

March 2023

A map of Boston, Massachusetts, showing various neighborhoods. The map is overlaid on a blue background. The neighborhoods labeled are: Charlestown, East Boston, Central, Back Bay / Beacon Hill, Fenway / Kenmore, South End, South Boston, Roxbury, Dorchester, Mattapan, Roslindale, Hyde Park, Allston / Brighton, and West Roxbury. The text '112 SOUTHAMPTON SHELTER REPORT' is superimposed over the map in large white letters.

112 SOUTHAMPTON SHELTER REPORT

Client Snapshot 2022

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112 SOUTHAMPTON SHELTER | CLIENT SNAPSHOT 2022

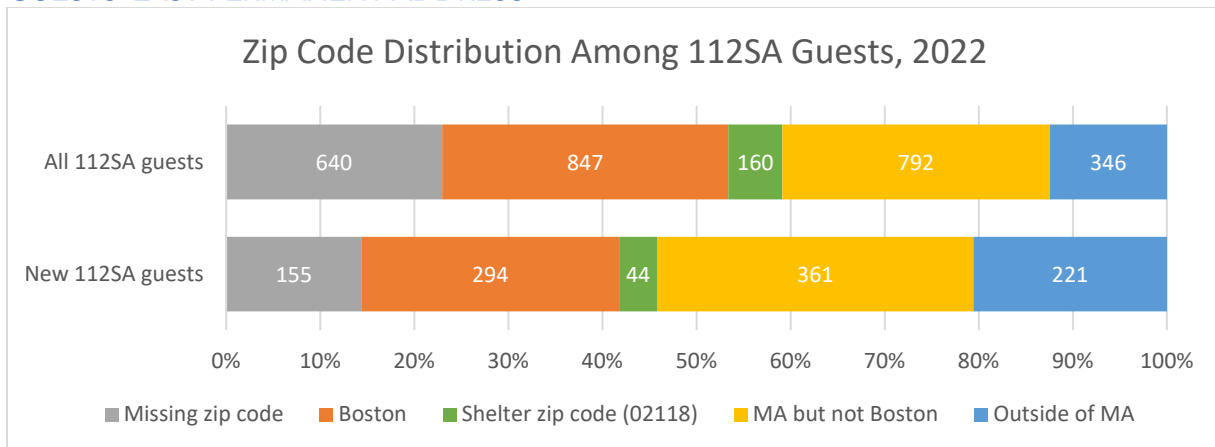
How many people do we serve?

In 2022, we had 2785 Individuals stay at 112 Southampton shelter (112sa); a 7% increase from the total number of 112sa guests compared to 2021 (n=2607).

In 2022, there were 1075 new 112sa guests (i.e. individuals who have never stayed at BPHC’s shelters prior to 2022 and spend at least 1 night in shelter in 2022); a 31 percent increase from the total number of new 112SA guests compared to 2021 (n=823).

- Of the 1075 new 112SA guests, a total of 659 guests (61%) were seen by Front Door Triage (FDT) staff; a 9 percentage point increase from the percentage of new 112SA guests that were seen by FDT in 2021 (52%; n=430).
- FDT staff was able to prevent 278 individuals from entering homelessness (both men and women) by successfully diverting them¹, a 74% increase from the total number of diversions in 2021 (n=160).
- Of the individuals that stayed in 112SA in 2022 for the first time (those who spend at least 1 night), 40% gave ‘tenancy issues’ as their main reason for seeking shelter, the second most common reason for seeking shelter was financial (10%).² Most guests’ living situation prior to entering 112SA was a place not meant for habitation (37%), staying or living in a family member or friend’s place (20%), or an emergency shelter (18%).

GUESTS’ LAST PERMANENT ADDRESS



¹ Diversions for 2022 also include phone diversions (n=123). Excluding phone diversions there was a 3% decrease in diversions).

² Only 63% of new guests answered the question regarding the main reason for seeking shelter; this percentage is included in the breakdown.

