252



boston.gov/bcce

The Massachusetts Department of Public Utilities directs that we include the following message in all of these different languages. The message states: "Important notice enclosed from City of Boston about your electricity service. Translate the notice immediately. Call the number or visit the website, above, for help."

SPANISH/ESPAÑOL

Incluye notificación importante del **City of Boston** sobre su servicio de electricidad. Traduzca el aviso inmediatamente. Si necesita ayuda, llame al número o visite el sitio web indicado anteriormente.

CHINESE (SIMPLIFIED)/ 中文

随函附上来自 **City of Boston** 有关您供电服务的重要通知。请立即翻译该通知。如需帮助，请依上述信息致电或访问网站。

CHINESE (TRADITIONAL)/ 中文

隨附 **City of Boston** 有關您電力服務的重要通知。請立即翻譯此通知。若需協助，請撥打電話或瀏覽上方所列網站。

HAITIAN/KREYÒL

Ou gen yon notifikasyon enpòtan de **City of Boston** sou sèvis elektrisite ou. Tradwi notifikasyon sa imedyatman. Rele nimewo a oubyen vizite sit entènèt, ki anlà a, si ou bezwen èd.

CAPE VERDEAN CREOLE/KRIOLU DI KABU VERDI

Avizu inportanti inklúidu di **City of Boston** sobri bu sirvisu di iletrisidadi. Traduzi kel avizu imidiatamenti. Txoma pa kel númeru ô vizita kel pájina di internéti, diriba, pa bu dadu ajuda.

VIETNAMESE/TIẾNG VIỆT

Đính kèm thông báo quan trọng từ **City of Boston** về dịch vụ điện của quý vị. Xin dịch thông báo này ngay. Vui lòng gọi điện hoặc truy cập trang web ở trên để được giúp đỡ.

PORTUGUESE/PORTUGUÊS

Aviso importante incluído da **City of Boston** sobre seu serviço de eletricidade. Traduza o aviso imediatamente. Ligue para o número ou visite o site, acima, para obter ajuda.

RUSSIAN/РУССКИЙ

Прилагается важное уведомление от **City of Boston** о вашей услуге снабжения электроэнергией. Переведите уведомление безотлагательно. Позвоните по вышеуказанному номеру или зайдите на вышеуказанный вебсайт, чтобы получить помощь.

ARABIC/عربي

مرفق إخطار مهم من **City of Boston** عن خدمة الكهرباء الخاصة بكم. يُرجى ترجمة الإخطار فوراً. اتصل بالرقم أو قم بزيارة الموقع الإلكتروني عبر الإنترنت المذكورة أعلاه طلباً للمساعدة.

FRENCH/FRANÇAIS

Avis important de **City of Boston** concernant votre service d'électricité. Traduisez immédiatement l'avis. Appelez le numéro ou visitez le Site Web, ci-dessus, si vous avez besoin d'aide.

SOMALI/SOOMAALI

Oageysiis muhiim oo ka yimid **City of Boston** kuna saabsan adeegga korontada. Si degdeg ah u turjun ogaysiiska. Wac nambarka ama booqo webseetka, kore, si aad u hesho caawimaad.

RENEWABLE ENERGY CONTENT – Required and Voluntary Percentages by Year

Community Choice Power Supply		Year	Required by State*		Voluntary**		TOTAL
			MA Class I	Other	MA Class I	Other	
Boston Community Choice Electricity	STANDARD (default)	2025	27%	36%	15%	---	78%
		2026	30%	39%	15%	---	84%
		2027	33%	43%	15%	---	91%
	OPTIONAL BASIC	2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%
	OPTIONAL GREEN 100	2025	27%	36%	73%	---	136%
		2026	30%	39%	70%	---	139%
		2027	33%	43%	67%	---	143%
	Eversource BASIC SERVICE	2025	27%	36%	---	---	63%
		2026	30%	39%	---	---	69%
		2027	33%	43%	---	---	76%

*Required by State – Mandatory minimum percentage of renewable energy resources required by MA law.

**Voluntary – Additional renewable energy that exceeds the minimum required by the state in the specified year.

For additional detail on MA renewable energy requirements, please visit mass.gov/info-details/program-summaries.



BOSTON COMMUNITY CHOICE ELECTRICITY PROGRAM OPT-OUT REPLY CARD

Account Number:

Service Reference Number:

X

Signature

Date

If you want to participate in the Boston Community Choice Electricity Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

- 1) Sign and date
- 2) Place in envelope provided
- 3) Drop in the mail

The card must be signed by the customer of record whose name appears in the address on this card. **The envelope must be postmarked by October 16, 2025 to opt-out of the Program before being automatically enrolled.**



NO POSTAGE
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IF MAILED
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UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO. 1482 HOUSTON, TX

POSTAGE WILL BE PAID BY ADDRESSEE

CITY OF BOSTON CCE
c/o DIRECT ENERGY
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TULSA OK 74101-0180

