

# CARE ADHERENCE

## Performance Measure Overview

### DEFINITION

The percentage of clients whose Care Adherence\* was reported as “Fair/Good” or “Excellent” during the 12-month measurement period



\*Care Adherence = any HIV-related appointments, including medical appointments, mental health appointments, peer support, case management, and anything else related to care completion and/or support

### CARE ADHERENCE & HIV CARE CONTINNUM



PLWHA who have consistent care adherence are more likely to...

- ➔ Maintain ART adherence
- ➔ Achieve & maintain viral suppression

### CARE ADHERENCE & E2BOSTON



Where can you find Care Adherence in e2Boston?	The Outcomes Measure Distribution Report
How is Care Adherence measured in e2Boston?	<div># of clients from the denominator who had “Fair/Good” or “Excellent” Care Adherence reported within the measurement period</div> <div># of clients who received a service <u>and</u> had an Outcomes form submitted within the measurement period</div>
What information needs to be entered into e2Boston?	Care Adherence ➔ Care Adherence (Outcomes Tab)*

\*Required Data Entry Field in e2Boston

Click [here](#) to connect with the Ryan White CQM Team to discuss quality improvement opportunities related to this performance measure!