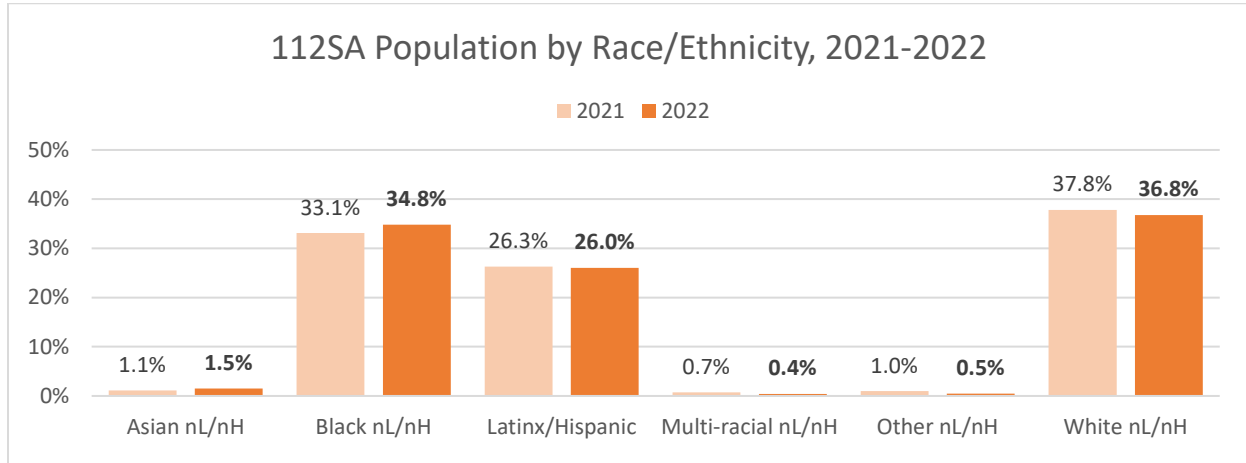


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- 30% of all guests who stayed at 112SA in 2022 (excluding 6% with a shelter zip code: 02118) reported that their last permanent address was in the City of Boston.
- For new 112SA guests (i.e. individuals who have never stayed at BPHC’s shelters prior to 2022 and spend at least 1 night in shelter in 2022), 27% reported the City of Boston as their last permanent address (excluding 4% with a shelter zip code: 02118).

Who Do We Serve?

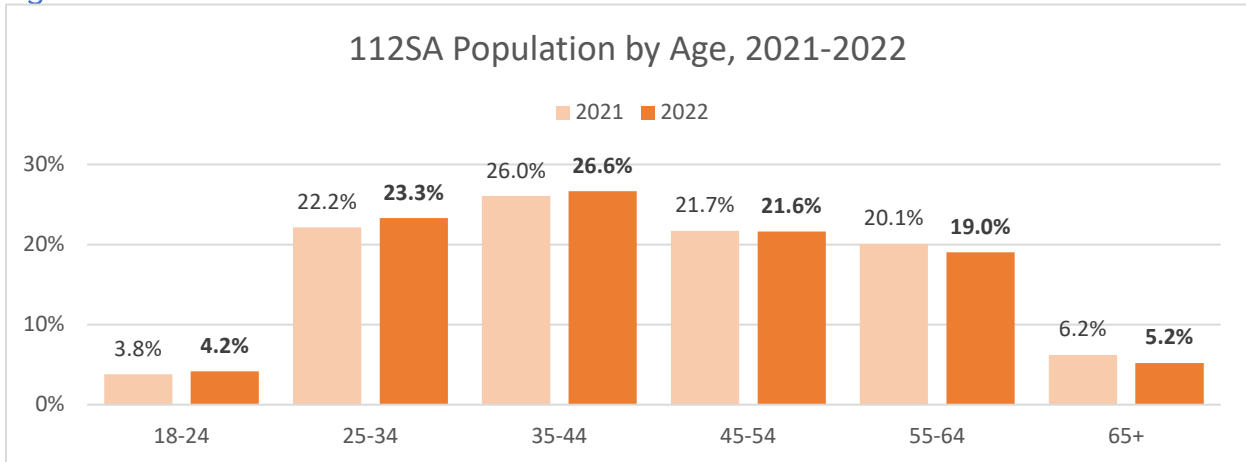
Racial/Ethnic distribution



nL/nH= non-Latinx/non-Hispanic

Other = American Indians & Alaska Native, or Native Hawaiian/Other Pacific Islander

Age distribution



Note: The bars do not represent the same number of years across each (i.e. the first bar is 7 years, the second bar is 10 years).



