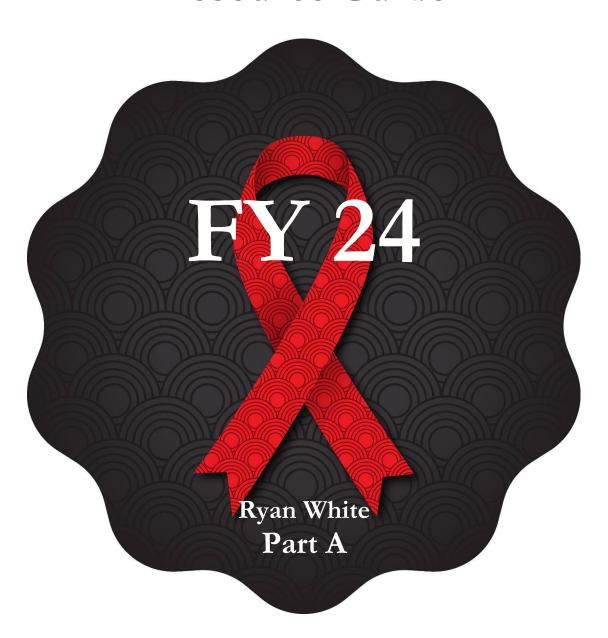


# Ryan White Services Division Resource Guide



# Table of Contents

Introduction	3
Service Providers	
AIDS Drug Assistance Program (ADAP/HDAP)	g
Medical Case Management	10
Non-Medical Case Management	11
Emergency Financial Assistance (EFA)	12
Food Bank & Home-Delivered Meals	13
Health Education and Risk Reduction	13
Housing	14
Linguistic Services	14
Medical Nutrition Therapy	15
Oral Healthcare	15
Other Professional Services-Legal	16
Medical Transportation	17
Psychosocial Support Services	18

## **Introduction**

This guide provides information on Part A-funded HIV service providers in the Boston Eligible Metropolitan Area (Boston EMA). The Boston EMA covers 7 counties in MA; Bristol, Essex, Middlesex, Norfolk, Plymouth, Suffolk, and Worcester, and 3 counties in New Hampshire – Hillsborough, Rockingham, and Strafford.

Agencies who provide MAI services make sure that the service is culturally and linguistically appropriate to reduce barriers and increase access to care for minorities who are living with HIV/AIDS. The agencies that are funded under MAI are denoted by an asterisk \*.

You can locate Ryan White Medical Providers here: <u>Find a Ryan White HIV/AIDS Program Medical Provider (hrsa.gov)</u>

You can find the Massachusetts Department of Public Health (DPH)-funded PrEP providers here: <u>HIV</u> <u>Pre-Exposure Prophylaxis (PrEP) | Mass.gov</u>

You can find the New Hampshire-funded PreP provider here: Where can I get PrEP in New Hampshire?

If you are unable to find a specific service you need, or are have trouble reaching one of the providers, please reach out to the Ryan White Services Division at the Boston Public Health Commission at ryanwhiteservices@bphc.org.

# **Service Providers**

Agencies who provide services and/or documentation in additional languages have that information listed below their agency information. Please note that providers may have other language capabilities not listed here.

Agency	Services
AIDS Project Worcester	Emergency Financial Assistance
508-755-3773	Food Bank & Home Delivered Meals
	Health Education & Risk Reduction Medical Transportation
Language Availability: Haitian Creole, Mandarin,	Non-Medical Case Management
Patois, Portuguese, Sango, and Spanish	Psychosocial Support
	cy control of the con
	Medical Case Management
AIDS Response Seacoast	
(603) 433-5377	
	Medical Case Management
Beth Israel Plymouth	Medical Transportation
(508) 746-2000	•
1 A 2/12/2 TO 11 A	
Language Availability: Full Interpretation Service	
	Medical Nutrition Therapy
Boston Children's Hospital	Health Education and Risk Reduction
(617) 355-6000	
I A: I .b. ii to E. II I C C	
Language Availability: Full Interpretation Service	
	Medical Case Management
Boston Healthcare for the Homeless Program	Medical Transportation
(857) 654-1000	
Language Availability: Haitian Creole and Spanish	
Language 2 Transaury. Transaur Greore and Spanish	
	Medical Case Management
Cambridge Health Alliance	
617-665-1000	
Language Availability: Full Interpretation Service	
2. Ingringe 1 strainformly, 1 dis sisters produced out the	
	Health Education & Risk Reduction
Casa Esperanza	Medical Case Management
(617) 445-1123	Medical Transportation
Language Availability: Spanish	
	Non-Medical Case Management
Catholic Charities of Boston	Emergency Financial Assistance
במנווטווכ כוומוזנופט טו טטטנטוו	

