## **Human Services**

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### **Human Services**

### Jose Masso, Chief of Human Services

### **Cabinet Mission**

The Human Services Cabinet is committed to promoting the health and well-being of the City's residents particularly the most vulnerable. The provision of social, recreational, health and support services to city residents, particularly the homeless, persons with disabilities, women, the elderly, youth, immigrants and veterans, will be coordinated and made available in a customer-friendly and culturally sensitive manner. The Cabinet enforces all antidiscrimination laws and protections under the jurisdiction of the City, and advocates for the advancement of policies and legislation to address the needs of individuals and groups, supports disease and injury prevention, delivers emergency health services and health education and promotion services within the City.

Operating Budget	Total Actual '21	Total Actual	Total Approp '23	Total Budget '24
Age Strong	3,883,953	4,223,184	6,045,810	7,941,771
Boston Centers for Youth & F Boston VETS	amilies 26,904,859 2,607,981	26,063,365 2,556,199	30,439,081 4,716,761	30,035,066 4,793,180
Library Department Office of Human Services	39,841,329 2,435,483	40,924,255 3,876,413	44,585,551 6,086,120	48,379,139 13,352,312
Total	75,673,598	77,643,414	91,873,320	104,501,466

Capital Budget Expenditures	Actual '21	Actual '22	Estimated '23	Projected '24
Boston Centers for Youth & Familie Library Department	es 8,736,837 27,745,101	27,386,891 9,437,008	22,501,695 11,330,000	25,800,000 11,522,448
Total	36,481,937	36,823,899	33,831,695	37,322,448

External Funds Expenditures		Total Actual '21	Total Actual '22	Total Approp '23	Total Budget '24
	Age Strong	6,834,588	12,295,152	9,875,754	10,193,513
	Boston Centers for Youth & Families	350,758	519,068	1,097,926	1,038,515
	Library Department	10,040,297	13,409,585	9,787,241	10,197,972
	Office of Human Services	235,406	0	72,000	235,000
	Total	17,461,049	26,223,805	20,832,921	21,665,000

# Age Strong Operating Budget

### Emily Shea, Commissioner, Appropriation 387000

### **Department Mission**

The mission of the Age Strong Commission is to enhance the quality of life for Boston's senior citizens through developing, planning, coordinating, implementing, and monitoring the delivery of programs and services to the elderly in an efficient and effective manner. These activities are provided in collaboration with various federal, state, and City agencies, along with neighborhood service providers and senior citizen groups.

### **Selected Performance Goals**

### **Operations**

- Keep older adults engaged, informed and connected to resources, services, and programs. Transportation
- Provide accessible, reliable, discounted and free transportation options to Boston's older adults.

### **Programs & Partnerships**

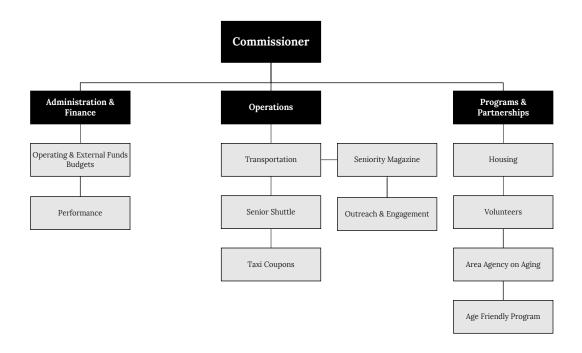
- Promote meaningful volunteer engagement opportunities to Boston's older adults.
- Set course for successful aging programs, policies and practices in Boston.

Operating Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp '23	Total Budget '24
	Administration	1,133,849	1,127,999	1,416,388	2,218,362
	Operations	808,116	1,142,382	1,553,009	1,837,205
	Transportation	1,539,028	1,439,198	1,617,543	1,760,812
	Programs & Partnerships	402,960	513,605	1,458,870	2,125,392
	Total	3,883,953	4,223,184	6,045,810	7,941,771

External Funds Budget	Fund Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget '24
	AAA Cares	1,796,106	1,006,683	0	0
	Age Strong Universal Fund	0	, ,	0	150,000
	Area Agency On Aging (AAA)	1,894,254	4,811,533	5,034,699	4,440,603
	East Boston Senior Center	0	510	399,000	224,192
	Elderly Universal Fund	29	49,199	80,000	0
	EOEA Formula Grant	1,094,400	1,075,469	1,056,839	1,495,182
	Family First Coronavirus Response Act (FFCRA)	557,772	0	0	0
	MCOA Respite	16,787	2,777	0	0
	Nutrition Services Incentive Program	535,641	1,461,440	936,440	987,452
	Retired Senior Volunteers Program	125,390	133,395	135,653	137,753
	Senior Companion Program	260,660	179,752	286,861	459,213
	State Elder Lunch Program	553,552	3,574,394	1,946,262	2,299,118
	Total	6,834,589	12,295,152	9,875,754	10,193,513

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	2,794,306 1,089,647	2,719,924 1,503,260	3,800,777 2,245,033	4,916,245 3,025,526
Total	3,883,953	4,223,184	6,045,810	7,941,771

# Age Strong Operating Budget



### **Authorizing Statutes**

- Enabling Legislation, CBC Ord. § 12-3.1.
- Powers and Duties, CBC Ord. § 12-3.2.

### **Description of Services**

Those services which are developed, planned, coordinated, and delivered by the Age Strong Commission include assistance in applying for government benefits and community-based services, discount programs, health screening programs, housing programs, transportation, advocacy, employment and volunteer programs, counseling services and information and referrals. The Commission also coordinates and monitors neighborhood-based nutrition, legal, health, transportation and other elderly services, and senior centers.

# Department History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation	2,753,097 0 36,209 5,000 0	2,705,900 0 14,024 0 0	3,774,277 0 11,500 5,000 10,000	4,864,745 25,000 11,500 5,000 10,000	1,090,468 25,000 0 0
Total Personnel Services	2,794,306	2,719,924	3,800,777	4,916,245	1,115,468
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	45,099 0 0 0 0 67,920 4,789 698,134 815,942	46,235 0 0 0 0 62,821 22,366 1,001,419 1,132,841	45,300 0 0 0 0 62,000 106,550 1,590,675 1,804,525	41,476 0 0 0 0 61,000 149,779 2,320,675 2,572,930	-3,824 0 0 0 0 -1,000 43,229 730,000 768,405
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	44,541 3,208 0 0 7,660 9,060 0	71,105 54,667 0 0 40,849 7,630 0	71,441 213,845 0 0 7,800 10,480 0	80,640 216,375 0 0 7,800 13,300	9,199 2,530 0 0 0 2,820
53900 Misc Supplies & Materials Total Supplies & Materials	737 65,206	21,116 195,367	14,000 317,566	14,075 332,190	75 14,624
			,	, and the second	
Total Supplies & Materials	65,206	195,367	317,566	332,190	14,624
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	65,206  FY21 Expenditure  616 6,640 0 0 0 0 50,995	195,367  FY22 Expenditure  0 6,680 0 0 0 47,745	317,566  FY23 Appropriation  5,000 11,010 0 0 0 0 72,100	332,190  FY24 Adopted  5,000 11,600 0 0 0 0 68,974	14,624 Inc/Dec 23 vs 24  0 590 0 0 0 -3,126
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	65,206  FY21 Expenditure  616 6,640 0 0 0 50,995 58,251	195,367  FY22 Expenditure  0 6,680 0 0 0 47,745 54,425	317,566  FY23 Appropriation  5,000 11,010 0 0 0 72,100 88,110	332,190  FY24 Adopted  5,000 11,600 0 0 0 0 68,974 85,574	14,624  Inc/Dec 23 vs 24  0 590 0 0 0 -3,126 -2,536
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	65,206  FY21 Expenditure  616 6,640 0 0 50,995 58,251  FY21 Expenditure  150,248 0 0 0	195,367  FY22 Expenditure  0 6,680 0 0 47,745 54,425  FY22 Expenditure  103,211 17,416 0 0	317,566  FY23 Appropriation  5,000 11,010 0 0 72,100 88,110  FY23 Appropriation  0 34,832 0 0	332,190  FY24 Adopted  5,000 11,600 0 0 0 68,974 85,574  FY24 Adopted  0 34,832 0 0	14,624  Inc/Dec 23 vs 24  0 590 0 0 0 -3,126 -2,536  Inc/Dec 23 vs 24  0 0 0 0 0
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	65,206  FY21 Expenditure  616 6,640 0 0 0 50,995 58,251  FY21 Expenditure  150,248 0 0 0 150,248	195,367  FY22 Expenditure  0 6,680 0 0 47,745 54,425  FY22 Expenditure  103,211 17,416 0 0 120,627	317,566  FY23 Appropriation  5,000 11,010 0 0 72,100 88,110  FY23 Appropriation  0 34,832 0 0 34,832	332,190  FY24 Adopted  5,000 11,600 0 0 0 68,974 85,574  FY24 Adopted  0 34,832 0 0 34,832	14,624 Inc/Dec 23 vs 24  0 590 0 0 0 -3,126 -2,536 Inc/Dec 23 vs 24  0 0 0 0 0 0

# Department Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Adm Dinfon Ago Enjondly									
Adm Dir for Age-Friendly Boston	EXM	05	1.00	85,621	Driver	AFT	10	21.00	1,059,631
Adm Dir for Transportation	EXM	05	1.00	85,621	Executive Director	MYO	08	1.00	87,831
Adm Dir of Volunteer Programs	s EXM	05	0.30	22,883	Fleet Main Manager	SU6	12	1.00	50,318
Admin Dir of Outreach & Engagement	EXM	05	1.00	57,613	Housing Spec	SU6	11	2.00	96,780
Admin Director of Comm	EXM	05	1.00	85,621	Office Clerk	SU6	04	1.00	36,823
Administrative Assistant	SU6	07	1.20	62,529	Office Manager	SU6	15	1.00	60,393
Advocacy & Benefits Coord	SU6	14	0.62	45,648	Outreach & Engagement Spc	SU6	15	1.00	77,393
Advocacy Representative	SU6	10	8.04	476,191	Prin Personnel Officer	SE1	06	1.00	63,866
Asst Dir	MYO	05	1.00	65,104	Program Mngr	SE2	06	1.00	70,377
Behavioral Health Director	EXM	05	1.00	85,621	Program Supv	SE2	04	3.00	181,327
Behavioral Health Manager	EXM	06	2.00	177,358	Project Mngr	EXM	05	1.00	85,621
Commissioner Elderly Affairs	CDH	NG	1.00	140,769	Receptionist	SU6	06	1.00	54,437
Dep Comm of Prgs & Partners	MYN	NG	0.50	45,972	Scheduler	AFT	10	3.00	156,984
Dep Commissioner of Finance	MYN	NG	0.80	73,556	Scheduling Manager	SU6	15	1.00	73,200
Dep Commissioner of Oper	MYN	NG	1.00	91,944	Sr Budget Analyst	SE1	06	1.00	95,638
Director of Development	SU6	15	1.00	56,575	Staff Assistant I	MYO	05	2.00	135,091
Dispatcher	AFT	10	1.00	37,468	Tech Coordinator	SU6	15	1.00	76,690
					Total			66	4,158,494
					Adjustments				
					Differential Payments				0
					Other				798,940
					Chargebacks				0
					Salary Savings				-92,689
					FY24 Total Request				4,864,745

# External Funds History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime	1,292,831 155,881 3,918	1,124,246 118,237 13,900	1,837,299 159,557 0	1,704,591 174,425 0	-132,708 14,868 0
51300 Part Time Employees 51400 Health Insurance 51500 Pension & Annuity	0 299,196 115,360	0 278,303 100,706	0 222,332 125,061	0 255,284 143,467	0 32,952 18,406
51600 Unemployment Compensation 51700 Workers' Compensation 51800 Indirect Costs 51900 Medicare	0 0 0 15,836	0 0 0 13,632	0 0 0 20,050	0 0 0 23,114	0 0 0 3,064
Total Personnel Services	1,883,022	1,649,024	2,364,299	2,300,881	-63,418
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment	21,000 0 0 0 0 0	21,000 0 0 0 0 0	0 0 0 0 0	17,176 0 0 0 0 0 0	17,176 0 0 0 0 0
52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	1,460 4,850,489 4,872,949	4,347 10,493,028 10,518,375	31,849 7,362,273 7,394,122	13,500 7,712,521 7,743,197	-18,349 350,248 349,075
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 0 0 201 4,690 0 27,227 32,118	0 700 0 0 26,165 3,634 0 22,176 52,675	0 20,300 0 0 20,325 3,432 0 24,650 68,707	0 13,000 0 0 5,000 1,000 0 68,500 87,500	0 -7,300 0 0 -15,325 -2,432 0 43,850 18,793
Current Chgs & Oblig	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
54300 Workers' Comp Medical 54400 Legal Liabilities 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 0 0 21,830 21,830	0 0 0 0 0 45,946 45,946	0 0 0 0 0 45,184 45,184	0 0 0 0 0 61,935 61,935	0 0 0 0 0 16,751 16,751
Equipment	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 0 24,669 24,669	0 0 29,132 0 29,132	0 0 3,442 0 3,442	0 0 0 0	0 0 -3,442 0 -3,442
Other	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure Total Other Grand Total	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0
Orana Iolai	6,834,588	12,295,152	9,875,754	10,193,513	317,759

# External Funds Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Adm Dir of Constituen Services	EXM	05	1.00	84,913	Finance Assistant	SU6	10	1.00	58,709
Adm Dir of Volunteer Programs	EXM	05	0.70	53,394	Grants and Payroll Coordinator	SU6	13	1.00	67,774
Administrative Assistant	SU6	07	0.80	34,934	Housing Coordinator (Elderly)	SU6	14	1.00	70,477
Advocacy & Benefits Coordinator	SU6	14	0.37	25,797	Housing Director	SU6	15	1.00	53,575
Advocacy Director	SU6	15	1.00	53,575	Housing Spec	SU6	11	2.00	105,105
Advocacy Representative	SU6	10	2.96	172,684	Information & Referral Coord	SU6	14	1.00	51,521
Asst Director	MYO	05	1.00	61,584	NutritionAdvocacy&PlanningDir	SU6	15	1.00	62,303
Coord Area Agency On Aging	SU6	15	1.00	53,675	Outreach & Engagement Spec	SU6	10	2.00	114,205
Dep Commis of Prgs & Partnership	MYN	NG	0.50	45,072	Program Monitor	SU6	10	1.00	55,803
Dep Commissioner of Finance	MYN	NG	0.20	18,029	Respite Care Companion	EXO	NG	24.00	0
Editor/Sr Citizen Newspaper	SU6	13	1.00	67,774	Taxi Coupon Coordinator	SU6	13	1.00	67,774
Executive Director	MYO	08	1.00	83,453	Volunteer Prog Coord	SU6	13	3.00	182,605
					Total			52	1,704,593
					Adjustments				
					Differential Payments				0
					Other				0
					Chargebacks				0
					Salary Savings				0
					FY24 Total Request				1,704,593