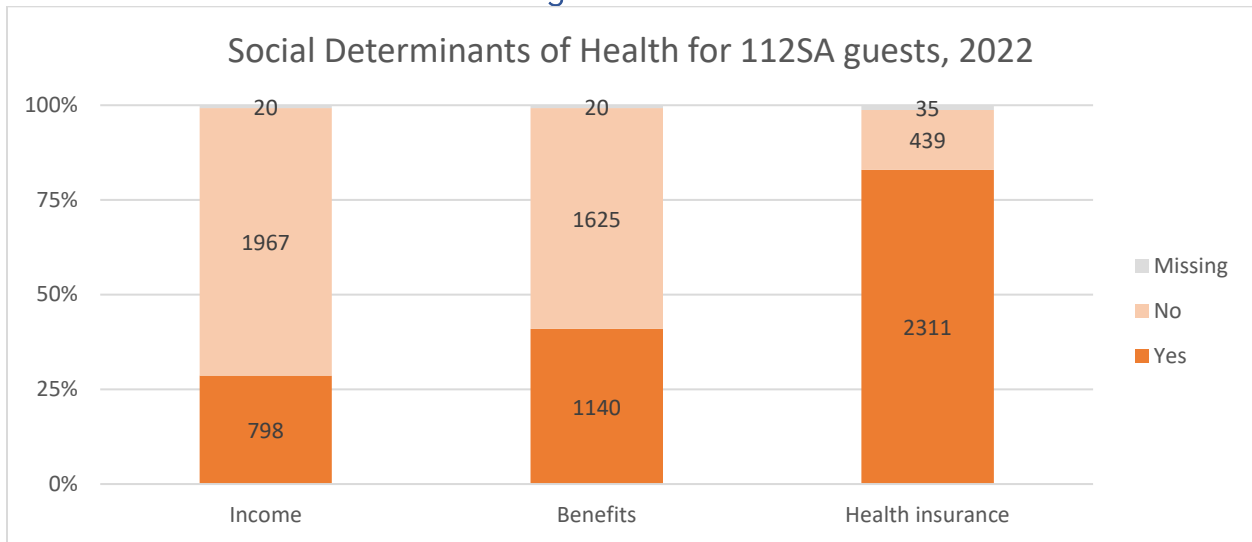
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The mean age for all 112SA guests is 44 years.

- Mean age for 112SA guests with more than 365 bed stays is 51 years.
- Mean age for 112SA guests with less than 365 bed stays is 44 years.

Domestic violence & disabling conditions

Social Determinants of Health for 112SA guests



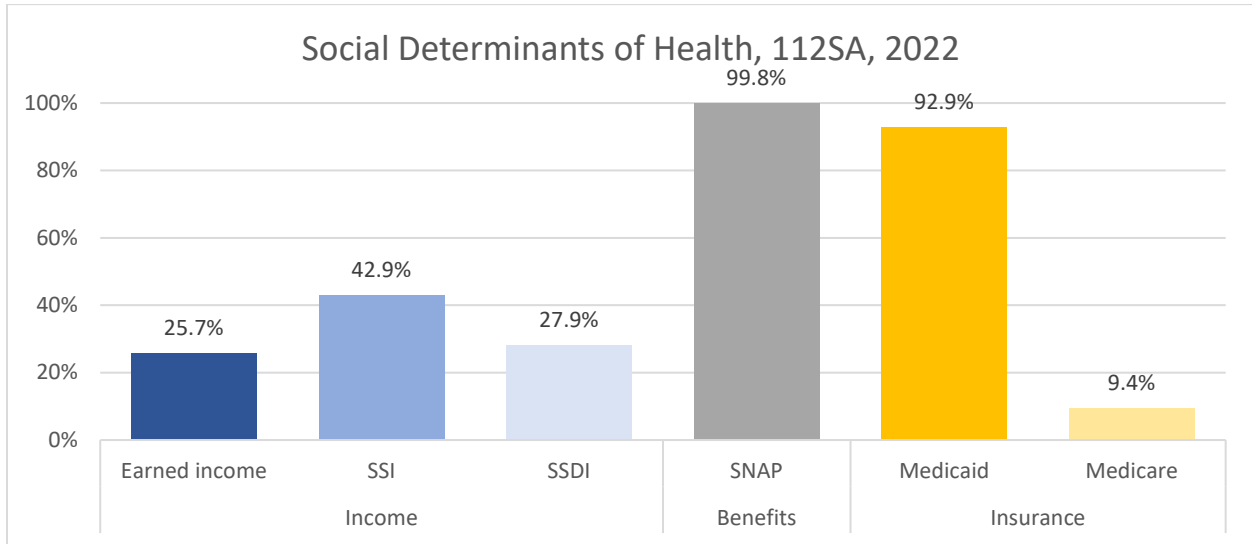
798 guests who stayed at 112SA (28.9%) indicate that they receive some sort of income (this includes retirement income/pension and SSI).