(617) 506-6600	Linguistics
Language Availability: Full Interpretation Service	
Codman Square Health Center (617) 825-9660  Language Availability: Creole, Haitian Creole, Haitian French, Spanish, and Vietnamese	Medical Case Management Medical Transportation Psychosocial Support (MAI) Emergency Financial Assistance
Community Servings (617) 522-7777  Language Availability: Haitian Creole, Portuguese, and Spanish	Medical Nutrition Therapy
Community Resource Initiative (formerly AccessHealth MA) (617) 502-1700  Language Availability: Full Interpretation Service	ADAP (Drug Assistance)
Dimock Community Health Center (617) 442-8800  Language Availability: Full Interpretation Service	Medical Case Management Medical Transportation Psychosocial Support
East Boston Neighborhood Health Center 617-569-5800  Language Availability: Portuguese and Spanish	Medical Case Management Psychosocial Support
Edward M. Kennedy CHC 800-853-2288  Language Availability: Portuguese and Spanish	Medical Case Management Medical Transportation
Father Bill's & Mainspring 508-427-6448	Housing
Fenway Community Health Center	Emergency Financial Assistance

(617) 267-0900	Medical Transportation
(017) 207 0700	Medical Case Management
Language Availability: Full Interpretation Service	Housing
	OPS- Legal Services
	Psychosocial Support
	Medical Case Management
Greater Lawrence Family Health Center	Medical Transportation
978-685-7663	Emergency Financial Assistance
Language Availability: Full Interpretation Service	
	Medical Case Management
Harbor Care	Psychosocial Support
(603) 882-3616	
Language Availability: Spanish*	
*Additional translation capacity as needed	
	Medical Case Management
Harbor Health Services Inc	Emergency Financial Assistance
(617) 533-2300	Housing
(017) 333-2300	110401119
Language Availability: Full Interpretation Service	
	Medical Transportation
Justice Resource Institute (JRI)	Housing
617-457-8150	Psychosocial Support
017 137 0130	Psychosocial Support-Training
	OPS-Legal Services
	Medical Case Management
Lynn Community Health Contor	Medical Transportation
<u>Lynn Community Health Center</u> (781) 581-3900	inculcai Transportation
(701) 301-3700	
Language Availability: Full Interpretation Service,	
American Sign Language	
	Emergency Financial Assistance
Making Opportunity Count (MOC)	Food Bank & Home Delivered Meals
(978) 345-4366	Health Education & Risk Reduction
	Medical Transportation
Language Availability: Full Interpretation Service	Non-Medical Case Management Psychosocial Support
	i sychosociai suppott
	Non-Medical Case Management
Mass Alliance of Portuguese Speakers (MAPS)	Emergency Financial Assistance
(617) 864-7600	Health Education & Risk Reduction

Language Availability: Cape Verdean, Creole, and	
Spanish	
	N. P. 10 N.
	Medical Case Management
Mass General Hospital-Boston	Medical Transportation
617-726-3812	
Language Availability: Full Interpretation Service	
	Medical Case Management
Mass General Hospital-Chelsea	Medical Transportation
(617) 884-8300	
(017) 001 0500	
Language Availability: Full Interpretation Service	
Language 2 transcourty. I all interpretation service	
	Non-Medical Case Management
Magazina ak Vallas Assistanas Draggara (MAVAD)	Tron-Wedical Case Management
Merrimack Valley Assistance Program (MVAP)	
603-226-0607	
	N. M. P. LC. M.
	Non-Medical Case Management
Multicultural AIDS Coalition (MAC)	Medical Transportation
(617) 442-1622	Psychosocial Support
	Emergency Financial Assistance
Language Availability: Portuguese and Spanish	Health Education & Risk Reduction
	ADAP (Drug Assistance)
NH Dept. Health & Human Services	,
603-271-4502	
000 277 1002	
Language Availability: Full Interpretation Service	
	Oral Health
Byan White Dental Brogram	Ola Headi
Ryan White Dental Program 617-534-2344	
01/-534-2344	
	M-1:-1 C M
	Medical Case Management
<u>Upham's Corner Health Center (Upham's)</u>	Emergency Financial Assistance
617-287-8000	
Language Availability: Portuguese and Spanish	
	Non-Medical Case Management
<u>Victory Programs</u>	Housing
(617) 541-0222	Medical Transportation
	Food Bank & Home Delivered Meals
Language Availability: Spanish	Psychosocial Support
•	Health Education & Risk Reduction
	Medical Case Management
Whittier Street Community Health Center	Medical Transportation
(617) 427-1000	Psychosocial Support
(01/) 12/ 1000	, II