## Program 1. Administration

Myles Gerraty, Manager, Organization 387100

### **Program Description**

The Administration Program provides fiscal supervision of all Commission programs, and procures resources to ensure that all programs perform their mission on time and on budget. The program provides data management, purchasing, staff training, program evaluation and analysis. The Administration Program maintains a close relationship with senior citizen groups, and service providers through administrating and monitoring providers supported by Area Agency on Aging grants. Administration staff is responsible for initiating systems that increase productivity and community outreach. Administration is also responsible for financially preparing the Commission to serve the growing needs of our multicultural and linguistically diverse clients and staff and the eventual boom in the elder population.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Service Non Personnel	es 762,883 370,966	804,228 323,771	1,124,753 291,635	1,257,507 960,855
Total	1,133,849	1,127,999	1,416,388	2,218,362

### Program 2. Operations

### Karine Querido, Manager, Organization 387200

### **Program Description**

The Operations Program provides seniors, caregivers, and the general public with essential information that helps to improve the quality and safety of seniors' lives. The monthly newspaper and web site offer articles and information of special interest to seniors. The Commission produces television shows for Boston Neighborhood Network and the Boston cable channel. The Operations program creates and manages internal and external relationships aimed at developing and maintaining staff, city, neighborhood, public, media and business relationships. This program promotes employment and volunteer opportunities for seniors and helps to develop, coordinate and support intergenerational and multicultural activities. It also coordinates special fundraising, recreation, health and fitness events to reduce isolation and encourage community involvement of seniors.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	499,873 308,243	528,500 613,882	763,214 789,795	860,685 976,520
Total	808,116	1,142,382	1,553,009	1,837,205

Performance

Goal: Keep older adults engaged, informed and connected to resources, services, and programs

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
Number of Applications Completed (Housing and Benefits)	4,367	7,120	9,891	7,000
Number of Information and Service Referrals Provided	13,512	16,736	24,886	25,000
Number of Older Adults Attending Presentations	0	400	3,028	4,500
Number of Older Adults Participating in Events and Programs	2,520	7,337	17,831	15,000

## Program 3. Transportation

Michael Killoran, Manager, Organization 387300

### **Program Description**

Through the Age Strong Shuttle, the Transportation Program provides curb-to-curb transportation to Boston's elderly. The shuttle operates scheduled trips within Boston with medical appointments receiving highest priority, followed by grocery shopping. Social and recreational activities are provided based on availability. The Transportation Program also oversees the Taxi Discount Coupon Program and develops and maintains collaborations with other senior transportation providers, elder service organizations and city agencies to provide access to other transportation services and to help educate our seniors on pedestrian safety and safe driver issues.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel So Non Personi	, , , , , , , , , , , , , , , , , , , ,	1,174,247 264,951	1,423,270 194,273	1,558,138 202,674
Total	1,539,028	1,439,198	1,617,543	1,760,812

Performance

Goal: Provide accessible, reliable, discounted and free transportation options to Boston's older adults

Performance Measures	Actual '21 Act		Projected '23	Target '24	
% of Taxi Coupon Booklets Sold	50%	90%	86%	100%	
Rides Provided to Older Adults	11,744	15,262	16,645	22,000	

# Program 4. Programs & Partnerships

### Melissa Carlson, Manager, Organization 387400

### **Program Description**

The Programs & Partnerships unit is where the Age Strong Commission's community service advocates provide face-to-face assistance to seniors to identify government benefits and programs that promote healthy and independent living. The advocates also provide information and referral services to Boston's older adults and their caregivers. The Advocacy and Planning unit develops and implements strategies related to emerging issues and concerns of seniors. This includes regularly assessing the needs of Boston's older adults and creating Boston's Area Plan for people over 60.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	267,282 135,678	212,949 300,656	489,540 969,330	1,239,915 885,477
Total	402,960	513,605	1,458,870	2,125,392

### Performance

Goal: Promote meaningful volunteer engagement opportunities to Boston's older adults

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
Avg Number of Older Adult Volunteers	858	2,928	354	425
Hours completed by Older Adult Volunteers	28,141	46,293	78,509	75,000

**Goal:** Set course for successful aging programs, policies and practices in Boston

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
Age-Friendly Boston Action Items Completed	9	6	8	10
Number of Older Adults Served by Grantees	14,035	14,100	12,596	13,000

### External Funds Projects

### Area Agency on Aging

### **Project Mission**

As Boston's Area Agency on Aging (AAA), the Age Strong Commission, also known as the Elderly Commission, is a sub-grantee of federal Title III funding through the Massachusetts Executive Office of Elder Affairs. The federal funding source of this annual grant is the Administration on Aging, an agency of the Department of Health and Human Services. The AAA plans and coordinates public, private and voluntary programs to provide the best possible service for Boston's older citizens. The AAA also provides direct funding for elderly-related services throughout Boston. The AAA Unit of the Elderly Commission monitors the agencies providing services and provides technical assistance as needed. The grant awarded in FY18 totaled \$3,873,198 started on 10/01/17 and ended on 09/30/18. The FY19 award is \$3,734,042.

### AAA CARES

### **Project Mission**

The Coronavirus Aid, Relief, and Economic Security Act (CARES) is federal legislation providing among other things support to state and local governments in light of the COVID-19 pandemic. Grant funding will be utilized to support congregate meal sites and home delivered meals and is expected to end in FY22. FY22 amount includes carryover amount of \$1.8M from FY21.

### **East Boston Senior Center**

### **Project Mission**

The East Boston Senior Center grant was created for the East Boston Foundation with funding from Massport for the operation of the new East Boston Senior Center opening in the fall of FY22.

### **Elderly Universal Fund**

### **Project Mission**

The Universal Fund is the repository for funds donated to the Age Strong Commission, also known as the Elderly Commission, to support events and services provided by the Commission for the seniors of Boston. The projected amount to be collected in FY19 is \$100,000.

### **EOEA Formula Award**

### **Project Mission**

As Boston's Council on Aging, the Age Strong Commission, also known as the Elderly Commission, receives the formula grant from the Massachusetts Executive Office of Elder Affairs. The annual grant provides for direct services including the community service advocates. The grant also provides resources to the housing unit which provides information, referral and direct assistance to Boston's elder tenants and homeowners. The grant starts on July 1st and ends on June 30th. Both FY18 and FY19 awards are \$1,056,840, or \$12 per senior.

### Family First Coronavirus Response Act (FFCRA)

### **Project Mission**

The Families First Coronavirus Response Act is federal legislation providing paid sick leave, free coronavirus testing, expanded food assistance, unemployment benefits, and requires employers to provide additional protections for health care workers. Grant funding will be utilized to support congregate meal sites and home delivered meals and is expected to end in FY21.

### MCOA Respite

### **Project Mission**

The Massachusetts Councils on Aging through the U.S. Department of Health and Human Service's Administration for Community Living provides this Caregiver Respite and Support Services grant. This grant funding will enable the department to create a broad community-based support network for those with Alzheimer's and their caregivers – a new Memory Café, a volunteer Respite Companion program, support for the Alzheimer's Associations' Family Service Volunteers, and a social outing listing so that people with dementia can stay engaged and connected. The FY22 amount is \$18,771.

### **Mobility Management Program**

### **Project Mission**

The Mobility Management Program of \$220,017 for multi-year is received as state funding through the Massachusetts Department of Transportation to help provide meaningful transportation options across the Commonwealth. The Commission will use funds to acquire and implement a suite of technologies, including both software and hardware to help the Age Strong Shuttle, also known as Elderly Commission's Senior Shuttle, to achieve responsive dispatching, an efficient deployment of resources, automated scheduling and dispatching, and on-board navigation assistance. The grant awarded in FY18 totaled \$170,017 and the FY19 additional award is \$50,000.

### **Nutrition Services Incentive Program**

### **Project Mission**

The Nutrition Services Incentive Program (NSIP), formerly called the USDA Elder Lunch Program, is received as federal funding through the Massachusetts Executive Office of Elder Affairs. The federal funding source of this annual grant is the Agency on Aging within the U.S. Department of Health and Human Services. The NSIP program is a pass through grant, providing direct funding to nutritional service providers. The grant awarded in FY18 totaled \$349,003 started on 10/01/17 and will end on 09/30/18. The FY18 award is estimated at \$341,985.

### **Prevention and Wellness Trust**

### **Project Mission**

This annual grant is provided by the Boston Public Health Commission, a body politic and corporate and political subdivision of the Commonwealth of Massachusetts, to the Commission and sub-grantees for the continued operation of prevention and wellness programs to the elderly of Boston. The FY17 award was \$391,624 and the remaining portion for FY18 is \$11,200.

### **Retired Senior Volunteers Program**

#### **Project Mission**

The federal funding for the Retired Senior Volunteer Program (RSVP) comes from the Corporation for National and Community Service. The purpose of RSVP is to develop a recognized role in the community and a meaningful life in retirement for older adults through significant volunteer services. RSVP recruits and places approximately 500 senior volunteers in opportunities allowing them to use their skills, acquire new skills and explore new interests. Volunteers are partially reimbursed for meals and transportation and receive insurance coverage. Volunteers must be at least 55 years old to participate. The FY18 and FY19 awards are \$130,253, and each grant begins on April 1st.

### Senior Companion Program

#### **Project Mission**

The Age Strong Commission, also known as the Elderly Commission, receives federal funding for the Senior Companion Program annually from the Corporation for National and Community Service. The Senior Companion Program offers part-time stipendiary community service opportunities for low-income persons who are 55 years and older. Volunteers provide assistance to adults with exceptional needs, development and disabilities, or other special needs throughout Boston's neighborhoods. These volunteers work 20 hours weekly and receive accident insurance in addition to a meal and travel allowance. The FY18 and FY19 awards are \$250,250, and the grant now begins on April 1st.

### State Elder Lunch Program

### **Project Mission**

This annual grant is provided by the Massachusetts Executive Office of Elder Affairs for the purpose of providing direct funding to nutritional service providers. This grant is a pass through grant, starting each year on July 1st. The FY18 and FY19 awards were \$1,363,864.

# Boston Centers for Youth & Families Operating Budget

### Marta Rivera, Commissioner, Appropriation 385000

### **Department Mission**

The mission of Boston Centers for Youth & Families (BCYF) is to enhance the quality of life for Boston residents by partnering with community center councils, agencies and businesses to support children, youth, individuals and families. BCYF accomplishes its mission through a wide range of comprehensive programs and services according to neighborhood needs.

### **Selected Performance Goals**

### **Administrative & Policy**

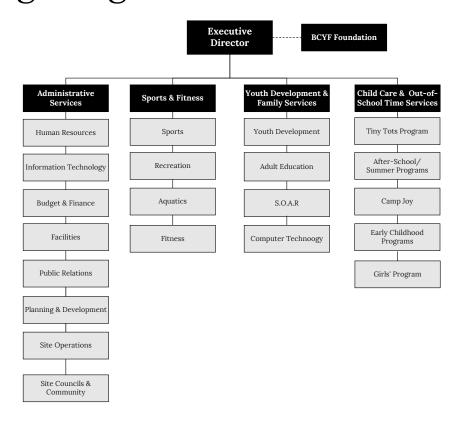
• To support health and wellness through community center sports, fitness, and recreation programming.

### **Sports & Fitness**

• To support health and wellness through community center sports, fitness, and recreation programming.

Operating Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget '24
	Administrative & Policy	16,149,940	15,695,103	16,367,070	16,802,084
	Sports & Fitness	4,417,062	3,957,682	5,845,204	7,081,961
	Youth & Family Services	4,330,441	4,310,176	5,467,932	3,528,404
	Child Care & Out-of-School	2,007,416	2,100,404	2,758,875	2,622,617
	Total	26,904,860	26,063,363	30,439,080	30,035,066
External Funds Budget	Fund Name	Total Actual '21	Total Actual '22	Total Approp '23	Total Budget '24
	Charles E Shannon Grant	94,551	72,892	100,000	72,800
	Childhood Obesity Prevention	5,625	0	0	0
	City Hall Child Care	196,526	412,407	900,000	900,000
	Tiny Tots Program	54,056	33,769	97,926	65,715
	Total	350,758	519,068	1,097,926	1,038,515
Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
Operating Bauget		rictum 21	ricedui 22	ripprop 20	Buaget 21
	Personnel Services	22,297,402	20,935,212	24,281,511	22,601,644
	Non Personnel	4,607,457	5,128,153	6,157,570	7,433,422
	Total	26,904,859	26,063,365	30,439,081	30,035,066

# Boston Centers for Youth & Families Operating Budget



### **Authorizing Statutes**

• Community School Program, CBC Ord. §§ 8-1-8-1.4.

### **Description of Services**

Boston Centers for Youth & Families (BCYF) provides accessible programs, services and resources for Boston residents of all ages through its facilities, pools and one beach. BCYF community centers offer programming for all ages that includes childcare, after-school, computer instruction, preschool, youth leadership and skill development programs, adult education, senior programs, Camp Joy, sports, fitness and recreation and the Street Outreach Advocacy and Response program. BCYF collaborates with other City departments and community partners, including community center local site councils, to enhance the provision of service and leverage additional resources to better serve Boston's children, youth and families.