1140 112SA guests (41.2%) indicate that they receive some type of benefits.

2311 112SA guests (84.0%) have health insurance.



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* Percentage of guests of those receiving income, benefits, or health insurance. Percentages may not add up to 100% since guests can receive multiple types of income, benefits, or insurance.

How long do guests stay at 112 Southampton?

For the guests who stayed at 112SA in 2022, the **mean length of stay³ (LOS) is 95 days** or about 3 months (compared to 109 days for 112SA guests in 2021, a reduction of 13%). The mean number of episodes⁴ is 3, which is the same as in 2021.

- The **mean LOS for 112SA guests who identify as Black or African American non-Latinx is 92 days** compared to 81 days for individuals who identify as White non-Latinx.
- The **mean LOS for 112SA guests who identify as Latinx or Hispanic is 112 days** compared to 81 days for individuals who identify as White non-Latinx.
- The mean LOS for 112SA guests aged 55 or above is 150 days.

However, for individuals who stay in shelter for more than 60 days, their mean LOS increases to 237 days.

- Of the 112SA guests who stayed more than 60 days, 35% are Black or African American non-Latinx (compared to 35% of all 112SA guests) and 33% are White (compared to 37% of all 112SA guests).

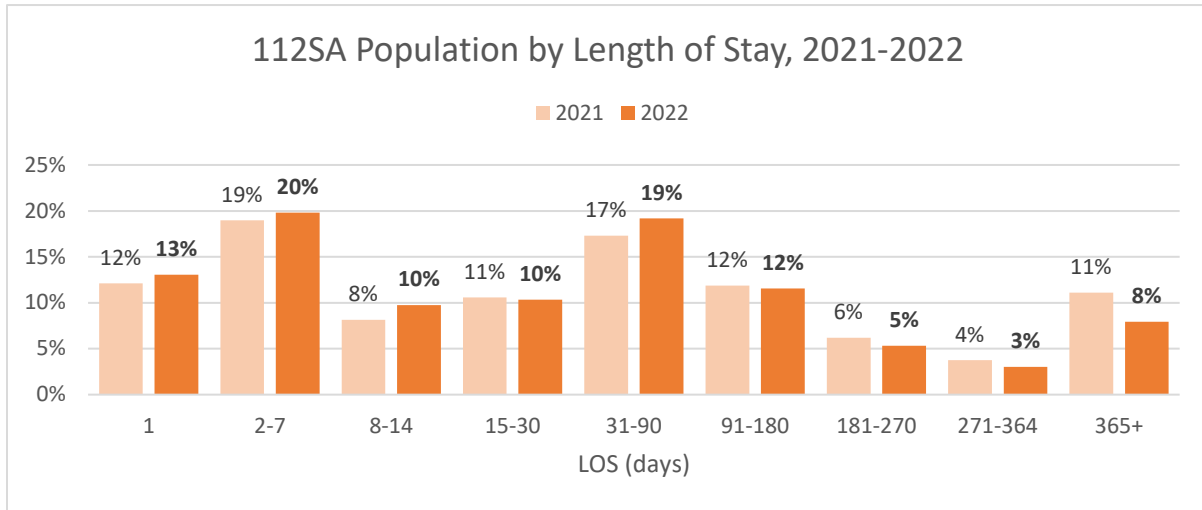
³ Length of stay data were pulled from BPHC’s HMIS. Length of stay is based on the total number of bed nights during a 3-year period back calculated from the client’s most recent bed night in 2022.

⁴ An episode is defined as having 30 or more days between two succeeding shelter stays.