Emergency Financial Assistance

Language Availability: Full Interpretation Service

# AIDS Drug Assistance Program (ADAP/HDAP)

## **Service Description:**

The service funded under this category provides Drug Reimbursement, Health Insurance Premiums, and additional prescription assistance for eligible people living with HIV/AIDS.

- Community Resource Initiative (formerly AccessHealth MA)
  (617) 502-1700
- NH Dept. Health & Human Services 603-271-4502

# Medical Case Management

### **Service Description:**

Medical Case Management services provide linkage to medical care and health-related support services focused on improving health outcomes for clients.

- <u>AIDS Response Seacoast</u> (603) 433-5377
- <u>Beth Israel Plymouth</u> (508) 746-2000
- Boston Healthcare for the Homeless Program (857) 654-1000
- <u>Cambridge Health Alliance</u> 617-665-1000
- <u>Casa Esperanza</u> (617) 445-1123
- Codman Square Health Center (617) 825-9660
- <u>Dimock Community Health Center</u> (617) 442-8800
- Edward M. Kennedy CHC 800-853-2288
- \*East Boston Neighborhood Health Center 617-569-5800
- \*Upham's Corner Health Center (Upham's) 617-287-8000

- Fenway Community Health Center (617) 267-0900
- Greater Lawrence Family Health Center 978-685-7663
- <u>Harbor Care (Harbor Homes)</u> (603) 882-3616
- Harbor Health Services Inc (617) 533-2300
- <u>Lynn Community Health Center</u> (781) 581-3900
- <u>Mass General Hospital-Boston</u> 617-726-3812
- <u>Mass General Hospital-Chelsea</u> (617) 884-8300
- \*Whittier Street Community Health Center (617) 427-1000

# Non-Medical Case Management

### **Service Description:**

Non-Medical Case Management aims to coordinate activities for clients that will improve health outcomes and/or stay in care. Activities include educational, social, legal, financial, and other services to remove barriers and increase access for clients.

- <u>AIDS Project Worcester</u> 508-755-3773
- <u>Catholic Charities of Boston</u> (617) 506- 6681
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366
- Merrimack Valley Assistance Program (MVAP) 603-226-0607
- <u>Multicultural AIDS Coalition (MAC)</u> (617) 442-1622
- <u>Victory Programs</u> (617) 541-0222
- \*Mass Alliance of Portuguese Speakers (MAPS) (617) 864-7600

# **Emergency Financial Assistance (EFA)**

### **Service Description:**

Emergency Financial Assistance provides limited one-time or short-term payments to assist with an urgent need for essential items or services necessary to improve health outcomes.

- AIDS Project Worcester 508-755-3773
- <u>Catholic Charities of Boston</u> (617) 506- 6681
- <u>Codman Square Health Center</u> (617) 825-9660
- Fenway Community Health Center (617) 267-0900
- Greater Lawrence Family Health Center 978-685-7663
- \*Harbor Health Services Inc (617) 533-2300
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366

- Mass Alliance of Portuguese Speakers (MAPS)
   (617) 864-7600
- Multicultural AIDS Coalition (MAC) (617) 442-1622
- <u>Upham's Corner Health Center (Upham's)</u> 617-287-8000
- Whittier Street Community Health Center (617) 427-1000

## Food Bank & Home-Delivered Meals

### **Service Description:**

The Food Bank and Home Delivered Meals service provides groceries, vouchers, and hot meals to clients dealing with food insecurity. This service also helps with the coordination of other non-food items such as hygiene products, cleaning supplies, and water filters.

## Providers & Contact information:

- AIDS Project Worcester 508-755-3773
- Making Opportunity Count (MOC) (978) 345-4366
- <u>Victory Programs</u> (617) 541-0222

## Health Education and Risk Reduction

#### **Service Description:**

The Health Education and Risk Reduction service teaches clients about HIV transmission and how to reduce the risk of transmission. Topics covered may include risk reduction strategies, health care coverage options, health literacy, and treatment adherence.