# Department History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation	21,920,127 115,951 207,137 25,000 29,187	20,405,449 186,824 268,857 46,235 27,847	23,437,754 670,203 103,554 25,000 45,000	21,582,246 830,045 109,353 35,000 45,000	-1,855,508 159,842 5,799 10,000 0
Total Personnel Services	22,297,402	20,935,212	24,281,511	22,601,644	-1,679,867
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	206,073 1,194,448 39,290 120,381 180,189 86,876 7,921 2,226,094 4,061,272	237,840 1,493,091 42,532 120,074 10,456 52,063 97,990 2,569,919 4,623,965	358,700 1,551,652 43,400 119,025 160,000 93,500 266,500 2,507,300 5,100,077	238,000 1,851,921 43,400 126,000 0 265,200 3,007,300 5,531,821	-120,700 300,269 0 6,975 -160,000 -93,500 -1,300 500,000 431,744
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	10,467 0 38,329 0 26,020 0	18,690 0 58,831 0 29,403 0	15,198 0 32,000 1,600 61,500 0	15,198 0 32,000 2,000 61,500 0	0 0 400 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials	189,582 264,398	254,753 361,677	265,500 375,798	265,500 376,198	0 400
	,	,	,	,	
Total Supplies & Materials	264,398	361,677	375,798	376,198	400
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	264,398  FY21 Expenditure  21,537 5,310 0 0 0 149,300	361,677  FY22 Expenditure  18,717 0 0 0 0 0 28,387	375,798  FY23 Appropriation  0 6,420 0 0 0 0 328,972	376,198  FY24 Adopted  0 7,120 0 0 0 492,949	400 Inc/Dec 23 vs 24  0 700 0 0 0 0 163,977
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	264,398  FY21 Expenditure  21,537 5,310 0 0 0 149,300 176,147	361,677  FY22 Expenditure  18,717 0 0 0 0 28,387 47,104	375,798  FY23 Appropriation  0 6,420 0 0 0 0 328,972 335,392	376,198  FY24 Adopted  0 7,120 0 0 0 492,949 500,069	400 Inc/Dec 23 vs 24  0 700 0 0 0 0 163,977 164,677
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	264,398  FY21 Expenditure  21,537 5,310 0 0 149,300 176,147  FY21 Expenditure  0 84,248 5,110 16,282	361,677  FY22 Expenditure  18,717 0 0 0 0 28,387 47,104  FY22 Expenditure  0 69,887 2,521 22,999	375,798  FY23 Appropriation  0 6,420 0 0 0 328,972 335,392  FY23 Appropriation  0 133,722 30,000 182,581	376,198  FY24 Adopted  0 7,120 0 0 0 492,949 500,069  FY24 Adopted  0 812,753 30,000 182,581	400 Inc/Dec 23 vs 24  0 700 0 0 0 163,977 164,677  Inc/Dec 23 vs 24  0 679,031 0 0
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	264,398  FY21 Expenditure  21,537 5,310 0 0 149,300 176,147  FY21 Expenditure  0 84,248 5,110 16,282 105,640	361,677  FY22 Expenditure  18,717 0 0 0 0 28,387 47,104  FY22 Expenditure  0 69,887 2,521 22,999 95,407	375,798  FY23 Appropriation  0 6,420 0 0 0 328,972 335,392  FY23 Appropriation  0 133,722 30,000 182,581 346,303	376,198  FY24 Adopted  0 7,120 0 0 0 492,949 500,069  FY24 Adopted  0 812,753 30,000 182,581 1,025,334	400 Inc/Dec 23 vs 24  0 700 0 0 0 0 163,977 164,677 Inc/Dec 23 vs 24  0 679,031 0 0 679,031

# Department Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Admin Coordinator	SE2	08	29.00	3,178,569	Maint Worker/Custodian	SU5	06	17.00	882,163
Aquatics Manager	SE2	05	2.00	175,523	MaintWkr/Custodian	SU5	06	1.00	39,034
Associate Director	MYN	NG	1.00	80,093	Network Administrator	SE2	08	1.00	114,857
Asst Pool Manager	SE2	03	3.00	205,357	Office Assistant	SU5	06	6.00	299,731
Athletic Assistant	SU5	04	25.00	1,017,842	Pool Manager	SE2	04	4.00	319,537
Athletic Director	SU5	07	27.00	1,388,177	Program Administrator	EXM	NG	1.00	121,863
Board Member	EXO	NG	1.00	112,055	Program Assist I	SU5	04	4.00	172,171
Bookkeeper	SU5	10	1.00	45,629	Program Assistant II	SU5	05	2.00	88,488
Building Assistant	SU5	04	15.00	665,188	Program Mngr	SE2	06	6.00	542,058
Building Manager	SU5	07	17.00	870,891	Program Supv	SE2	04	28.00	2,019,317
Commissioner	CDH	NG	1.00	155,852	Receptionist	SU5	04	1.00	45,338
Computer Instructor	SU5	14	12.00	784,966	Resources Development Manager	SE2	05	2.00	115,226
Dir of Programming	MYN	NG	1.00	109,858	Senior Personnel Officer	SU5	15	3.00	181,770
Dir-Operations	MYN	NG	2.00	197,330	Spec Asst	MYN	NG	1.00	110,604
Elderly Service Worker	SU5	07	2.00	108,167	Spec Asst Director	EXM	NG	1.00	112,427
Exec Asst (CC)	SE2	06	1.00	95,638	Special Assistant I (CC)	SE2	05	1.00	87,762
Executive Assistant	MYO	07	1.00	82,182	Special Asst II	MYO	11	4.00	407,147
Finance Assistance	SE2	05	1.00	80,729	Staff Assist	SU5	10	19.00	1,119,256
GED Tester	SU5	13	1.00	69,142	Staff Assistant II	MYO	06	2.00	149,286
Grants Manager	SE2	07	2.00	175,491	Staff Asst	MYO	05	1.00	68,359
Head Lifeguard	SU5	09	11.00	482,704	Staff Asst III	MYO	07	1.00	59,118
Lead Teacher	SU5	10	0.50	30,746	Supervisor Athletic Facil	SE1	07	1.00	70,402
Lifeguard	SU5	04	4.00	78,726	Teacher I	SU5	08	1.00	42,201
Lifeguard II	SU5	05	1.00	46,992	Tech Coordinator	SU5	15	3.00	166,402
LifeGuard II (Part-TIme)	SU4	08	30.00	723,463	Technology Specialist	SU5	13	1.00	69,142
Lifeguard-II	SU4	08	42.00	1,772,483	Unit Manager	SE2	07	2.00	204,454
					Youth Worker	SU5	08	39.00	2,003,289
					Total			386	22,345,195
					Adjustments				
					Differential Payments				0
					Other				237,053
					Chargebacks				0
					Salary Savings				-1,000,000
					FY24 Total Request				21,582,248

# External Funds History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees	53,923	373,993	686,195	736,944	50,749
51100 Emergency Employees 51200 Overtime	2,700 0	2,500 0	0	0	0
51300 Part Time Employees 51400 Health Insurance	0 117.633	0 4,368	0	0	0
51500 Pension & Annuity	55,713	52,273	0	0	0
51600 Unemployment Compensation 51700 Workers' Compensation	0	0	0	0	0 0
51800 Indirect Costs 51900 Medicare	0 7,076	0 365	0	0	0
Total Personnel Services	237,044	433,498	686,195	736,944	50,749
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications	0	0	0	0	0
52200 Utilities 52400 Snow Removal	0	0	0	0	0
52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures	0	0	0	0	0
52700 Repairs & Service of Equipment	0	0	0	0	0
52800 Transportation of Persons 52900 Contracted Services	0 88,148	0 67,148	0 411,731	0 298,571	-113,160
Total Contractual Services	88,148	67,148	411,731	298,571	-113,160
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies	0	0	0	0	0
53200 Food Supplies 53400 Custodial Supplies	0	0	0	0	0
53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials	0 214	0	0	0	0
53700 Clothing Allowance	0	0	0	0	0
53800 Educational Supplies & Mat 53900 Misc Supplies & Materials	0 18,412	0 17,932	0	3,000	0 3,000
Total Supplies & Materials	18,626	17,932	0	3,000	3,000
Current Chgs & Oblig	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
54300 Workers' Comp Medical	0	0	0	0	0
54400 Legal Liabilities 54600 Current Charges H&I	0	0	0	0	0
54700 Indemnification 54800 Reserve Account	0	0	0	0	0
54900 Other Current Charges	6,940	489	0	0	0
Total Current Chgs & Oblig	6,940	489	0	0	0
Equipment	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
55000 Automotive Equipment 55400 Lease/Purchase	0	0	0	0	0
55600 Office Furniture & Equipment	0	0	0	0	0
55900 Misc Equipment Total Equipment	0	0	0	0	0
Other	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
56200 Special Appropriation	0	0	0	0	0
57200 Structures & Improvements	0	0	0	0	0
58000 Land & Non-Structure Total Other	0	0	0	0	0
rotal other	0	U	U	U	U

## External Funds Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Asst Teacher	SU5	04	1.00	48,641	Lead Teacher	SU5	10	2.50	152,099
Director	SU5	13	1.00	69,143	Teacher I	SU5	08	9.00	467,061
					Total			13.5	736,944
					Adjustments				
					Differential Payments				0
					Other				0
					Chargebacks				0
					Salary Savings				0
					FY24 Total Request				736,944

# Program 1. Administrative & Policy

### Marta Rivera, Manager, Organization 385100

### **Program Description**

The Administrative Services Division is responsible for the overall operation of BCYF and includes budget and finance, human resources, facilities management, public relations, planning and development and information technology. The division is responsible for ensuring the fiscal integrity and effectiveness of BCYF, training BCYF staff and leveraging additional resources. The division also includes Chief of Health and Human Services and The Office of Food Access. The division works with community centers to build their capacity to serve as neighborhood hubs for services, resources and programming and supports community outreach and partnership development, including the development of local community center site councils.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	12,492,577 3,657,363	12,247,577 3,447,526	12,288,786 4,078,284	12,628,448 4,173,636
Total	16,149,940	15,695,103	16,367,070	16,802,084

### Performance

**Goal:** To support health and wellness through community center sports, fitness, and recreation programming

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
# of Community Center visits	46.137	261,634	460,662	945,000
# of program participants	13,205	71,606	116,597	96,600
# of programs offered	646	3,661	5,589	4,830
# of teen visits	3,981	62,865	121,443	140,000
% of evening visits	17%	24.5%	26.5%	20%
% of weekend visits	6.5%	10.6%	12%	10%

## Program 2. Sports & Fitness

Hector Alvarez, Manager, Organization 385200

### **Program Description**

The Sports and Fitness Division is responsible for developing and coordinating citywide sports and fitness programming for children and youth including various clinics, leagues, and classes aimed at developing athletic skills and sense of sportsmanship. The division works to address the obesity epidemic and support the health and wellness of Boston residents through partnerships and programming. The division also provides training for community center athletic staff and volunteers.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	4,416,705 357	3,557,296 400,386	5,344,704 500,500	6,081,461 1,000,500
Total	4,417,062	3,957,682	5,845,204	7,081,961

Performance

Goal: To support health and wellness through community center sports, fitness, and recreation programming

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
# of aquatic program participants	9,796	26,420	28,255	30,000
# of girls program participants	255	1,348	741	250

# Program 3. Youth and Family Services

Vacant, Manager, Organization 385300

### **Program Description**

The Youth Development and Family Services Division is responsible for providing resources and access to educational and skill development programming for youth and adults. The division oversees adult education and youth leadership.

Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	Personnel Services Non Personnel	4,233,249 97,192	3,937,677 372,499	5,080,746 387,186	2,456,118 1,072,286
	Total	4,330,441	4,310,176	5,467,932	3,528,404

## Program 4. Child Care & Out-of-School

Erin Cunningham, Manager, Organization 385400

### **Program Description**

The Child Care and Out-Of-School Division oversees all Tiny Tot, out-of-school time, summer, preschool, girls and family programming at community centers, ensuring that it is high-quality, outcome driven and responsive to neighborhood needs. The division is responsible for supporting early childhood programming at community centers. The division also oversees Camp Joy, a therapeutic recreation program for children and adults with special needs.

Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	Personnel Services Non Personnel	1,154,870 852,546	1,192,662 907,742	1,567,275 1,191,600	1,435,617 1,187,000
	Total	2,007,416	2,100,404	2,758,875	2,622,617

## External Funds Projects

### Charles E. Shannon Grant

### **Project Mission**

Funded by the Executive Office of Public Safety and Security in partnership with proven successful faith and community-based organizations and city agencies for focused Prevention, Intervention and Suppression support services to youth at risk or involved in gang related activity in hopes of reducing gun and gang related violence in hot spot areas of city.

### City Hall Child Care Program

### **Project Mission**

The City Hall Child Care Program provides quality infant, toddler and preschool care for children and their families. The funding for this program comes from parental fees and state vouchers.

### Youth at Risk

### **Project Mission**

The Youth at Risk program is a summer jobs program for at-risk youth funded through the Commonwealth of Massachusetts. Funds are targeted to cities in Massachusetts that have the greatest incidence of juvenile detention and adjudication, where low-income youth are especially in need of access to summer job opportunities.

### **Tiny Tots Program**

### **Project Mission**

The Tiny Tots Program is funding provided by community center site councils to support the personnel and fringe costs for existing city employees that staff the Tiny Tots programs at each center. The current agreement has site councils covering 50% of costs.

# Boston Centers for Youth & Families Capital Budget

### Overview

The City's Capital Plan for BCYF targets an increase to programming capacity at the City's community centers and supports high-quality facilities. Community centers provide families, children and teens with enriching programs such as after school care, athletics, job and computer training.

### **FY24 Major Initiatives**

- Design a new community center in Dorchester.
- Design and begin construction for a new outdoor pool in Charlestown at the Clougherty Pool.
- Design a new community center in the North End.
- Design accessibility improvements at the Tobin Community Center including the installation of air conditioning in the gym.
- Begin planning for major upgrades to technology infrastructure and security systems, providing new servers, security cameras, and Wi-Fi equipment.

Capital Budget Expenditures	Total Actual '21	Total Actual '22	Estimated '23	Total Projected '24
Total Department	8,736,837	27,386,891	22,501,695	25,800,000

### **BCYF ALLSTON COMMUNITY CENTER**

### **Project Mission**

Develop building program and assess siting options for a new community center in Allston/Brighton. **Managing Department**, Public Facilities Department **Status**, Study Underway **Location**, Allston/Brighton **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	125,000	4,000,000	0	0	4,125,000
Grants/Other	0	0	0	0	0
Total	125,000	4,000,000	0	0	4,125,000
<b>Expenditures (Actual and Planned)</b>					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	85,000	500,000	3,540,000	4,125,000
Grants/Other	0	0	0	0	0
Total	0	85,000	500,000	3,540,000	4,125,000

### **BCYF CLOUGHERTY POOL**

### **Project Mission**

Replace existing pool, pool deck, pool filtration system, and renovate existing bath house building. **Managing Department**, Public Facilities Department **Status**, In Construction **Location**, Charlestown **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,800,000	28,200,000	0	0	30,000,000
Grants/Other	0	0	0	0	0
Total	1,800,000	28,200,000	0	0	30,000,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	400,000	15,000,000	14,600,000	30,000,000
Grants/Other	0	0	0	0	0
Total	0	400,000	15,000,000	14,600,000	30,000,000

### BCYF DORCHESTER COMMUNITY CENTER

### **Project Mission**

Design and construct a new community center based on the recent programming study. **Managing Department**, Public Facilities Department **Status**, In Design **Location**, Dorchester **Operating Impact**, No

Authorizations							
				Non Capital			
Source	Existing	FY24	Future	Fund	Total		
City Capital	4,000,000	61,000,000	0	0	65,000,000		
Grants/Other	0	0	0	0	0		
Total	4,000,000	61,000,000	0	0	65,000,000		
<b>Expenditures (Actual and Planned)</b>							
	Thru						
Source	6/30/22	FY23	FY24	FY25-28	Total		
City Capital	0	300,000	4,000,000	60,700,000	65,000,000		
Grants/Other	0	0	0	0	0		
Total	0	300,000	4,000,000	60,700,000	65,000,000		

### **BCYF HYDE PARK COMMUNITY CENTER**

### **Project Mission**

Building renovation including redesign of the front entrance, athletic facilities, window and door replacements, other facility upgrades to enable a sheltering site year-round, and site improvements including the splash pad.

