

June 25, 2025

Evandro C. Carvalho  
Executive Director  
Office of Police Accountability and Transparency  
2201 Washington Street  
Boston, MA 02119

Re: CRB Complaint #398 – Dispatcher Keva Phillips, ID #119454

Dear Director Carvalho,

Thank you for forwarding the Civilian Review Board's findings and recommendations concerning CRB Complaint #398, which involved Dispatcher Keva Phillips. The Department acknowledges receipt of the report and the Board's determinations.

The CRB sustained all three allegations against Dispatcher Phillips:

Rule 102§3 (Conduct): *Sustained*

Rule 102§4 (Neglect of Duty): *Sustained*

Rule 102§12 (Sleeping on Duty): *Sustained*

Based on these findings, the CRB recommended the following disciplinary action:

*5-day suspension for violation of Rule 102§3 (Conduct);*

*5-day suspension for violation of Rule 102§4 (Neglect of Duty), to run concurrent with the above;*

*Training for Dispatcher Phillips and her supervisor, and further investigation into potential violations of Rule 102§12 (Sleeping on Duty).*

In accordance with Departmental protocol, this matter has been referred to the Internal Affairs Division for further review. IAD will evaluate whether the Department concurs with the CRB's findings and will determine what additional action, if any, is warranted.

To assist in the efficient completion of this review, we respectfully request that your office provide all relevant evidentiary materials relied upon by the CRB, including the 911 audio, interview summaries, call handling records, and any additional supporting documentation to the attention of Superintendent Richard Dahill.

We also note the CRB's recommendation for further investigation into the supervisory role on duty at the time of the incident. That recommendation will be considered as part of the IAD's review process.

We appreciate OPAT's continued oversight efforts and thank you for your partnership in maintaining accountability and public trust.

Sincerely,

A handwritten signature in black ink, appearing to read "Michael A. Cox". The signature is fluid and cursive, with the first name "Michael" being more prominent than the last name "Cox".

Michael A. Cox  
Police Commissioner  
Boston Police Department