- AIDS Project Worcester 508-755-3773
- Boston Children's Hospital (617) 355-6000
- <u>Casa Esperanza</u> (617) 445-1123
- Making Opportunity Count (MOC) (978) 345-4366

- Mass Alliance of Portuguese Speakers
   (MAPS)
   (617) 864-7600
- <u>Multicultural AIDS Coalition (MAC)</u> (617) 442-1622
- <u>Victory Programs</u> (617) 541-0222

# **Housing**

## **Service Description:**

Housing services provide short-term, emergency, or transitional rental assistance and housing search support or planning to continue access to necessary healthcare and support services.

#### Providers & Contact information:

- Father Bill's & Mainspring 508-427-6448
- Fenway Community Health Center (617) 267-0900
- Harbor Health Services Inc (617) 533-2300

- Justice Resource Institute (JRI) 617-457-8150
- <u>Victory Programs</u> (617) 541-0222

# **Linguistic Services**

## **Service Description:**

Linguistic Services provides both oral and written interpretation and translation services by qualified linguistic staff. Linguistic Services allows for accessible communication between providers and clients for their HIV care and services.

### Providers & Contact information:

• Catholic Charities of Boston (617) 506- 6681

# Medical Nutrition Therapy

# Service Description:

Medical Nutrition Therapy provides food assistance including hot meals under the supervision of a registered dietician. Eligibility for this service requires certification by a physician and assessment by a registered dietitian.

#### **Providers & Contact information:**

• Boston Children's Hospital (617) 355-6000 • <u>Community Servings</u> (617) 522-7777

# Oral Healthcare

# Service Description:

Oral Health coordinates clients with dental services to assist in the cost payment for routine dental health care, and other dental conditions/procedures.

### Providers & Contact information:

 Ryan White Dental Program 617-534-2344

# Other Professional Services-Legal

# Service Description:

Other Professional Services-Legal assists with legal matters related to HIV including discussing benefits, coordinating housing, preparing legal documents, disputing discrimination, and other matters that impact the health of people living with HIV.

### **Providers & Contact information:**

• <u>Justice Resource Institute (JRI)</u> 617-457-8150 • \*Fenway Community Health Center (617) 267-0900

# **Medical Transportation**

## Service Description:

Medical Transportation connects clients with public transit or taxi vouchers to access HIV primary medical care and health-related support services.

- <u>AIDS Project Worcester</u> 508-755-3773
- <u>Beth Israel Plymouth</u> (508) 746-2000
- Boston Healthcare for the Homeless Program (857) 654-1000
- <u>Casa Esperanza</u> (617) 445-1123
- Codman Square Health Center (617) 825-9660
- <u>Dimock Community Health Center</u> (617) 442-8800
- Edward M. Kennedy CHC 800-853-2288
- Fenway Community Health Center (617) 267-0900
- Greater Lawrence Family Health Center 978-685-7663

- Justice Resource Institute (JRI) 617-457-8150
- Lynn Community Health Center (781) 581-3900
- <u>Making Opportunity Count (MOC)</u> (978) 345-4366
- Mass General Hospital-Boston 617-726-3812
- <u>Mass General Hospital-Chelsea</u> (617) 884-8300
- Multicultural AIDS Coalition (MAC) (617) 442-1622
- <u>Victory Programs</u> (617) 541-0222
- Whittier Street Community Health
  Center
  (617) 427-1000

# **Psychosocial Support Services**

# Service Description:

Psychosocial Support Services provides individual sessions and support groups to address and support topics such as dealing with stigma, isolation, and other mental health needs.

- AIDS Project Worcester 508-755-3773
- <u>Dimock Community Health Center</u> (617) 442-8800
- Fenway Community Health Center (617) 267-0900
- Harbor Care (Harbor Homes) (603) 882-3616
- <u>Justice Resource Institute (JRI)</u> 617-457-8150
- Making Opportunity Count (MOC) (978) 345-4366
- <u>Victory Programs</u> (617) 541-0222
- Whittier Street Community Health Center (617) 427-1000

- \*Codman Square Health Center (617) 825-9660
- \*Multicultural AIDS Coalition (MAC) (617) 442-1622
- \*East Boston Neighborhood Health Center 617-569-5800