Managing Department, Public Facilities Department Status, To Be Scheduled

Location, Hyde Park Operating Impact, No

Authoriza	ations					
					Non Capital	
	Source	Existing	FY24	Future	Fund	Total
	City Capital	1,000,000	0	0	0	1,000,000
	Grants/Other	0	0	0	0	0
	Total	1,000,000	0	0	0	1,000,000
Expendit	ures (Actual and Pla	nned)				
		Thru				
	Source	6/30/22	FY23	FY24	FY25-28	Total
	City Capital	0	0	100,000	900,000	1,000,000
	Grants/Other	0	0	0	0	0
	Total	0	0	100,000	900,000	1,000,000

### BCYF JOHNSON COMMUNITY CENTER RENOVATIONS

### **Project Mission**

Study to assess scope of interior and exterior improvements for a renovation of the community center. **Managing Department**, Public Facilities Department **Status**, New Project **Location**, Mission Hill **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	0	250,000	0	0	250,000
Grants/Other	0	0	0	0	0
Total	0	250,000	0	0	250,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	50,000	200,000	250,000
Grants/Other	0	0	0	0	0
Total	0	0	50,000	200,000	250,000

### **BCYF NORTH END COMMUNITY CENTER**

### **Project Mission**

Develop a design for a new North End Community Center. **Managing Department,** Public Facilities Department **Status,** In Design **Location,** North End **Operating Impact,** No

Authorizations							
				Non Capital			
Source	Existing	FY24	Future	Fund	Total		
City Capital	5,000,000	63,000,000	0	0	68,000,000		
Grants/Other	0	0	0	20,000,000	20,000,000		
Total	5,000,000	63,000,000	0	20,000,000	88,000,000		
Expenditures (Actual and Planned)							
	Thru						
Source	6/30/22	FY23	FY24	FY25-28	Total		
City Capital	0	400,000	3,000,000	64,600,000	68,000,000		
Grants/Other	0	0	0	0	0		
Total	0	400,000	3,000,000	64,600,000	68,000,000		

### BCYF ROSLINDALE COMMUNITY CENTER

### **Project Mission**

Interior and exterior building renovation including improvements to athletic facilities, redesign the front entrance, window and door replacements, and other facility upgrades to enable using the facility as a sheltering site year-round.

Managing Department, Public Facilities Department Status, To Be Scheduled Location, Roslindale Operating Impact, No

Authorizations						
				Non Capital		
Source	Existing	FY24	Future	Fund	Total	
City Capita	al 1,000,000	0	0	0	1,000,000	
Grants/Ot	ther 0	0	0	0	0	
Total	1,000,000	0	0	0	1,000,000	
Expenditures (Actual a	and Planned)					
	Thru					
Source	6/30/22	FY23	FY24	FY25-28	Total	
City Capita	al 0	75,000	100,000	825,000	1,000,000	
Grants/Ot	ther 0	0	0	0	0	
Total	0	75,000	100,000	825,000	1,000,000	

### **BCYF SECURITY AND TECHNOLOGY UPGRADES**

### **Project Mission**

Improvements to technology infrastructure and security systems including cameras at all stand alone sites. **Managing Department**, Boston Centers for Youth and Families **Status**, To Be Scheduled **Location**, Citywide **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	750,000	1,250,000	0	0	2,000,000
Grants/Other	0	0	0	0	0
Total	750,000	1,250,000	0	0	2,000,000
<b>Expenditures (Actual and Planned)</b>					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	, , 0	0	100,000	1,900,000	2,000,000
Grants/Other	0	0	0	0	0
Total	0	0	100,000	1,900,000	2,000,000

### BCYF TOBIN COMMUNITY CENTER IMPROVEMENTS

### **Project Mission**

Renovations to the Tobin Community Center, including accessibility improvements and AC work in the gym space. **Managing Department,** Public Facilities Department **Status,** In Design **Location,** Mission Hill **Operating Impact,** No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	250,000	750,000	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	250,000	750,000	0	0	1,000,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	200,000	800,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	0	200,000	800,000	1,000,000

### BCYF TOBIN COMMUNITY CENTER RETAINING WALL

### **Project Mission**

Repair or replace the retaining wall adjacent to the BCYF Tobin Community Center. **Managing Department**, Public Facilities Department **Status**, In Design

Location, Mission Hill Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,800,000	0	0	0	1,800,000
Grants/Other	0	0	0	0	0
Total	1,800,000	0	0	0	1,800,000
<b>Expenditures (Actual and Planne</b>	d)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	100,000	1,500,000	200,000	1,800,000
Grants/Other	0	0	0	0	0
Total	0	100,000	1,500,000	200,000	1,800,000

### POOL REPAIRS

### **Project Mission**

Renovate and upgrade locker rooms and pools including filtration systems, pool liners, and dehumidification and HVAC systems at various BCYF/BPS pool facilities.

**Managing Department**, Boston Centers for Youth and Families **Status**, Annual Program **Location**, Citywide **Operating Impact**, No

Authorizations						
				Non Capital		
Source	Existing	FY24	Future	Fund	Total	
City Capital	1,300,000	1,000,000	0	0	2,300,000	
Grants/Other	0	0	0	0	0	
Total	1,300,000	1,000,000	0	0	2,300,000	
<b>Expenditures (Actual and Planned)</b>						
	Thru					
Source	6/30/22	FY23	FY24	FY25-28	Total	
City Capital	383,450	450,000	700,000	766,550	2,300,000	
Grants/Other	0	0	0	0	0	
Total	383,450	450,000	700,000	766,550	2,300,000	

### YOUTH BUDGET ROUND 10

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department,** Youth Engagement and Advancement **Status,** Implementation Underway **Location,** Citywide **Operating Impact,** No

Authoriza	ations					
					Non Capital	
	Source	Existing	FY24	Future	Fund	Total
	City Capital	1,000,000	0	0	0	1,000,000
	Grants/Other	0	0	0	0	0
	Total	1,000,000	0	0	0	1,000,000
Expendit	ures (Actual and Pla	nned)				
		Thru				
	Source	6/30/22	FY23	FY24	FY25-28	Total
	City Capital	0	0	0	1,000,000	1,000,000
	Grants/Other	0	0	0	0	0
	Total	0	0	0	1,000,000	1,000,000

### Boston Centers for Youth & Families Project Profiles

### YOUTH BUDGET ROUND 4

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department,** Youth Engagement and Advancement **Status,** Implementation Underway **Location,** Citywide **Operating Impact,** No

Authorizations						
					Non Capital	
Sou	rce	Existing	FY24	Future	Fund	Total
City	Capital	1,000,000	0	0	0	1,000,000
Gra	nts/Other	0	0	0	0	0
Tota	al	1,000,000	0	0	0	1,000,000
Expenditures (	Actual and Planned	i)				
		Thru				
Sou	rce	6/30/22	FY23	FY24	FY25-28	Total
City	Capital	17,140	25,000	250,000	707,860	1,000,000
Gra	nts/Other	0	0	0	0	0
Tota	al	17,140	25,000	250,000	707,860	1,000,000

### YOUTH BUDGET ROUND 5

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department**, Youth Engagement and Advancement **Status**, Implementation Underway **Location**, Citywide **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	0	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	1,000,000	0	0	0	1,000,000
Expenditures (Actual and Planne	ed)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	50,000	950,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	0	50,000	950,000	1,000,000

### Boston Centers for Youth & Families Project Profiles

### YOUTH BUDGET ROUND 6

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department,** Youth Engagement and Advancement **Status,** Implementation Underway **Location,** Citywide **Operating Impact,** No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	0	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	1,000,000	0	0	0	1,000,000
Expenditures (Actual and Pla	,				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	532,285	5,000	250,000	212,715	1,000,000
Grants/Other	0	0	0	0	0
Total	532,285	5,000	250,000	212,715	1,000,000

### YOUTH BUDGET ROUND 7

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department,** Youth Engagement and Advancement **Status,** Implementation Underway **Location,** Citywide **Operating Impact,** No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	0	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	1,000,000	0	0	0	1,000,000
Expenditures (Actual and Planne	ed)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	0	1,000,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	0	0	1,000,000	1,000,000

### Boston Centers for Youth & Families Project Profiles

### YOUTH BUDGET ROUND 8

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department,** Youth Engagement and Advancement **Status**, Implementation Underway **Location**, Citywide **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	0	0	0	1,000,000
Grants/Oth	er 0	0	0	0	0
Total	1,000,000	0	0	0	1,000,000
Expenditures (Actual and	d Planned)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	0	1,000,000	1,000,000
Grants/Oth	er 0	0	0	0	0
Total	0	0	0	1,000,000	1,000,000

### YOUTH BUDGET ROUND 9

### **Project Mission**

Engage youth across the City to create a capital "Youth Budget", using participatory budgeting methods. **Managing Department**, Youth Engagement and Advancement **Status**, Implementation Underway **Location**, Citywide **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	0	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	1,000,000	0	0	0	1,000,000
Expenditures (Actual and Planne	ed)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	0	1,000,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	0	0	1,000,000	1,000,000

### Boston VETS Operating Budget

### Robert Santiago, Commissioner, Appropriation 741000

### **Department Mission**

The mission of the Boston Office of Veterans Engagement, Transition, and Services (Boston VETS) is to provide benefits to veterans and their dependents residing in Boston and eligible under M.G.L. c. 115 and 108 CMR; pay the funeral and burial expenses for indigent veterans under prescribed regulations; assist all veterans with obtaining federal, state, or local benefits to which they may be entitled; oversee the decoration of veterans graves and hero squares on Memorial Day; and carry out commemorative activities related to Boston veterans.

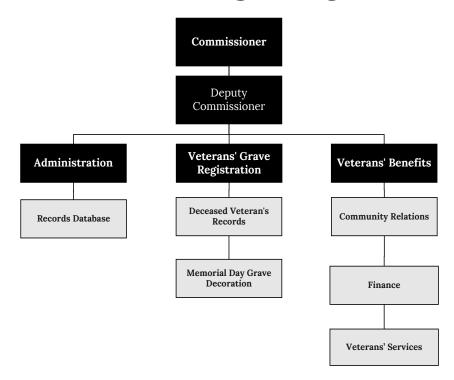
#### **Selected Performance Goals**

#### Veterans' Services

- Advocate-To support events, panels, legislation and summits aimed at meeting the needs of local veterans.
- Recognize- to recognize the services of veterans who have died in service to their country and to assist with burial costs as needed.
- Serve-To serve our (600+) homeless and low income veterans through a financial assistance program aimed to increase the housing stability of veterans and their families based on household need.

Operating Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget '24
	Veterans' Services	2,607,981	2,556,199	4,716,761	4,793,180
	Total	2,607,981	2,556,199	4,716,761	4,793,180
Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
Operating Budget	Personnel Services Non Personnel	Actual '21 911,831 1,696,150	Actual '22 943,570 1,612,629	Approp '23 1,128,408 3,588,353	Budget '24 1,204,920 3,588,260

### Boston VETS Operating Budget



### **Authorizing Statutes**

- Enabling Legislation, CBC Ord. §§ 12-2.1-12-2.3.
- Veterans' Benefits, M.G.L.A. c. 115, as amended.
- Appropriation for Grave Decoration, M.G.L.A. c. 115, § 9.

### **Description of Services**

The Boston Office of Veterans Engagement, Transition, and Services (Boston VETS) assists Boston veterans in need of financial, medical, or other support services. The Department also coordinates with federal, state, and local agencies to help refer veterans suffering from Agent Orange exposure, Post-Traumatic Stress Disorder, or other issues to appropriate service providers. The Department provides financial assistance and pays medical expenses for eligible veterans and their dependents. In addition, the Department assists veterans with obtaining burial plots in cemeteries owned by the City of Boston and assists indigent veterans with funeral and burial expenses. The Department also oversees the decoration of veterans' graves and hero squares on Memorial Day.