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For individuals with a LOS of more than 180 days, their average LOS increases to 391 days (13 months).



Note: The bars do not represent the same number of days across each (i.e. the first bar is 1 day, the second bar is 6 days, and the third bar represents 7 days).

All 2785 guests that stayed at 112 Southampton had 120,393 bed stays, compared to 94,247 bed stays in 2021 (an increase of 28%).

- Those who are **long term stayers** (365 shelter stays in 3 years or more) **account for 29% of all bed stays** in 2022 (n=34,920) **even though they only account for 7% of all 112SA guests** (n=188). The number of long term stayers decreased by 16% from 2021 to 2022.

	# of guests	% of guests	# of occupied shelter beds in 2022	% of occupied shelter beds in 2022
112SA guests with LOS 1 - 30 days	1443	51.8%	9,221	7.7%
112SA guests with LOS 365+ days	188	6.8%	76,252	63.3%
ALL 112SA GUESTS	2785	100%	120,393	100%

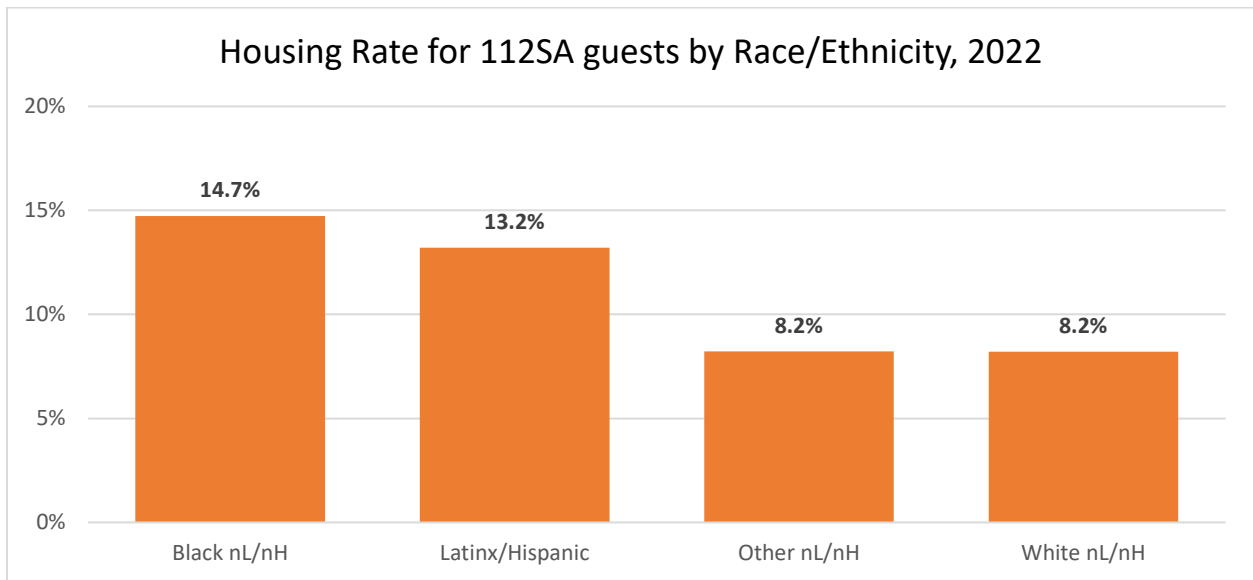


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Permanent Housing Placements

In 2022, 320 112SA guests were placed into permanent housing with a total of 330 placements (11.8% of 112SA shelter guests). Most 112SA guests were placed by the Front Door Triage program (60.0%), followed by CARES (25.5%), Rapid Rehousing (6.4%), and Home Solutions (5.8%). 112SA shelter guests were placed in the following types of housing:

- Rental by client, with RRH or equivalent subsidy (29.4%)
- Staying or living with friends, permanent tenure (23.9%)
- Staying or living with family, permanent tenure (22.7%)
- Rental by client, no ongoing housing subsidy (15.2%)
- Rental by client, with other ongoing housing subsidy (6.7%)



Of all 330 permanent placements at 112SA, 61 times a guest returned to shelter after being placed into permanent housing (18.5%).

Restrictions and Grievances

A total of 261 restrictions were issued to 112SA guests in 2022: 106 restrictions for violent behavior (engaging in extreme physical violence), and 155 non-violent restrictions.