# Department History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	911,831 0 0 0 0 0 911,831	943,570 0 0 0 0 0 943,570	1,128,408 0 0 0 0 0 1,128,408	1,204,920 0 0 0 0 0 1,204,920	76,512 0 0 0 0 0 76,512
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	10,528 0 0 0 0 0 -164 77,013 87,377	10,305 0 0 0 3,600 820 111,808 126,533	10,500 0 0 0 0 1,820 1,500 171,382 185,202	10,500 0 0 0 0 1,820 2,000 171,382 185,702	0 0 0 0 0 0 500 0 500
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 3,697 1,750	0 13,809 0 0 13,070 1,750 0	0 8,000 0 0 10,500 2,250 0	0 8,000 0 0 10,500 2,250 0	0 0 0 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials	38,915 44,362	46,570 75,199	50,800 71,550	50,800 71,550	0
			,	,	
Total Supplies & Materials	44,362	75,199	71,550	71,550	0
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	44,362  FY21 Expenditure  0 0 1,562,088 0 0 0 2,323	75,199  FY22 Expenditure  0 0 1,404,044 0 0 0 0 6,188	71,550  FY23 Appropriation  0 0 2,725,951 0 0 0 0 605,650	71,550  FY24 Adopted  0 0 2,725,951 0 0 0 605,057	0 Inc/Dec 23 vs 24  0 0 0 0 0 0 0 -593
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	44,362  FY21 Expenditure  0 0 1,562,088 0 0 0 2,323 1,564,411	75,199  FY22 Expenditure  0 0 1,404,044 0 0 0 6,188 1,410,232	71,550  FY23 Appropriation  0 0 2,725,951 0 0 0 605,650 3,331,601	71,550  FY24 Adopted  0 0 2,725,951 0 0 605,057 3,331,008	0 Inc/Dec 23 vs 24  0 0 0 0 0 0 -593 -593
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	44,362  FY21 Expenditure  0 0 1,562,088 0 0 2,323 1,564,411  FY21 Expenditure  0 0 0 0 0 0	75,199  FY22 Expenditure  0 0 1,404,044 0 0 6,188 1,410,232  FY22 Expenditure  0 0 665 0	71,550  FY23 Appropriation  0 2,725,951 0 0 605,650 3,331,601  FY23 Appropriation  0 0 0 0 0 0 0 0 0 0 0	71,550  FY24 Adopted  0 0 2,725,951 0 0 605,057 3,331,008  FY24 Adopted  0 0 0 0 0	0 Inc/Dec 23 vs 24  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	44,362  FY21 Expenditure  0 0 1,562,088 0 0 2,323 1,564,411  FY21 Expenditure  0 0 0 0 0 0 0 0 0	75,199  FY22 Expenditure  0 0 1,404,044 0 0 6,188 1,410,232  FY22 Expenditure  0 0 665 0 665	71,550  FY23 Appropriation  0 0 2,725,951 0 0 605,650 3,331,601  FY23 Appropriation  0 0 0 0 0 0 0 0 0	71,550  FY24 Adopted  0 0 2,725,951 0 0 605,057 3,331,008  FY24 Adopted  0 0 0 0 0 0	0 Inc/Dec 23 vs 24  0 0 0 0 0 0 -593 -593  Inc/Dec 23 vs 24  0 0 0 0 0 0 0

# Department Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Adm Assistant Admin Sec Burial Agent Commissioner (Vet)	SE1 SU4 SU4 CDH	04 14 17 NG	1.00 1.00 1.00 1.00	79,884 50,076 81,926 125,687	Dep Comm Vet Benefits & Services HdAdmClerk/VeteransBenefitsSpc Principal Adm Asst		08 15 06 07	1.00 4.00 1.00 1.00	110,383 276,944 95,638 70,402
Community Relations Specialist	SU4	17	2.00	146,423	Spec Asst Sr Adm Analyst Transition Integration Advocate Total	SE1 SU4	06 17	1.00 1.00 1.00	95,638 66,919 <b>1,199,920</b>
					Adjustments Differential Payments Other Chargebacks Salary Savings				0 5,000 0
					FY24 Total Request				1,204,920

### Program 1. Veterans' Services

Robert Santiago, Manager, Organization 741100

### **Program Description**

The Veterans' Services Program explores all legal avenues to provide veterans and their dependents with assistance in obtaining benefits to which they are entitled. The Department provides emergency cash assistance to homeless or about -to-be-displaced eligible veterans and their dependents. The Department also provides financial assistance and reimbursement of medical expenses to indigent veterans. The Department offers employment, housing, and other referral services. In addition, Department employees participate in the Massachusetts Veterans' Service Officer Association to improve services to veterans.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	911,831 1,696,150	943,570 1,612,629	1,128,408 3,588,353	1,204,920 3,588,260
Total	2,607,981	2,556,199	4,716,761	4,793,180

#### Performance

**Goal:** Advocate-To support events, panels, legislation and summits aimed at meeting the needs of local veterans

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
# Outreach - All Other	37	52	77	30

**Goal:** Recognize- to recognize the services of veterans who have died in service to their country and to assist with burial costs as needed

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
% of Graves decorated	25%	100%	100%	100%
% of Hero Squares decorated	25%	100%	100%	100%

**Goal:** Serve-To serve our (600+) homeless and low-income veterans through a financial assistance program aimed to increase the housing stability of veterans and their families based on household need

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
# of Homeless Veterans receiving CH115	87	51	107	55
% Reimbursement for Aid to Vet Rate	75%	75%	75%	75%
New Chpt 115 Aid Recipient- Shelter/Residence	73	42	54	45

### Library Department Operating Budget

### David Leonard, President, Appropriation 110000

### **Department Mission**

Boston Public Library provides educational and cultural enrichment free to all for the residents of Boston, Massachusetts and beyond, through its collections, services, programs, and spaces.

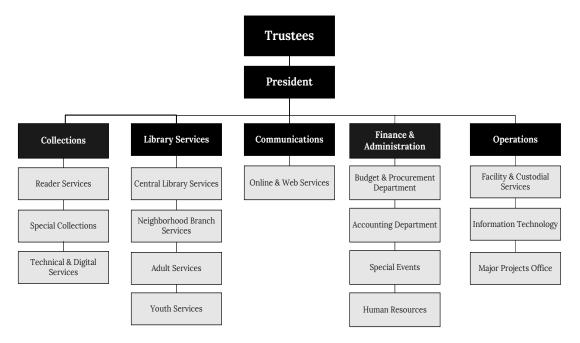
### **Selected Performance Goals**

### **Community Library Services**

- To provide customer satisfaction through daily operations, program events, and special collection events.
- To provide improved access to programs, services and collections.
- To support improved youth literacy.

Operating Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget '24
	Administration	22,518,302	22,946,621	10,356,055	10,733,612
	Community Library Services	15,646,785	16,554,590	18,752,225	20,105,040
	Research Services	1,676,242	1,423,044	1,811,706	1,829,675
	Library Operations	0	0	13,665,564	15,710,812
	Total	39,841,329	40,924,255	44,585,550	48,379,139
External Funds Budget	Fund Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget '24
	Boston Public Library Affiliates	1,960,066	1,828,497	1,547,841	1,650,100
	Inter-Library Loan Grant	100,000	128,223	100,000	100,000
	Library for the Commonwealth	3,128,999	3,379,000	3,437,272	4,179,400
	Other Sources	1,993,780	4,949,784	2,171,698	1,752,650
	State Aid to Libraries	908,997	974,306	1,155,782	1,235,868
	Trust Fund Income	1,948,455	2,149,775	1,374,648	1,279,953
	Total	10,040,297	13,409,585	9,787,241	10,197,972
Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	Personnel Services	26 472 225	26 040 505	20 221 255	22 266 072
	Non Personnel	26,473,335	26,940,505	30,321,255	32,266,972
		13,367,994	13,983,750	14,264,295	16,112,167
	Total	39,841,329	40,924,255	44,585,550	48,379,139

### Library Department Operating Budget



### **Authorizing Statutes**

- Power of City to Establish and Maintain a Library, 1848 Mass. Acts ch. 52, §1.
- Library Department: Trustees of the Public Library, Appointment, Compensation, etc., 1878 Mass. Acts ch. 114, §3; 1994 Mass. Acts ch. 157, §3.
- Organization of Board; Powers and Duties, 1878 Mass. Acts ch. 114, §4-5.
- Librarian and Other Officers, 1878 Mass. Acts ch. 114, §1-2, 6; 1943 Mass. Acts ch. 218; 1953 Mass. Acts ch. 167.
- Reports to Mayor and City Council, 1887 Mass. Acts ch. 60.
- Incorporation of the Trustees, Duties, 1878 Mass. Acts ch. 114 §1.
- Authority of Corporation to Take and Hold Property; Limitation, 1878 Mass. Acts ch. 114 §2.

### **Description of Services**

The Boston Public Library system consists of the Central Library at Copley Square, including the Kirstein Business Library, branch libraries located throughout Boston's neighborhoods and one remote storage facility. Library staff assists users in locating and using resources, and provides public programming, exhibits, and outreach. Internet, wireless, and online technology resources connect people to informational resources aimed at enriching individuals, organizations, and the entire community.

# Department History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	26,223,097 0 145,134 20,000 85,104 26,473,335	26,360,421 0 405,047 67,870 107,167 26,940,505	29,926,256 0 325,000 20,000 50,000 30,321,256	31,871,972 0 325,000 20,000 50,000 32,266,972	1,945,716 0 0 0 0 0 1,945,716
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	113,803 2,807,139 0 0 2,657,609 23,593 31,645 2,851,271 8,485,060	103,412 3,788,871 0 0 2,689,599 21,649 50,424 2,944,515 9,598,470	120,110 3,545,501 0 0 2,648,123 174,100 62,000 2,738,649 9,288,483	135,680 4,896,403 0 0 2,873,685 174,100 182,891 2,738,649 11,001,408	15,570 1,350,902 0 0 225,562 0 120,891 0 1,712,925
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 4,938 0 17,340 0	0 0 5,801 0 17,332 0 0	0 0 7,500 0 17,340 0	0 0 7,500 0 17,340 0	0 0 0 0 0 0
53900 Misc Supplies & Materials Total Supplies & Materials	4,168,736 4,191,014	3,703,578 3,726,711	3,889,846 3,914,686	3,889,846 3,914,686	0
			' '		
Total Supplies & Materials	4,191,014	3,726,711	3,914,686	3,914,686	0
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	4,191,014  FY21 Expenditure  45,452 0 0 0 0 0 256,940	3,726,711  FY22 Expenditure  10,548 0 0 0 0 0 258,041	3,914,686  FY23 Appropriation  10,000 0 0 0 0 0 0 625,872	3,914,686  FY24 Adopted  10,000 0 0 0 0 705,139	0 Inc/Dec 23 vs 24  0 0 0 0 0 0 79,267
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	4,191,014  FY21 Expenditure  45,452 0 0 0 0 256,940 302,392  FY21 Expenditure  0 319,542 0 34,986 354,528	3,726,711  FY22 Expenditure  10,548 0 0 0 0 258,041 268,589  FY22 Expenditure  0 334,257 0 46,223 380,480	3,914,686  FY23 Appropriation  10,000 0 0 0 0 0 625,872 635,872  FY23 Appropriation  0 343,254 0 47,000 390,254	3,914,686  FY24 Adopted  10,000 0 0 0 705,139 715,139  FY24 Adopted  0 398,934 0 47,000 445,934	0 Inc/Dec 23 vs 24  0 0 0 0 0 79,267 79,267 Inc/Dec 23 vs 24  0 55,680 0 0 55,680
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	4,191,014  FY21 Expenditure  45,452 0 0 0 0 256,940 302,392  FY21 Expenditure  0 319,542 0 34,986 354,528  FY21 Expenditure	3,726,711  FY22 Expenditure  10,548 0 0 0 0 258,041 268,589  FY22 Expenditure  0 334,257 0 46,223 380,480  FY22 Expenditure	3,914,686  FY23 Appropriation  10,000 0 0 0 0 625,872 635,872 FY23 Appropriation  0 343,254 0 47,000 390,254	3,914,686  FY24 Adopted  10,000 0 0 0 705,139 715,139 FY24 Adopted  0 398,934 0 47,000 445,934  FY24 Adopted	0 Inc/Dec 23 vs 24  0 0 0 0 0 79,267 79,267 Inc/Dec 23 vs 24  0 55,680 0 0 55,680 Inc/Dec 23 vs 24
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	4,191,014  FY21 Expenditure  45,452 0 0 0 0 256,940 302,392  FY21 Expenditure  0 319,542 0 34,986 354,528	3,726,711  FY22 Expenditure  10,548 0 0 0 0 258,041 268,589  FY22 Expenditure  0 334,257 0 46,223 380,480	3,914,686  FY23 Appropriation  10,000 0 0 0 0 0 625,872 635,872  FY23 Appropriation  0 343,254 0 47,000 390,254	3,914,686  FY24 Adopted  10,000 0 0 0 705,139 715,139  FY24 Adopted  0 398,934 0 47,000 445,934	0 Inc/Dec 23 vs 24  0 0 0 0 0 79,267 79,267 Inc/Dec 23 vs 24  0 55,680 0 0 55,680

# Department Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Administrative Coordinator	PL2	03	1.00	94,609	Library Aide	EXO	NG	54.00	533,623
Adult Programs Supervisor	PSA	04	1.00	72,855	Literacy Coordinator	PSA	03	0.85	78,39
Adult Technology Coord	PSA	03	0.50	35,414	Literacy Specialist II (BPL)	PSA	02	0.85	71,21
Adults Librarian II	PSA	02	5.00	366,005	Major Projects Coord	PSA	03	2.00	132,23
Application & Training Manager	PL2	06	1.00	117,338	Manager of Budget & Finance Manager of Major Projects &	PL2	08	1.00	145,17
Applications Technical Support	AFP	08	1.00	53,612	Special Operations	PL2	07	1.00	131,69
Archival Center Supervisor	AFP	07	0.95	61,708	Manager of Youth Services	PSA	06	1.00	123,48
Archivist	PSA	03	0.95	87,617	Mgr of Rare Books&Manuscripts	PSA	05	0.95	99,94
Assistant Events Coordinator	PL1	07	1.00	67,243	Mgr of the Central Library	PL2	07	1.00	131,69
Asst Keeper of Prints	PSA	03	0.50	46,114	Motor Equip Operator & Lbr	AFP	05	2.00	94,63
Asst Neighborhood Serv Mgr	PSA	05	4.00	447,041	Neigh Library Service Manager	PL2	08	1.00	145,17
Asst Prin Acct	PSA	03	2.00	184,458	Network & Server Manager	PL2	06	0.90	79,65
Book Conservatior Proj Direc	PSA	04	0.95	96,474	Network Manager	PSA	06	1.00	115,98
Branch Librarian	PSA	04	1.00	101,552	Painter	AFP	07	1.00	59,75
Branch Librarian I	PSA	03	12.00	1,102,605	Preservation Manager	PSA	05	0.95	81,67
Branch Librarian II	PSA	04	12.00	1,155,857	President	CDH	NG	1.00	196,0
Budget & Procurement Mgr	PL2	06	1.00	119,490	Prin Library Asst	AFP	03	2.81	137,22
Business Analyst	PSA	03	1.00	86,385	Professional Librarian III	PSA	03	2.43	182,73
·					Programs & Community				
Carpenter	AFP	07	2.00	106,852	Outreach Librarian	PSA	02	4.00	313,86
Cataloger & Classifier II	PSA	02	2.79	218,706	Programs & Outreach Librarian	PSA	03	1.00	92,22
CatalogerAndClassifierI	PSA	01	0.93	57,126	Programs Librarian	PSA	03	2.00	163,05
Cataloging & Processing Mgr	PSA	05	1.00	80,465	Public Relations Associate	PSA	03	1.00	66,11
Chief Communications/Strategy	PL2	07	1.00	131,694	Public Relations Coordinator	AFP	07	1.00	69,49
Chief of Adult Library Serves	PL2	07	1.00	131,694	Rare Books & Manuscripts Librn	PSA	02	0.95	69,25
Chief of Colletion Strategy	PL2	08	0.87	126,304	Reader & Info Librarian I	PSA	01	2.00	146,95
Chief of Staff & Strategy	PL2	08	1.00	145,177	Reader & Info Librarian II	PSA	02	0.75	58,79
Chief-Cataloging	PSA	04	0.80	58,284	Reader & InfoLibrarian III	PSA	03	1.00	66,11
Children's Librarian I	PSA	01	7.00	492,313	Reference Librarian I	PSA	01	4.15	271,64
Childrens Librarian II	PSA	02	20.00	1,618,113	Reference Librarian II	PSA	02	3.40	281,87
Children's Outreach Librarian	PSA	02	1.00	64,360	Research Collection Manager	PSA	05	0.94	75,63
Children's Serv Libr Asst II	AFP	05	1.00	58,719	Research Specialist	PSA	02	1.85	155,00
Clerk	AFP	03	2.00	78,776	ResearchSpcl(Media&Journalism	PSA	02	0.85	62,35
Collection Development					Safety & Stewardship Program				
Coordinator	PSA	03	1.00	66,119	Manager	PL2	06	1.00	119,49
Collection Development Mgr	PSA	05	0.87	90,409	Senior Library Asst (Branch)	AFP	03	49.00	2,069,97
Collection Librarian II	PSA	02	2.61	202,978	Sp Library Asst II (Branch)	AFP	06	7.85	484,92
Collection Service Manager	PSA	06	1.00	115,982	Spc Collections Pub Servs Lib	PSA	03	1.00	92,22
Collections Security Mgr	PL2	05	1.00	108,384	Spc Libr Asst V-Shipping Supv	AFP	08	1.00	77,19
Community Learning Supv	PSA	04	0.85	86,319	Spc Proj/Record Mangmnt Asst	PSA	04	0.95	92,07
Compensation & Compliance	PL2	02	1.00	68,283	Spec Library Asst I	AFP	04	10.23	546,33
Spc Coord of Youth Services	PSA	05	1.00	112,099	Spec Library Asst II	AFP	05	29.77	1 502 61
Curator - Professional Librarian			1.00	158,446	Spec Library Asst III		06		1,583,61
Curator - Professional Lib IV		03			Spec Library Asst IV	AFP		5.95	328,75
	PSA	04	1.35	137,095		AFP	07 00E	2.00	98,03
Digital Content Creator	PSA	02	1.00	77,992	Spec Library Asst V (BPL)	AFP	08F	2.70	183,76
Digital Imaging Production Ast	PSA	02	0.50	37,414	Spec. Library Asst IV	PL1	07	1.00	63,37
Dir of Information Technology	PL2	07	0.98	95,610	Special Library Aget V	AFP	05	20.00	1,119,65
Dir of Library Services	PL2	09	1.00	160,038	Special Library Asst V	AFP	08	5.79	413,00
Dir of Operations	PL2	08	1.00	107,536	Special Library Asst_IV	AFP	07	2.96	201,62
Dir of Strategic Partnerships	PL2	07	1.00	131,694	Sr Bldg Cust	AFP	06	28.00	1,487,3
Equity & Outreach Coordinator	PL2	03	1.00	88,999	Sr Bldg Cust(T)	AFP	06	1.00	52,10
Exhibitions Outreach Coord	PSA	03	1.00	66,119	Sr Cataloger & Classifier	PSA	03	0.93	81,45
Facilities Custodial Foreman	AFP	08	2.00	132,969	Sr Clerk	AFP	05	3.00	175,51
Facility Mgr-Branches	PL2	06	1.00	88,506	Sr Facility Mgr-Maint & Trades	PL2	07	1.00	126,0
Facility Mgr-Nights &	PL2	06	1.00	96,678	Sr Library Asst	AFP	03	25.52	1,086,53

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Weekends									
Facility Mngr-Mnt & Trades	PL2	06	1.00	106,577	Sr Marketing Associate	PSA	03	1.00	86,385
Facillities Administrator	AFP	08	1.00	71,167	Staff Officer-Special Projects	PL2	05	2.00	196,476
Floater Librarian I	PSA	01	11.00	675,340	Supv of Accounting Services	PL2	07	1.00	131,694
Generalist I	PSA	01	5.00	335,507	Supv of Circulation & Shelving	AFP	09	0.98	109,817
Generalist II	PSA	02	9.00	727,620	Systems Officer	PL2	08	1.00	145,177
Hd of Bibliographic Serv Metr BLNet	PSA	03	0.93	80,338	Technical Specialist	AFP	09T	4.88	471,389
Head Central ChildServ	PSA	04	1.00	101,552	Technical Support Associate	AFP	05	5.00	280,231
Help Desk Manager	PSA	06	0.98	113,662	Technology Access Manager	PSA	05	1.00	100,420
Human Resources Asst	PL1	05	1.00	53,514	Teen Central Team Leader	PSA	04	1.00	101,552
Human Resources Manager (BPL)	PL2	07	1.00	131,694	Teen Librarian II	PSA	02	2.00	128,720
ILL and Research Svcs Librarian	PSA	01	0.90	68,506	Teen Outreach Librarian	PSA	02	1.00	74,828
Instruction Librarian II	PSA	02	0.85	65,063	Training Coordinator	AFP	09	1.00	123,301
Inter Library Loan Librarian	PSA	02	0.35	22,526	Web Services Librarian	PSA	03	0.75	60,540
Interlibrary Loan Coordinator	PSA	03	0.40	36,892	Web Services Manager	PSA	05	1.00	80,465
IT Cybersecurity Analyst	AFP	09T	1.00	77,549	Web Services Specialist	AFP	08F	0.75	43,937
Jr Bld Cust-Traveling	AFP	06	2.00	105,567	Wkg Foreprs,Oper/Labor BPL	AFP	08	1.00	65,700
Jr Bldg Cust	AFP	04	15.00	615,765	Wkg Frperson Painter	AFP	08	1.00	65,700
Jr Building Custodian	AFP	04	1.00	41,364	Wkg Frprs Carpenter	AFP	08	1.00	60,352
Keeper of Special Collections	PL2	07	0.95	92,683	Workforce Develop Librarian	PSA	02	1.50	97,833
Laborer	AFP	04	3.00	117,750	Young Adults Librarian I	PSA	01	4.00	268,784
Legal Advisor	PL2	06	1.00	88,506	Young Adults Librarian II	PSA	02	3.00	213,671
Librarian I	PSA	01	1.00	58,503	Youth Prog Support Adminstrtor	AFP	05	1.00	58,719
Librarian Manager I	PSA	05	0.93	98,960	Youth Programs Librarian	PSA	01	1.00	76,118
Librarian Manager II.	PSA	06	1.00	88,699	Youth Services Assistant	PSA	03	1.00	70,828
					Yth Programs Librarian III	PSA	03	1.00	92,213
					Total			516	31,990,569
					Adjustments				
					Differential Payments				0
					Other				1,702,766
					Chargebacks				0
					Salary Savings				-1,821,363
					FY24 Total Request				31,871,972

# External Funds History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51300 Part Time Employees 51400 Health Insurance 51500 Pension & Annuity 51600 Unemployment Compensation 51700 Workers' Compensation 51800 Indirect Costs 51900 Medicare Total Personnel Services	3,359,951 0 0 0 229,629 85,195 0 0 0 118,091 3,792,866	2,790,507 0 101,004 0 202,993 118,484 0 0 0 17,136 3,230,124	4,203,120 0 0 0 0 0 0 0 0 0 0 4,203,120	4,619,250 0 200,000 0 139,554 383,732 0 0 0 42,637 5,385,173	416,129 0 200,000 0 139,554 383,732 0 0 0 42,637 1,182,052
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	308 0 0 0 663,389 47,821 59,695 1,848,522 2,619,737	16,346 0 178,307 0 809,035 154,787 42,646 2,628,780 3,828,900	0 0 0 733,281 37,380 23,970 1,861,418 2,656,049	0 0 0 0 773,324 0 23,970 1,615,115 1,797,301	0 0 0 40,043 -37,380 0 -246,304 -243,641
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	5,363 33,909 367,287 514 175,322 3,560 42,862 1,517,418 2,146,230	13,546 13,259 459,814 3,448 167,977 20,997 45,788 3,256,171 3,980,997	0 2,215 346,735 0 99,598 0 0 1,474,253 1,922,801	0 2,215 0 0 99,598 0 0 988,709 1,576,390	0 0 -346,735 0 0 0 0 -485,544 -461,518
Current Chgs & Oblig	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
54300 Workers' Comp Medical 54400 Legal Liabilities 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 0 0 916,789 916,789	0 0 0 0 2,084,175 2,084,175	0 0 0 0 0 858,320 858,320	0 0 0 0 0 742,158 742,158	0 0 0 0 0 -116,162 -116,162
Equipment	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 67,476 429,016 496,492	0 0 14,334 205,538 219,873	0 0 70,391 76,560 146,951	0 0 70,391 126,560 196,951	0 0 0 50,000 50,000
Other	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
56200 Special Appropriation 57200 Structures & Improvements 58000 Land & Non-Structure Total Other	0 0 68,178 68,178	0 0 65,517 65,517	0 0 0 0	0 0 0 0	0 0 0 0
Grand Total	10,040,297	13,409,585	9,787,241	10,197,972	410,731

### External Funds Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Adult Technology Coord	PSA	03	1.05	66,395	Librarian Manager II.	PSA	06	1.00	88,699
Archival Center Supervisor	AFP	07	0.05	3,248	Library Aide	EXO	NG	40.00	31,37
Archivist	PSA	03	2.05	175,219	Library Social Worker	PSA	03	1.00	74,290
Assistant Events Coordinator	PL1	07	1.00	0	Literacy Coordinator	PSA	03	0.15	12,958
Asst Keeper of Prints	PSA	03	0.50	44,044	Literacy Specialist II (BPL)	PSA	02	0.15	11,758
Book Conservatior Proj Direc	PSA	04	0.05	4,761	Manager of Content Discovery	PL2	07	1.00	131,694
Career Counselor	PSA	03	1.00	86,385	Manager of the Arts	PSA	05	1.00	105,20
Cash Management Auditor	PSA	02	1.00	74,828	Mgr of Rare Books&Manuscripts	PSA	05	0.05	5,260
Cataloger & Classifier II	PSA	02	0.21	16,462	Network & Server Manager	PL2	06	0.10	8,85
CatalogerAndClassifierI	PSA	01	0.07	4,300	Nutritional Literacy Coordinator	PSA	03	1.00	84,278
Chief	PL2	07	1.00	97,561	Preservation Manager	PSA	05	0.05	4,023
Chief of Colletion Strategy	PL2	08	0.13	18,873	Prin Library Asst	AFP	03	0.19	9,08
Chief-Cataloging	PSA	04	0.20	14,571	Professional Librarian III	PSA	03	3.57	284,980
Children's Librarian I	PSA	01	1.00	67,403	Programs & Outreach Librarian	PSA	03	1.00	66,119
Collection Development Mgr	PSA	05	0.13	13,509	Rare Books & Manuscripts Librn	PSA	02	0.05	3,645
Collection Librarian II	PSA	02	0.39	30,330	Reader & Info Librarian II	PSA	02	0.25	19,59
CommHistory&DigitizationSpcls	PSA	02	1.00	78,389	Reference Librarian I	PSA	01	0.85	57,788
Communications Assistant	AFP	05	1.00	40,941	Reference Librarian II	PSA	02	0.60	46,789
Community Learning Supv	PSA	04	0.15	14,282	Research Collection Manager	PSA	05	0.06	4,828
Conservation Officer	PSA	03	1.00	86,385	Research Specialist	PSA	02	0.15	12,014
Corp Events Coord	PL1	08	1.00	56,614	ResearchSpcl(Media&Journalism	PSA	02	0.15	9,988
Curator - Professional Librarian	PSA	03	3.05	243,210	Sp Library Asst II (Branch)	AFP	06	0.15	9,662
Curator-Professional Lib IV	PSA	04	0.65	62,070	Spc Collections Pub Servs Lib	PSA	03	0.00	,
Dep Dir of Special Events	PL2	05	1.00	108,384	Spc Proj/Record Mangmnt Asst	PSA	04	0.05	4,846
Digital Imaging Production Ast	PSA	02	0.50	37,414	Spec Library Asst I	AFP	04	0.77	41,122
Digital ImagingProductionCoord	PSA	04	1.00	95,214	Spec Library Asst II	AFP	05	3.23	182,289
Digital Projects Librarian II	PSA	02	1.00	59,995	Spec Library Asst III	AFP	06	0.05	2,969
Digital Repository Dev Ops Eng	PSA	05	1.00	105,201	Spec Library Asst V	AFP	08F	0.30	20,419
Digital Repository Developer	PSA	05	1.00	100,789	Special Library Asst V	AFP	08	1.21	93,404
Digitization Asst Proj Archivist	PSA	02	1.00	78,389	Special Library Asst_IV	AFP	07	0.04	2,819
Dir of Information Technology	PL2	07	0.02	1,951	Sr Cataloger & Classifier	PSA	03	1.07	72,25
Director of Special Events	PL2	06	1.00	119,490	Sr Library Asst	AFP	03	0.48	20,626
ESL Instructor	PSA	01	1.00	57,685	Statewide Metadata Coordinator	PSA	03	1.00	86,385
Hd of Bibliographic Serv Metr BLNet	PSA	03	0.07	6,047	Supv of Circulation & Shelving	AFP	09	0.02	2,24
Help Desk Manager	PSA	06	0.02	2,320	Technical Specialist	AFP	09T	0.12	11,877
ILL and Research Svcs Librarian	PSA	01	0.10	7,283	Teen Technology Coord	PSA	03	1.00	86,385
Instruction Librarian II	PSA	02	0.15	10,483	Volunteer Coordinator	AFP	08	1.00	74,425
Inter Library Loan Librarian	PSA	02	0.65	38,997	Web Services Librarian	PSA	03	0.25	18,95
Interlibrary Loan Coordinator	PSA	03	0.60	52,852	Web Services Specialist	AFP	08F	0.25	14,646
Keeper of Special Collections	PL2	07	0.05	4,878	Workforce Develop Librarian	PSA	02	0.50	35,356
Lead Archivist	PSA	04	1.00	95,214	Young Adults Librarian II	PSA	02	1.00	59,995
Librarian Manager I	PSA	05	0.07	7,449	Youth Services Assistant	PSA	03	0.00	(
					Yth Educational Outreach Coord	PSA	02	1.00	59,995
					Total			95	4,263,690
					Adjustments				
					Differential Payments				(
					Other				C
					Chargebacks				C
					Salary Savings				C

FY24 Total Request

4,263,690

## Program 1. Administration

### David Leonard, President, Organization 110100

### **Program Description**

The Administration Program proposes goals and objectives to the Board of Trustees, manages the library to continuously improve service to the public, and provides centralized functional support for the library. The program functions through the centralized offices of the President, Human Resources, Finance, Facilities, Systems, Technical Services, and Communications and Community Affairs.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel ( Non Perso	9,186,161 13,332,141	9,336,960 13,609,661	5,820,659 4,535,396	6,064,710 4,668,902
Total	22,518,302	22,946,621	10,356,055	10,733,612

### Program 2. Community Library Services

### David Leonard, President, Organization 110200

### **Program Description**

The Community Library Services Program supports the strategic goal of the library being a center for, and facilitator of, lifelong learning. Its objective is to assist people of various ages, backgrounds, and stages of learning through the development of a variety of materials and programs, including those designed to teach information literacy.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	15,612,791 33,994	16,183,785 370,805	18,631,225 121,000	19,984,700 120,340
Total	15,646,785	16,554,590	18,752,225	20,105,040

### Performance

**Goal:** To provide customer satisfaction through daily operations, program events, and special collection events

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
% of Satisfied customer surveys	75%	90%	85%	88%
% of Satisfied program exit surveys	90%	86%	92%	88%
Average Daily Library Users	10,241	10,675	13,191	12,500
Average number of EBook holds	97,212	116,177	96,522	97,000
Library Card Daily Usage	3,737,965	3,855,268	4,689,619	4,250,000

**Goal:** To provide improved access to programs, services and collections

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
Library Reach	5,839,950	8,445,608	5,639,985	9,000,000

**Goal:** To support improved youth literacy

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
Participants in Early Literacy Program	84,262	46,043	50,159	47,000

### Program 3. Research Services

### David Leonard, President, Organization 110300

### **Program Description**

The Research Services Program provides and preserves access to information and collections in all fields of knowledge for users at the local, state, and national levels through the assistance of professionally skilled staff. The program also provides Internet use and wireless access to the Internet.

Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	Personnel Services Non Personnel	1,674,383 1,859	1,419,760 3,284	1,811,706 0	1,829,675 0
	Total	1,676,242	1,423,044	1,811,706	1,829,675

### Program 4. Library Operations

David Leonard, President, Organization 110400

### **Program Description**

The Operations program maintains the physical and technical infrastructure of the library network, performing functions in the areas of Facilities, Systems, and Technical Services, ensuring that patrons can enjoy pleasant and inviting community spaces and reliable access to digital resources.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0	0 0	4,057,665 9,607,899	4,387,887 11,322,925
Total	0	0	13,665,564	15,710,812

### External Funds Projects

#### **Boston Public Library Affiliates**

### **Project Mission**

Represents funding received through the Library's fundraising partners, including the Fund for the Boston Public Library, the Associates of the Boston Public Library, the Boston Public Library's City-wide Friends group, and Boston Public Library branch Friends' groups.

### InterLibrary Loan Grant

### **Project Mission**

Interlibrary loan (ILL) is a service through which a user of one library can borrow materials or receive electronic copies of documents (usually journal or magazine articles) that are owned by another library. Massachusetts Library System contracts with the Boston Public Library to supply copies of documents electronically to all Massachusetts Library System members. These documents come either from the Boston Public Library's own collection or BPL's ILL staff will locate and request documents from libraries around the world. BPL is uniquely suited to provide documents to the state because of BPL's large and diverse collection that is second in size only to the Library of Congress.

#### Library for the Commonwealth

### **Project Mission**

The Library for the Commonwealth (LFC) provides reference and research services for all residents of the Commonwealth of Massachusetts at the Boston Public Library through developing, maintaining, and preserving comprehensive collections to supplement library resources available throughout Massachusetts. The Massachusetts Board of Library Commissioners provides this appropriation for the BPL to support personnel, purchase materials, digitize content, and develop a digital repository. The appropriation is calculated on a statewide per capita basis and distributed annually.

#### Other sources

#### Project Mission

Represents revenue from private events, royalties, commissions, pay for print, etc.

### **State Aid To Libraries**

### Project Mission

The Library Incentive Grant/Municipal Equalization Grant is annually granted by the Commonwealth of Massachusetts Board of Library Commissioners to the Trustees of the Boston Public Library. The Library is required to meet certain minimum standards of free public service established by the Board to receive the grant. Four important measures are used to determine eligibility: the Municipal Appropriation Requirement (MAR), the percent of the total budget spent on library materials, the hours of operation, and the ability to lend books to other libraries in the Commonwealth.

### Trust funds and other donations

### Project Mission

Represents gifts received from individuals, corporations, and other private donors. Donations made via trusts are held in accordance with the intention of the donor, and the principle is invested in securities that generate an annual income. This income is used to purchase library materials, support specific library positions, and enhance library programming.

### Library Department Capital Budget

### Overview

The City is committed to investing in reinvigorating its branch libraries, an important cultural attraction in neighborhoods across the city. Fiscal year 2024 capital investments will further enhance the Boston Public Library by continuing to preserve existing buildings and build new library spaces to provide better services for all.

### **FY24 Major Initiatives**

- The City will continue architectural review as well as, the design and build out of a new Chinatown Branch library at the R1 parcel.
- Complete the renovation of the Faneuil Branch Library in Brighton. The renovation also includes an addition that improves accessibility in the building.
- Complete the design for the construction of a new building for the Fields Corner Branch Library.
- Design for the construction of a new building for the Egleston Branch Library will be completed.

Capital Budget Expenditures	Total Actual '21	Total Actual '22	Estimated '23	Total Projected '24
Total Department	27,745,101	9,437,008	11,330,000	11,522,448

### CENTRAL LIBRARY FAÇADE STUDY AND REPAIRS

### **Project Mission**

Perform a study of the condition of the facades of the Johnson and McKim buildings and make repairs as needed. **Managing Department**, Boston Public Library **Status**, To Be Scheduled **Location**, Back Bay **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	400,000	0	0	0	400,000
Grants/Other	0	0	0	0	0
Total	400,000	0	0	0	400,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	100,000	200,000	100,000	400,000
Grants/Other	0	0	0	0	0
Total	0	100,000	200,000	100,000	400,000

### CENTRAL LIBRARY: MCKIM FIRE PANEL

### **Project Mission**

Upgrade the McKim Building fire panel.

Managing Department, Public Facilities Department Status, In Design

Location, Back Bay Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	1,000,000	2,100,000	0	0	3,100,000
Grants/Other	0	0	0	0	0
Total	1,000,000	2,100,000	0	0	3,100,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	21,630	100,000	2,000,000	978,370	3,100,000
Grants/Other	0	0	0	0	0
Total	21,630	100,000	2,000,000	978,370	3,100,000

### CENTRAL LIBRARY: MCKIM MASTER PLAN

### **Project Mission**

Initial design and study of implementation of the McKim Master Plan.

Managing Department, Public Facilities Department Status, New Project

Location, Back Bay Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	0	1,000,000	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	0	1,000,000	0	0	1,000,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	100,000	900,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	0	100,000	900,000	1,000,000

### CHINATOWN BRANCH LIBRARY

### **Project Mission**

Design and construct a new branch library that supports the needs of the neighborhood and reflects the Boston Public Library's Compass Principles.

Managing Department, Public Facilities Department Status, In Design

Location, Chinatown Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	6,000,000	16,000,000	0	0	22,000,000
Grants/Other	0	0	0	0	0
Total	6,000,000	16,000,000	0	0	22,000,000
<b>Expenditures (Actual and Planned)</b>					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	80,000	100,000	21,820,000	22,000,000
Grants/Other	0	0	0	0	0
Total	0	80,000	100,000	21,820,000	22,000,000

### CODMAN SQUARE BRANCH LIBRARY STUDY

### **Project Mission**

Conduct a facility assessment and develop a building program that reflects the BPL's Compass Principles and supports the needs of the neighborhood. Design and construct a new branch library.

Managing Department, Public Facilities Department Status, To Be Scheduled

Location, Dorchester Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	3,100,000	23,200,000	0	0	26,300,000
Grants/Other	0	0	0	0	0
Total	3,100,000	23,200,000	0	0	26,300,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	67,401	330,000	1,750,000	24,152,599	26,300,000
Grants/Other	0	0	0	0	0
Total	67,401	330,000	1,750,000	24,152,599	26,300,000

### CONNOLLY BRANCH LIBRARY

### **Project Mission**

Upgrade and replace mechanical systems, windows, roof, and waterproof façade. Assess space programming. **Managing Department**, Public Facilities Department **Status**, In Design **Location**, Jamaica Plain **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	575,000	0	0	0	575,000
Grants/Other	0	0	0	0	0
Total	575,000	0	0	0	575,000
<b>Expenditures (Actual and Planned</b>	)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	150,000	425,000	575,000
Grants/Other	0	0	0	0	0
Total	0	0	150,000	425,000	575,000

### EGLESTON SQUARE BRANCH LIBRARY

### **Project Mission**

Design and construct a new branch library that supports the needs of the neighborhood and reflects the Boston Public Library's Compass Principles.

Managing Department, Public Facilities Department Status, In Design

Location, Roxbury Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	3,000,000	28,510,000	0	0	31,510,000
Grants/Other	0	0	0	0	0
Total	3,000,000	28,510,000	0	0	31,510,000
<b>Expenditures (Actual and Planned)</b>					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	50,000	2,000,000	29,460,000	31,510,000
Grants/Other	0	0	0	0	0
Total	0	50,000	2,000,000	29,460,000	31,510,000

### FANEUIL BRANCH LIBRARY

#### **Project Mission**

Library branch improvements consistent with the BPL's Compass Principles and based on the completed programming study which calls for improved accessibility, interior renovations and refurbishment, as well as, a building addition.

**Managing Department,** Public Facilities Department **Status**, In Construction **Location**, Allston/Brighton **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	14,000,000	0	0	0	14,000,000
Grants/Other	0	0	0	0	0
Total	14,000,000	0	0	0	14,000,000
Expenditures (Actual and	Planned)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	3,827,552	7,000,000	2,172,448	1,000,000	14,000,000
Grants/Other	0	0	0	0	0
Total	3,827,552	7,000,000	2,172,448	1,000,000	14,000,000

### FIELDS CORNER BRANCH LIBRARY

### **Project Mission**

Design and construct a new branch library that supports the needs of the neighborhood and reflects the Boston Public Library's Compass Principles.

Managing Department, Public Facilities Department Status, In Design

Location, Dorchester Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	3,105,000	27,795,000	0	0	30,900,000
Grants/Other	0	0	0	0	0
Total	3,105,000	27,795,000	0	0	30,900,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	78,583	200,000	2,500,000	28,121,417	30,900,000
Grants/Other	0	0	0	0	0
Total	78,583	200,000	2,500,000	28,121,417	30,900,000

### HYDE PARK BRANCH LIBRARY

### **Project Mission**

Upgrade boiler, windows, roof, and façade repairs. Assess space programming. **Managing Department**, Public Facilities Department **Status**, In Design **Location**, Hyde Park **Operating Impact**, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	500,000	0	0	0	500,000
Grants/Other	0	0	0	0	0
Total	500,000	0	0	0	500,000
<b>Expenditures (Actual and Plann</b>	ed)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	150,000	350,000	500,000
Grants/Other	0	0	0	0	0
Total	0	0	150,000	350,000	500,000

### NORTH END BRANCH LIBRARY

### **Project Mission**

Assess the existing interior and exterior physical conditions and systems according to how ably the branch can accomplish the Compass principles; develop and implement an improvement plan.

Managing Department, Public Facilities Department Status, To Be Scheduled

Location, North End Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	865,000	0	610,000	0	1,475,000
Grants/Other	0	0	0	0	0
Total	865,000	0	610,000	0	1,475,000
<b>Expenditures (Actual and Planne</b>	d)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	4,183	0	0	1,470,817	1,475,000
Grants/Other	0	0	0	0	0
Total	4,183	0	0	1,470,817	1,475,000

### RESEARCH COLLECTIONS PRESERVATION AND STORAGE PLAN

### **Project Mission**

A planning study for the storage, preservation and security of the BPL's research collections. **Managing Department,** Boston Public Library **Status,** Study Underway **Location,** Citywide **Operating Impact,** No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	300,000	0	0	0	300,000
Grants/Other	0	0	0	0	0
Total	300,000	0	0	0	300,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	100,000	200,000	0	300,000
Grants/Other	0	0	0	0	0
Total	0	100,000	200,000	0	300,000

### SOUTH BOSTON BRANCH LIBRARY STUDY

### **Project Mission**

Conduct a facility assessment and develop a building program that reflects the BPL's Compass Principles and supports the needs of the neighborhood. Design and construct a new branch library.

Managing Department, Public Facilities Department Status, To Be Scheduled

Location, South Boston Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	250,000	0	0	0	250,000
Grants/Other	0	0	0	0	0
Total	250,000	0	0	0	250,000
Expenditures (Actual and Planne	d)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	0	250,000	250,000
Grants/Other	0	0	0	0	0
Total	0	0	0	250,000	250,000

### SOUTH END BRANCH LIBRARY STUDY

#### **Project Mission**

This project will conduct a facility assessment, review neighborhood goals, develop an updated building program that reflects the BPL's strategic vision supporting the future needs of the neighborhood, and support additional interior improvements.

Managing Department, Public Facilities Department Status, In Design

Location, South End Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	250,000	750,000	0	0	1,000,000
Grants/Other	0	0	0	0	0
Total	250,000	750,000	0	0	1,000,000
Expenditures (Actual and Planned)					
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	50,000	200,000	750,000	1,000,000
Grants/Other	0	0	0	0	0
Total	0	50,000	200,000	750,000	1,000,000

### UPHAM'S CORNER LIBRARY

### **Project Mission**

Design and construct a new branch library that supports the needs of the neighborhood and reflects the Boston Public Library's Compass Principles.

**Managing Department**, Public Facilities Department **Status**, To Be Scheduled **Location**, Dorchester **Operating Impact**, No

Authorizations						
					Non Capital	
Sour	ce	Existing	FY24	Future	Fund	Total
City	Capital	5,250,000	0	12,730,000	0	17,980,000
Gran	nts/Other	0	0	0	0	0
Tota	.1	5,250,000	0	12,730,000	0	17,980,000
Expenditures (A	Actual and Planned	)				
		Thru				
Sour	ce	6/30/22	FY23	FY24	FY25-28	Total
City	Capital	, , 0	0	0	17,980,000	17,980,000
Gran	nts/Other	0	0	0	0	0
Tota	1	0	0	0	17,980,000	17,980,000

### WEST END BRANCH LIBRARY

### **Project Mission**

Design and construct a new branch library. Develop a building program that reflects the Boston Public Library's Compass Principles and supports the needs of the neighborhood.

Managing Department, Public Facilities Department Status, To Be Scheduled Location, West End Operating Impact, No

Authorizations					
				Non Capital	
Source	Existing	FY24	Future	Fund	Total
City Capital	3,000,000	0	0	0	3,000,000
Grants/Other	0	0	0	0	0
Total	3,000,000	0	0	0	3,000,000
Expenditures (Actual and Pla	anned)				
	Thru				
Source	6/30/22	FY23	FY24	FY25-28	Total
City Capital	0	0	0	3,000,000	3,000,000
Grants/Other	0	0	0	0	0
Total	0	0	0	3,000,000	3,000,000

### Office of Human Services Operating Budget

### Jose Masso, Chief of Human Services, Appropriation 388000

### **Department Mission**

The Office of Human Services oversees all programs and operations of the Human Services Cabinet. The Office also provides centralized policy development and coordination.