A total of 172 grievances were issued at 112SA in 2022.

Meals Served

The SOS Kitchen provide 583,699 meals in 2022, including HSB's 2 emergency shelters, Recovery Services' 3 residential programs and 2 newly created low-threshold spaces. For Southampton St., 217,205 meals were provided and for Woods, 151,155 were provided.

HOMELESS SERVICES BUREAU



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Emergency Transports

Most Common Reasons for Ambulance Calls at 112 Southampton St. & Woods Mullen Shelters (2022)														
Reason for Ambulance Call	JAN 22'	FEB 22'	MAR 22'	APR 22'	MAY 22'	JUN 22'	JUL 22'	AUG 22'	SEPT 22'	OCT 22'	NOV 22'	DEC 22'	TOTAL	% of Total Calls
Other*	41	49	30	32	41	22	33	30	31	25	35	40	593	56.0%
Trouble Breathing /Asthma	7	6	4	8	2	3	4	1	4	2	8	15	101	9.5%
Seizure	9	6	4	6	1	4	3	2	2	1	3	6	68	6.4%
Suicidal/Mental Health Emergency	7	3	4	5	6	11	6	10	5	9	9	14	119	11.2%
Chest Pain	7	4	2	3	2	2	2	5	4	6	4	3	76	7.2%
Overdose	3	3	9	6	9	5	7	3	3	4	4	15	102	9.6%
TOTAL	74	71	53	60	61	47	55	51	49	47	63	93	1059	

Most Common Reasons for Ambulance Calls at 112 Southampton & Woods Mullen Shelters (2021)														
Reason for Ambulance Call	JAN 21'	FEB 21'	MAR 21'	APR 21'	MAY 21'	JUN 21'	JUL 21'	AUG 21'	SEPT 21'	OCT 21'	NOV 21'	DEC 21'	TOTAL	% of Total Calls
Other*	31	27	24	22	33	22	25	27	31	13	18	15	288	54%
Trouble Breathing /Asthma	5	2	6	2	3	2	4	9	8	4	2	5	52	10%
Seizure	7	2	3	1	1	1	2	1	5	3	6	2	34	6%
Suicidal/Mental Health Emergency	11	7	8	3	8	0	4	3	5	3	1	6	59	11%
Chest Pain	4	4	0	2	3	4	7	6	5	4	2	1	42	8%
Overdose	7	6	7	3	3	5	7	3	1	2	8	2	54	10%
TOTAL	65	48	48	33	51	34	49	49	55	29	37	31	529	

*Other: musculoskeletal complaints, wound care, falls

Nightly Snapshot: Who Stayed at 112 Southampton on Wednesday, October 19, 2022

Nightly Census: 338 guests

Mean LOS: 233 days⁵

22 percent (74 out of 338 men) have spent 365 days or more at 112SA since October 2018.

4 men had their first bed stay on October 20, 2022.

⁵ The mean LOS for this nightly snapshot is higher compared to the mean LOS for 2022 because long-term stayers are more likely to be overrepresented in a nightly snapshot compared to annual overviews.



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Age breakdown on October 19, 2022:

- 107 of the 338 guests at 112SA were 55 years or above (32%)
- 112SA guests 65 years or above account for 10 percent of 112SA guests (n=34).

Racial and ethnic breakdown on October 19, 2022:

- Black nL/nH: 35% (N=117)
- Latinx/Hispanic: 31% (N=104)
- Other nL/nH: 4.5% (N=15)
- White nL/nH: 29% (N=98)

Race/Ethnicity	2022		2021	
	Number	Percent	Number	Percent
Asian/PI nL/nH	41	1.5	29	1.1
Black nL/nH	959	34.8	854	32.8
Latinx/Hispanic	717	26.0	679	26.1
Multi-racial nL/nH	12	0.4	18	0.7
American Indian and Alaska Native nL/nH	13	0.5	25	1
White nL/nH	1013	36.8	975	37.4

Age (years)	2022		2021	
	Number	Percent	Number	Percent
18-24	116	4.2	99	3.8
24-34	647	23.3	576	22.2
35-44	740	26.6	677	26.0
45-54	601	21.6	564	21.7
55-64	528	19.0	522	20.1
65+	145	5.2	161	6.2