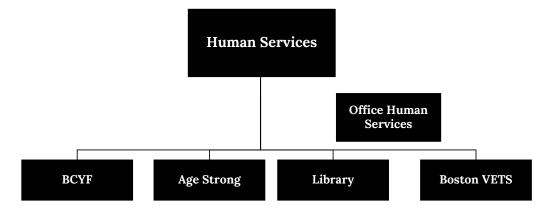
### **Selected Performance Goals**

### Office of Early Childhood

• Increase the number of family childcare businesses open in Boston.

Operating Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp '23	Total Budget '24
	Human Services Office	1,760,578	2,614,356	2,484,014	2,666,956
	Mayor's Office of Food Access	674,905	926,234	0	0
	Mayor's Office of Community Safety	0	335,823	2,977,244	1,820,179
	Office of Early Childhood	0	0	624,862	5,498,787
	Returning Citizens	0	0	0	2,397,174
	Office of Youth Engagement & Advancement	0	0	0	657,217
	Coordinated Response Team	0	0	0	311,999
	Total	2,435,483	3,876,413	6,086,120	13,352,312
External Funds Budget	Program Name	Total Actual '21	Total Actual '22	Total Approp	Total Budget
External runus Buuget	110gram Name	Total fictual 21	Total fictual 22	'23	'24
	Youth Homeless Demonstration	1,005	0	0	0
	Strategic Planning Grant	18,482	0	0	0
	Summer Jobs Fund	210,600	0	0	0
	Translation	5,318	0	0	0
	Mobile Outreach	0	0	72,000	235,000
	Childcare Entrepreneur Fund			72,000	0
	Total	235,406	0	72,000	235,000
Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	Personnel Services	975,704	1,095,539	1,882,472	3,655,528
	Non Personnel	1,459,779	2,780,874	4,203,648	9,696,784
	Total	2,435,483	3,876,413	6,086,120	13,352,312

## Office of Human Services Operating Budget



### **Description of Services**

The Office of Human Services oversees the operations of the individual departments within the cabinet. The Office also provides policy development and support for those departments and programs.

# Department History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51600 Unemployment Compensation 51700 Workers' Compensation Total Personnel Services	975,704 0 0 0 0 0 975,704	1,068,941 0 0 26,598 0 1,095,539	1,582,472 300,000 0 0 0 1,882,472	3,655,528 0 0 0 0 0 3,655,528	2,073,056 -300,000 0 0 0 1,773,056
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	752 0 0 0 0 0 0 -125 1,454,623 1,455,250	971 0 0 0 0 0 0 0 2,776,520 2,777,491	0 0 0 0 0 0 0 0 4,192,898 4,192,898	5,000 0 0 0 0 0 4,500 5,392,903 5,402,403	5,000 0 0 0 0 0 4,500 1,200,005 1,209,505
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat	0 0 0 0 3,764 0	0 0 0 3,158 0	0 0 0 0 10,750 0	0 0 0 0 14,500 0	0 0 0 0 3,750 0
53900 Misc Supplies & Materials Total Supplies & Materials	0 3,764	225 3,383	0 10,750	0 14,500	0 3,750
			_	-	
Total Supplies & Materials	3,764	3,383	10,750	14,500	3,750
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges	3,764  FY21 Expenditure  0 0 0 0 0 0 0 0 0 0	3,383  FY22 Expenditure  0 0 0 0 0 0 0 0 0 0 0	10,750  FY23 Appropriation  0 0 0 0 0 0 0 0 0 0 0	14,500  FY24 Adopted  0 0 0 0 0 271,881	3,750 Inc/Dec 23 vs 24  0 0 0 0 0 0 271,881
Total Supplies & Materials  Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	3,764  FY21 Expenditure  0 0 0 0 0 0 0 0 0 0	3,383  FY22 Expenditure  0 0 0 0 0 0 0 0 0 0	10,750  FY23 Appropriation  0 0 0 0 0 0 0 0 0 0 0	14,500  FY24 Adopted  0 0 0 0 0 271,881 271,881	3,750  Inc/Dec 23 vs 24  0 0 0 0 0 0 271,881 271,881
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment	3,764  FY21 Expenditure  0 0 0 0 0 0 0 FY21 Expenditure  0 0 0 765	3,383  FY22 Expenditure  0 0 0 0 0 0 0 0 FY22 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	10,750  FY23 Appropriation  0 0 0 0 0 0 0 0 FY23 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	14,500  FY24 Adopted  0 0 0 0 271,881 271,881  FY24 Adopted  0 0 0 8,000	3,750  Inc/Dec 23 vs 24  0 0 0 0 0 271,881 271,881 Inc/Dec 23 vs 24  0 0 0 8,000
Current Chgs & Oblig  54300 Workers' Comp Medical 54400 Legal Liabilities 54500 Aid To Veterans 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig  Equipment  55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	3,764  FY21 Expenditure  0 0 0 0 0 0 0 0 FY21 Expenditure  0 0 0 765 765	3,383  FY22 Expenditure  0 0 0 0 0 0 0 0 FY22 Expenditure  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	10,750  FY23 Appropriation  0 0 0 0 0 0 0 0 0 FY23 Appropriation  0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	14,500  FY24 Adopted  0 0 0 0 0 271,881 271,881 FY24 Adopted  0 0 8,000 8,000	3,750  Inc/Dec 23 vs 24  0 0 0 0 0 271,881 271,881  Inc/Dec 23 vs 24  0 0 8,000 8,000

# Department Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Admin Asst	MYO	04	1.00	62,077	Program Coordinator	MYO	07	1.00	71,386
Admin Asst III	MYO	08	1.00	89,974	Program Director	EXM	NG	1.00	79,605
Chief of Human Services	CDH	NG	1.00	191,044	Project Coordinator	EXM	05	1.00	74,430
Deputy Chief	CDH	NG	1.00	130,714	Spec Asst	MYN	NG	2.00	279,111
Director	CDH	NG	3.00	380,428	Spec Asst to Chief of Human Services	MYN	NG	3.00	245,632
Director Operations	EXM	12	1.00	150,824	Special Assistant	EXM	08	3.00	244,604
DirectorofPolicy&StrategicInit	EXM	07	1.00	102,525	Staff Assistant II	MYO	06	1.00	53,613
Office Manager II	EXM	08	1.00	96,336	Staff Asst IV	MYO	09	3.00	281,315
Operations Director	EXM	07	1.00	102,131	Youth & Schools Director	EXM	10	1.00	99,676
Prin Admin Asst	MYO	08	1.00	80,960	Youth Fund Manager	MYO	08	1.00	65,104
					Total			29	2,881,489
					Adjustments				
					Differential Payments				0
					Other				774,037
					Chargebacks				0
					Salary Savings				0
					FY24 Total Request				3,655,526

# External Funds History

Personnel Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
51000 Permanent Employees 51100 Emergency Employees 51200 Overtime 51300 Part Time Employees	660 0 0 0	0 0 0 0	0 0 0 0	150,000 0 0 0	0 0 0 0
51400 Health Insurance 51500 Pension & Annuity 51600 Unemployment Compensation 51700 Workers' Compensation	59 277 0 0	0 0 0	0 0 0	0 0 0 0	0 0 0
51800 Indirect Costs 51900 Medicare Total Personnel Services	0 273 1,269	0 0	0 0	0 0 150,000	0 0
Contractual Services	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
52100 Communications 52200 Utilities 52400 Snow Removal 52500 Garbage/Waste Removal 52600 Repairs Buildings & Structures 52700 Repairs & Service of Equipment 52800 Transportation of Persons 52900 Contracted Services Total Contractual Services	0 0 0 0 0 0 0 234,136 234,136	0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 56,748 56,748	0 0 0 0 0 0 0 50,000 50,000	0 0 0 0 0 0 0 -6,748 -6,748
Supplies & Materials	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
53000 Auto Energy Supplies 53200 Food Supplies 53400 Custodial Supplies 53500 Med, Dental, & Hosp Supply 53600 Office Supplies and Materials 53700 Clothing Allowance 53800 Educational Supplies & Mat 53900 Misc Supplies & Materials Total Supplies & Materials	0 0 0 0 0 0 0	0 0 0 0 0 0 0	0 0 0 0 0 0 0 15,252 15,252	0 0 0 0 0 0 0	0 0 0 0 0 0 0 -15,252 -15,252
Current Chgs & Oblig	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
54300 Workers' Comp Medical 54400 Legal Liabilities 54600 Current Charges H&I 54700 Indemnification 54800 Reserve Account 54900 Other Current Charges Total Current Chgs & Oblig	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0	0 0 0 0 0 0
Equipment	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
55000 Automotive Equipment 55400 Lease/Purchase 55600 Office Furniture & Equipment 55900 Misc Equipment Total Equipment	0 0 0 0 0	0 0 0 0	0 0 0 0 0	35,000 0 0 0 35,000	35,000 0 0 0 35,000
Other	FY21 Expenditure	FY22 Expenditure	FY23 Appropriation	FY24 Adopted	Inc/Dec 23 vs 24
56200 Special Appropriation 57200 Structures & Improvements	0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
58000 Land & Non-Structure Total Other Grand Total	0	0	0	0	0

### External Funds Personnel

Title	Union Code	Grade	Position	FY24 Salary	Title	Union Code	Grade	Position	FY24 Salary
Coordinator I	MYO	04	1.00	42 001	Draigat Managar	EXM	07	1.00	70.402
Coordinator i	MYO	04	1.00	43,801	Project Manager	EAIVI	07		70,402
					Total			2	114,203
					Adjustments				0
					Differential Payments				0
					Other				0
					Chargebacks				0
					Salary Savings				0
					FY24 Total Request	•	<u> </u>		114,203

# Program 1. Human Services Office

Jose Masso, Chief of Human Services, Organization 388100

### **Program Description**

The Human Services Office oversees all programs and operations of the Human Services Cabinet. The Office also provides centralized policy development and coordination.

Operating Budget		Actual '21	Actual '22	Approp '23	Budget '24
	rsonnel Services n Personnel	699,808 1,060,770	517,317 2,097,039	642,014 1,842,000	820,456 1,846,500
Tot	al	1,760,578	2,614,356	2,484,014	2,666,956

# Program 2. Mayor's Office of Food Access

### Organization 388200

### **Program Description**

The Office of Food Access works to make healthy food more available and affordable in Boston. \*In FY23 this program transitioned to a separate department as the Office of Food Justice.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Service Non Personnel	es 275,896 399,009	251,899 674,335	0	0
Total	674,905	926,234	0	0

# Program 3. Mayor's Office of Community Safety

Isaac Yablo, Director, Organization 388300

### **Program Description**

The Mayor's Office of Community Safety studies, develops, and puts in place violence intervention and prevention programs and policies.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0	326,323 9,500	1,013,326 1,963,918	340,261 1,479,918
Total	0	335,823	2,977,244	1,820,179

### Program 4. Office of Early Childhood

Kristin McSwain, Director, Organization 388400

### **Program Description**

The Office of Early Childhood seeks to advance the City's commitment to universal, affordable, high-quality early education and care for infants, toddlers, and all children under five.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0	0 0	227,132 397,730	741,057 4,757,730
Total	0	0	624,862	5,498,787

#### Performance

**Goal:** Increase the number of family childcare businesses open in Boston. \*The department and the Analytics Team did not submit FY23 Projections or FY24 Targets for these measures.

Performance Measures	Actual '21	Actual '22	Projected '23	Target '24
# of business skills workshops	24	26		
# of businesses receiving financial support	77	106		

### Program 5. Returning Citizens

David Mayo. Director, Organization 388500

### **Program Description**

The Office of Returning Citizens ("ORC") supports individuals returning to Boston from County, State, and Federal correctional facilities by providing access to resources and case management. \*In FY23, Returning Citizens was in the Community Safety Program; the FY23 appropriation is included there.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0	0	0 0	989,038 1,408,136
Total	0	0	0	2,397,174

# Program 6. Office of Youth Engagement & Advancement

### Pedro Cruz, Director, Organization 388600

### **Program Description**

The Office of Youth Engagement and Advancement (OYEA) works with youth and young adults ages 14-25 to improve programming and services for youth by lifting up the voices of young people, supporting the youth development workforce, and partnering with youth-serving organizations to fill gaps. OYEA manages the Mayor's Youth Council; the Youth Lead the Change participatory budgeting initiative and the MBTA Youth Pass program.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0 0	0	0	452,717 204,500
Total	0	0	0	657,217

### Program 7. Coordinated Response Team

Tania Del Rio, Director, Organization 388700

### **Program Description**

The Coordinated Response Team's (CRT) work involves providing a streamlined response to serve people who are experiencing unsheltered homelessness, untreated mental illness, and/or substance use disorder, in a way that protects their health and safety as well as the health and safety of all members of the public. While the CRT is responsible for implementing Boston's encampment protocol citywide, the CRT is especially focused in the Newmarket /"Mass & Cass" neighborhood, the site of the largest encampment in the city.

Operating Budget	Actual '21	Actual '22	Approp '23	Budget '24
Personnel Services Non Personnel	0	0	0	311,999 0
Total	0	0	0	311,999

### External Funds Projects

### Childcare Entrepreneur Fund

### **Project Mission**

These grants reflect funding received in support of the Boston Childcare Entrepreneur Fund (CEF), which provides financial assistance and business training to current and aspiring owners of family childcare businesses in Boston. Funding received to date includes grants from the Office of Workforce Development and the Osbourne Foundation, and supplements an annual appropriation from the City operating budget.

#### **Mobile Outreach**

### **Project Mission**

The Boston Foundation's Food, Fuel, and Shelter Fund awarded a \$235,000 grant to the City of Boston to provide critical resources to the City's efforts to address needs in the area known as Mass and Cass. The grant will support the City's effort to expand its mobile outreach to more equitably and effectively connect people with housing, treatment and other services, and fund the city's effort to provide safe spaces for unsheltered individuals to store and access their belongings.

### Strategic Planning Grant

#### **Project Mission**

Share Our Strength and the Mayor's Office of Food Access desire to work together toward a collective goal of expanding access to Breakfast After the Bell in Boston Public Schools. The purpose of this grant is to support critical work to end childhood hunger by adding staff capacity to the Mayor's Office of Food Access to provide additional support and technical assistance for Boston Public Schools' Breakfast After the Bell program.